

Dental Health Care Program for  
Eligible Employees and Dependents

*Certificate of Coverage*

**FLM53**  
**Enriched Plan**

*Provided by:*

Delta Dental Insurance Company  
1130 Sanctuary Parkway, Suite 600  
Alpharetta, GA 30009  
800-422-4234

*Administered by:*

Delta Dental Insurance Company  
17871 Park Plaza Drive, Suite 200  
Cerritos, CA 90703  
800-422-4234

**Delta Dental provides Benefits as a Prepaid Limited Health Service  
Organization as described in Chapter 636 of the Florida Statutes**

deltadentalins.com

# CERTIFICATE OF COVERAGE

Delta Dental Insurance Company

DeltaCare® USA Dental Health Care Program

This booklet is a Certificate of Coverage (“Certificate”) for your DeltaCare USA Dental Health Care Program (“Program”) provided and administered by Delta Dental Insurance Company (“Delta Dental”). The Program has been established and is administered in accordance with the provisions of a Group Dental Service Contract (“Contract”) issued by Delta Dental.

**THE CERTIFICATE CONSTITUTES ONLY A SUMMARY OF THE PROGRAM. THE CONTRACT MUST BE CONSULTED TO DETERMINE THE EXACT TERMS AND CONDITIONS OF THE COVERAGE PROVIDED UNDER IT.**

A COPY OF THE CONTRACT WILL BE FURNISHED UPON REQUEST. ANY DIRECT CONFLICT BETWEEN THE CONTRACT AND THE CERTIFICATE WILL BE RESOLVED ACCORDING TO THE TERMS WHICH ARE MOST FAVORABLE TO YOU. READ THIS CERTIFICATE CAREFULLY AND COMPLETELY.

**Benefits for preexisting conditions (e.g. missing teeth) are covered under the DeltaCare USA Program. However, Benefits are not provided for dental treatment in progress at inception of eligibility in this Program. Refer to Exclusion of Benefits #13.**

PLEASE READ THE FOLLOWING INFORMATION SO YOU WILL KNOW HOW TO OBTAIN DENTAL BENEFITS.

The telephone number where you may obtain information about Benefits is 800-422-4234.

# Table Of Contents

Definitions.....	1
Eligibility for Benefits.....	2
Premiums.....	3
How to use the DeltaCare USA Plan - Choice of Contract Dentist.....	4
Benefits, Limitations and Exclusions.....	5
Copayments and Other Charges.....	5
Emergency Services.....	5
Specialist Services.....	6
Claims for Reimbursement.....	6
Coordination of Benefits.....	6
Enrollee Complaint Procedure.....	7
Renewal and Termination of Benefits.....	9
Cancellation of Enrollment.....	9
Extension of Benefits.....	10
Conversion Privilege.....	10
Optional Continuation of Coverage.....	11
Description of Benefits and Copayments.....	16
Limitations of Benefits.....	35
Exclusions of Benefits.....	37



## Definitions

As used in this booklet:

**Administrator** means Delta Dental Insurance Company ("Delta Dental") or other entity designated by Delta Dental, operating as an Administrator in the state of Florida. Administrative functions described in the Contract and in this booklet may be performed by the Administrator, as designated by Delta Dental. The mailing address for the Administrator is P.O. Box 1803, Alpharetta, GA 30023. The Administrator will answer calls directed to 800-422-4234.

**Benefits** mean those dental services which are provided under the terms of the Group Dental Service Contract and described in this booklet.

**Client** means the applicant (employer or other organization) contracting to obtain Benefits for Eligible Employees.

**Contract Dentist** means a Dentist who provides services in general dentistry, and who has agreed to provide Benefits to Enrollees under this Program.

**Contract Orthodontist** means a Dentist who specializes in orthodontics, and who has agreed to provide Benefits to Enrollees under this Program.

**Contract Specialist** means a Dentist who provides Specialist Services and has agreed to provide Benefits to Enrollees under this Program.

**Copayment** means the amount charged to an Enrollee by a Contract Dentist for the Benefits provided under this Program.

**Dentist** means a duly licensed Dentist legally entitled to practice dentistry at the time and in the state or jurisdiction in which services are performed.

**Eligible Dependent** means any dependent of an Eligible Employee who is eligible for Benefits as described in this booklet.

**Eligible Employee** means any employee or group member who is eligible for Benefits as described in this booklet.

**Emergency Services** mean only those dental services immediately required for alleviation of severe pain, swelling or bleeding, or

immediately required to avoid placing the Enrollee's health in serious jeopardy.

**Enrollee** means an Eligible Employee ("Primary Enrollee") or an Eligible Dependent ("Dependent Enrollee") enrolled to receive Benefits.

**Open Enrollment Period** means the period preceding the date of commencement of the contract term or the 30-day period immediately preceding the annual anniversary of the contract term or a period as otherwise requested by the Client and agreed to by Delta Dental.

**Optional** means any alternative procedure presented by the Contract Dentist that satisfies the same dental need as a covered procedure, is chosen by the Enrollee, and is subject to the limitations and exclusions of the Contract.

**Preauthorization** means the process by which Delta Dental determines if a procedure or treatment is a referable Benefit under the Enrollee's plan.

**Specialist Services** mean services performed by a Dentist who specializes in the practice of oral surgery, endodontics, periodontics or pediatric dentistry, and which must be preauthorized by Delta Dental.

**Spouse** means a person related to or a partner of the Primary Enrollee:

- 1) as defined and as may be required to be treated as a Spouse by the laws of the state where this Contract is issued and delivered;
- 2) as defined and as may be required to be treated as a Spouse by the laws of the state where the Primary Enrollee resides; and
- 3) as may be recognized by the Contractholder.

**We, Us or Our** means Delta Dental or the Administrator as appropriate.

## **Eligibility for Benefits**

Eligible Employees and Eligible Dependents receive Benefits as soon as they are enrolled in the Program. Subject to cancellation as provided under this Program, enrollment of Eligible Employees and Eligible Dependents is for a minimum period of one year.

You are eligible to enroll as an Eligible Employee if you meet the eligibility requirements defined by the Client.

Eligible Dependents become eligible on:

- 1) the date you are eligible for coverage;
- 2) as soon as an Eligible Dependent becomes your dependent, or at any time subject to a change in legal custody or lawful order to provide Benefits.

Eligible Dependents include Primary Enrollee's Spouse and unmarried dependent children from birth to age 19; dependent grandchildren until age 18 months; and unmarried dependent children from age 19 to the end of the calendar year in which they turn 25 if they are supported by the Eligible Employee and they live in the Eligible Employee's household or they are enrolled as full-time or part-time students in an accredited school.

Children include natural children, children of a covered family member, stepchildren, foster children, adopted children, children placed for adoption and children of a partner as recognized by the Contractholder. Children/students must be dependent upon the Primary Enrollee for support and maintenance. The dependents of Primary Enrollees are eligible to enroll on the same date that the employee, of whom they are a dependent, becomes a Primary Enrollee.

Children who reach the limiting age are eligible if:

- 1) he/she is incapable of self-sustaining employment because of an intellectual or physical disability;
- 2) he/she is chiefly dependent on the Eligible Employee for support; and
- 3) proof of dependent's disability is provided. Enrollment will continue as long as the dependent relies on the Eligible Employee for support because of a physically or mentally disabling injury, illness or condition that began before he/she reached the limiting age.

Dependents on active military duty are not eligible. No Eligible Dependent may be enrolled under more than one Eligible Employee. Medicare eligibility shall not affect eligibility of an Eligible Employee or Eligible Dependent.

## **Premiums**

This Program requires premiums to be paid to us. If you are required to pay all or any portion of the premiums, you will be advised of

the amount prior to enrollment and it will be deducted from your earnings by payroll deduction, or you will be requested to pay it directly. The Client will be responsible for sending all payments of premiums to us except payments you are requested to pay directly. Should you voluntarily cancel enrollment and subsequently desire to re-enroll, all premiums retroactive to the date of cancellation (but not to exceed 12 months) must be paid before you can re-enroll.

## **How to use the DeltaCare USA Plan - Choice of Contract Dentist**

To enroll in this Program, you must select a Contract Dentist for both yourself and any Dependent Enrollee from the list of Contract Dentists furnished during the enrollment process. Collectively, you and your Eligible Dependents may select no more than three Contract Dentist facilities. If you fail to select a Contract Dentist or the Contract Dentist selected becomes unavailable, we will request the selection of another Contract Dentist or assign you to a Contract Dentist. You may change your assigned Contract Dentist by directing a request to the Customer Service department at 800-422-4234. In order to ensure that your Contract Dentist is notified and our eligibility lists are correct, changes in Contract Dentists must be requested prior to the 21st of the month for changes to be effective the first day of the following month.

Shortly after enrollment you will receive a DeltaCare USA membership packet that tells you the effective date of your Program and the address and telephone number of your Contract Dentist. After the effective date in your membership packet, you may obtain dental services which are Benefits. To make an appointment, simply call your Contract Dentist's facility and identify yourself as a DeltaCare USA Enrollee. Initial appointments should be scheduled within four weeks unless a specific time has been requested. Inquiries regarding availability of appointments and accessibility of Dentists should be directed to the Customer Service department at 800-422-4234.

**EACH ENROLLEE MUST GO TO HIS OR HER ASSIGNED CONTRACT DENTIST TO OBTAIN COVERED SERVICES, EXCEPT FOR SERVICES PROVIDED BY A SPECIALIST PREAUTHORIZED BY DELTA DENTAL, OR FOR EMERGENCY SERVICES REQUIRED WHILE 35 MILES OR MORE FROM THE CONTRACT DENTIST'S FACILITY. ANY OTHER TREATMENT IS NOT COVERED UNDER THIS PROGRAM.**

If your assigned Contract Dentist's agreement with Delta Dental terminates, that Contract Dentist will complete (a) a partial or full



denture for which final impressions have been taken, and (b) all work on every tooth upon which work has started (such as completion of root canals in progress and delivery of crowns when teeth have been prepared).

## **Benefits, Limitations and Exclusions**

This Program provides the Benefits described in the *Description of Benefits and Copayments* subject to the limitations and exclusions. The services are performed as deemed appropriate by your attending Contract Dentist. A Contract Dentist may provide services either personally or through associated Dentists, technicians or hygienists who may lawfully perform the services.

## **Copayments and Other Charges**

You are required to pay any Copayments listed in the *Description of Benefits and Copayments* directly to the Dentist who provides treatment. Charges for broken appointments (unless notice is received by the Dentist at least 24 hours in advance or an emergency prevented such notice), and charges for visits after normal visiting hours are listed in the *Description of Benefits and Copayments*.

## **Emergency Services**

You should contact your assigned Contract Dentist for Emergency Services whenever possible. If you are unable to reach your Contract Dentist for Emergency Services, you should call the Customer Service department at 800-422-4234 for assistance in obtaining urgent care. During non-business hours or if you are 35 miles or more from your assigned Contract Dentist, you do not need a referral and may seek treatment from a Dentist other than your assigned Contract Dentist.

Benefits for emergency treatment received from any Dentist, other than the assigned Contract Dentist, are limited to a maximum of \$100.00 per emergency, per Enrollee. You are responsible for the Copayment(s) as well as any charges over the \$100.00 benefit maximum.

Emergency dental care is limited to palliative treatment for the elimination of dental pain. Further treatment must be obtained from the assigned Contract Dentist.

## **Specialist Services**

Specialist Services must be referred by the assigned Contract Dentist and preauthorized by Delta Dental. All preauthorized Specialist Services will be paid by us less any applicable Copayments.

If the services of a Contract Orthodontist are needed, please refer to Orthodontics in the *Description of Benefits and Copayments*, and the limitations and exclusions to determine which procedures are covered under this Program.

## **Claims for Reimbursement**

Claims for covered Emergency Services or preauthorized Specialist Services must be submitted to us within 90 days of the end of treatment. Valid claims received after the 90 day period will be reviewed if you can show that it was not reasonably possible to submit the claim within that time. Except in the absence of legal capacity of the claimant, all claims must be received within one year of the treatment date. The address for claims submission is: Claims Department, P.O. Box 1810, Alpharetta, GA 30023.

In the event we fail to pay a Contract Dentist or Contract Specialist, you will not be liable to that Dentist for any sums owed by us. By statute, the DeltaCare USA provider contract contains a provision prohibiting a Contract Dentist or Contract Specialist from charging an Enrollee for any sums owed by Delta Dental.

Except for the provisions in *Emergency Services*, if you have not received Preauthorization for treatment from an out-of-network Dentist, and we fail to pay that out-of-network Dentist, you may be liable to that Dentist for the cost of services.

## **Coordination of Benefits**

This Program provides Benefits without regard to coverage by any other group insurance policy or any other group health benefits program if the other policy or program covers services or expenses in addition to dental care. Otherwise, Benefits provided under this Program by specialists or out-of-network Dentists are coordinated with such other group dental insurance policy or any group dental benefits program. The determination of which policy or program is primary shall be governed by the rules stated in the Contract.

When this plan is secondary, it may reduce its Benefits so that the total Benefits paid or provided by all plans during a claim

determination period are not more than 100 percent of total Allowable Expenses. "Allowable Expense" is defined as a service or expense, including deductibles and Copayments, that is covered at least in part by any of the plans covering the person.

An Enrollee shall provide to Delta Dental, and Delta Dental may release to or obtain from any insurance company or other organization, any information about the Enrollee that is needed to administer coordination of benefits. Delta Dental shall, in its sole discretion, determine whether any reimbursement to an insurance company or other organization is warranted under these coordination of benefits provisions, and any such reimbursement paid shall be deemed to be Benefits under this Contract. Delta Dental shall have the right to recover from a Dentist, Enrollee, insurance company or other organization, as Delta Dental chooses, the amount of any Benefits paid by Delta Dental which exceeds its obligations under these coordination of benefit provisions.

## **Enrollee Complaint Procedure**

### **Informal Grievances**

An Enrollee who has a grievance against Delta Dental for any matter arising out of this Contract may make an informal complaint by calling the toll-free number 800-422-4234. A grievance is not considered formal until Delta Dental receives a written complaint.

### **Formal Grievances**

Written complaints may be addressed to:

Quality Management Department  
P.O. Box 1860  
Alpharetta, Georgia 30023

Written communication must include 1) the name of the patient, 2) the name, address, telephone number and identification number of the Primary Enrollee, 3) the name of the Client and 4) the Dentist's name and facility location.

For complaints involving an adverse benefit determination (e.g. a denial, modification or termination of a requested benefit or claim) the Enrollee must file a request for review (a complaint) with Delta Dental within one year after receipt of the adverse determination. Our review will take into account all information, regardless of

whether such information was submitted or considered initially. The review shall be conducted by a person who is neither the individual who made the original benefit determination, nor the subordinate of such individual. Upon request and free of charge, we will provide you with copies of any pertinent documents that are relevant to the benefit determination, a copy of any internal rule, guideline, protocol, and/or explanation of the scientific or clinical judgment if relied upon in making the benefit determination. If the review of a denial is based in whole or in part on a lack of medical necessity, experimental treatment, or a clinical judgment in applying the terms of the Contract, Delta Dental shall consult with a Dentist who has appropriate training and experience. If any consulting Dentist is involved in the review, the identity of such consulting Dentist will be available upon request.

Within 10 business days of the receipt of any complaint, including adverse benefit determinations as described above, the quality management coordinator will forward to you an acknowledgement of receipt of the complaint. Certain requests may require that you be referred to a Dentist in your area for clinical evaluation of the dental services provided. We will make a determination, in writing, within 30 days of receipt of a complaint or shall provide a written explanation if additional time is required to report on the complaint. In no event will the decision on the request for review be sent more than 90 days after Delta Dental receives it.

### Appeal of Decision

A review of the decision shall be undertaken if a written request for an appeal of the determination is made within 30 days of the date of the written determination. We shall undertake a full and fair review upon any request. We may require additional documents as we deem necessary in making such a review. We shall provide a written response to you within 30 days after receipt of the appeal and supporting documentation or a written explanation if additional time is required to issue the results.

An Enrollee who is dissatisfied with the decision may appeal in writing to the State of Florida Office of Insurance Regulation.

The State of Florida Office of Insurance Regulation may be contacted at any time, concerning any complaint or request for assistance, by writing to 200 East Gaines St., Tallahassee, FL 32399, or by calling the Office's toll-free consumer hotline: 800-342-2762.

If the group health plan is subject to the Employee Retirement Income Security Act of 1974 (ERISA), you may contact the U.S. Department of Labor, Employee Benefits Security Administration (EBSA) for further review of the claim or if you have questions about the rights under ERISA. You may also bring a civil action under section 502(a) of ERISA. The address of the U.S. Department of Labor is: U.S. Department of Labor, Employee Benefits Security Administration, 200 Constitution Avenue, N.W. Washington, D.C. 20210.

## **Renewal and Termination of Benefits**

This Program renews on the anniversary of the contract term unless we provide 60 days notice of a change in premiums or Benefits and the Client does not accept the change. All Benefits terminate for any Enrollee as of the date that this Program is terminated, such person ceases to be eligible under the terms of this Program, or such person's enrollment is cancelled under the terms of this Program. We are not obligated to continue to provide Benefits to any such person in such event, except for completion of single procedures commenced while this Program was in effect.

## **Cancellation of Enrollment**

Subject to the *Enrollee Complaint Procedure*, the *Optional Continuation of Coverage* provision or the *Extension of Benefits or Conversion Privilege* below, an Eligible Employee's or Eligible Dependent's enrollment under this Program may be canceled, or renewal of enrollment refused, in the following events:

- 1) Immediately:
  - a) upon loss of eligibility as described in this Certificate of Coverage; or
  - b) if the premiums are not paid by or on behalf of the Enrollee on the date due, or within the 30-day premium grace period. The Enrollee may continue to receive Benefits during the 30-day grace period and may be reinstated during the term of the Contract upon payment of any unpaid premium. If coverage is not reinstated, the Enrollee will be responsible for the cost of services received during the 30-day grace period; or
  - c) if the Contract is terminated or not renewed.
- 2) Upon 45 days written notice if:
  - a) the Enrollee's behavior is disruptive, unruly, abusive, unlawful, fraudulent, or uncooperative to the extent that the Enrollee's continuing participation seriously impairs the organization's ability to provide services to other Enrollees;

- b) the Enrollee commits fraud or misrepresentation in applying for or presenting any claim for Benefits under this Contract;
- c) the Enrollee misuses the documents provided as evidence of Benefits available under the Contract; or
- d) the Enrollee furnishes incorrect or incomplete information to Delta Dental in order to fraudulently obtain services.

Prior to cancellation, Delta Dental will make every effort to resolve problems through the grievance procedures and will determine that the Enrollee's behavior is not due to the use of the services or mental illness.

Cancellation of a Primary Enrollee's enrollment shall automatically cancel the enrollment of any of his or her Dependent Enrollees.

### **Extension of Benefits**

Benefits will continue to be provided for dental services provided to a patient who is totally disabled when coverage ends, if:

- 1) The Dentist recommends the services to the patient in writing, and the services began, while coverage was in effect.
- 2) The services are not for routine examinations, prophylaxis, x-rays, sealants, or orthodontic services.
- 3) The services are provided within 90 days after the patient's coverage ended, and the coverage did not end because the patient (or, in the case of a dependent child, the child's parent) voluntarily terminated coverage.

The extension of Benefits ends at the earlier of:

- 1) the end of the 90-day period in 3) above; or
- 2) the day the patient becomes covered under another contract which does not exclude benefits for the procedure because of an elimination period or limitations.

All limitations and exclusions in the Contract will continue to apply during the extension.

### **Conversion Privilege**

A person who has been continuously covered under the Contract for at least three months, and who loses that coverage, may convert to individual coverage within 31 days after losing the coverage without providing evidence of insurability. The person must pay premium at individual rates.

However, a person may not convert to individual coverage if the lost coverage is replaced by similar coverage within 31 days, or if the person lost coverage because he or she:

- 1) did not pay any required premium or contribution;
- 2) committed fraud or material misrepresentation in applying for coverage;
- 3) willfully and knowingly misused the Contract identification or member certificate;
- 4) willfully and knowingly gave incorrect or incomplete information to fraudulently obtain coverage;
- 5) left the geographic service area and does not intend to live there in the future; or
- 6) acted in a way that was so disruptive, unruly, abusive, or uncooperative that continuing the coverage would prevent Delta Dental from providing proper services to that person or to any other patients. However, before Delta Dental cancels an Enrollee's coverage it will try to resolve the problem through the grievance procedure and will make sure that the person's behavior is not caused by the services provided or mental illness.

Cancellation of a Primary Enrollee's enrollment shall automatically cancel the enrollment of any of his or her Dependent Enrollees.

## **Optional Continuation of Coverage**

The federal Consolidated Omnibus Budget Reconciliation Act (or COBRA, pertaining to certain employers having 20 or more employees) requires that continued health care coverage be made available to "Qualified Beneficiaries" who lose health care coverage under the group plan as a result of a "Qualifying Event." You may be entitled to continue coverage under this plan, *at your expense*, if certain conditions are met. The period of continued coverage depends on the Qualifying Event.

## **DEFINITIONS**

The meaning of key terms used in this section is shown below.

**Qualified Beneficiary** means:

- 1) you and/or your dependents who are enrolled in the Delta Dental plan on the day before the Qualifying Event, or
- 2) a child who is born to or placed for adoption with you during the period of continued coverage, provided such child is enrolled within 30 days of birth or placement for adoption.

**Qualifying Event** means any of the following events which, except for the election of this continued coverage, would result in a loss of coverage under the dental plan:

- Event 1. the termination of employment (other than termination for gross misconduct) or the reduction in work hours, by your employer;
- Event 2. your death;
- Event 3. your divorce or legal separation from your spouse;
- Event 4. your dependent's loss of dependent status under the plan; and
- Event 5. as to your dependents only, your entitlement to Medicare.

**You** or **your** means the Primary Enrollee.

#### PERIODS OF CONTINUED COVERAGE

Qualified Beneficiaries may continue coverage for 18 months following the month in which Qualifying Event 1 occurs.

This 18-month period can be extended for a total of 29 months, provided:

- 1) a determination is made under Title II or Title XVI of the Social Security Act that an individual is disabled on the date of the Qualifying Event or becomes disabled at any time during the first 60 days of continued coverage; and
- 2) notice of the determination is given to the employer during the initial 18 months of continued coverage and within 60 days of the date of the determination.

This period of coverage will end on the first day of the month that begins more than 30 days after the date of the final determination that the disabled individual is no longer disabled. You must notify your employer or Delta Dental within 30 days of any such determination.

If, during the 18 months continuation period resulting from Qualifying Event 1, your dependents, who are Qualified Beneficiaries, experience Qualifying Events 2, 3, 4 or 5, they may choose to extend coverage for up to a total of 36 months (inclusive of the period continued under Qualifying Event 1).



Your dependents, who are Qualified Beneficiaries, may continue coverage for 36 months following the occurrence of Qualifying Events 2, 3, 4 or 5.

When an employer has filed for bankruptcy under Title 11, United States Code, benefits may be substantially reduced or eliminated for retired employees and their dependents, or the surviving spouse of a deceased retired employee. If this benefit reduction or elimination occurs within one year before or one year after filing, it is considered a Qualifying Event. If the Primary Enrollee is a retiree, and has lost coverage because of this Qualifying Event, he or she may choose to continue coverage until his or her death. The Primary Enrollee's dependents who have lost coverage because of this Qualifying Event may choose to continue coverage for up to 36 months following the Primary Enrollee's death.

## ELECTION OF CONTINUED COVERAGE

Your employer shall notify Delta Dental within 30 days of Qualifying Event 1. A Qualified Beneficiary must notify his or her employer in writing within 60 days of Qualifying Events 2, 3, 4 or 5, or within 60 days of receiving the election notice from the employer. Otherwise, the option of continued coverage will be lost.

Within 14 days of receiving notice of a Qualifying Event, the employer will provide a Qualified Beneficiary with the necessary benefits information, monthly premium charge, enrollment forms, and instructions to allow election of continued coverage.

A Qualified Beneficiary will then have 60 days to give his or her employer written notice of the election to continue coverage. Failure to provide this written notice of election to the employer within 60 days will result in loss of the right to continue coverage.

A Qualified Beneficiary has 45 days from the written election of continued coverage to pay the initial premium to his or her employer, which includes the premium for each month since the loss of coverage. Failure to pay the required premium within the 45 days will result in loss of the right to continue coverage and any premium received after that will be returned to the Qualified Beneficiary.

## CONTINUED COVERAGE BENEFITS

The Benefits under the continued coverage will be the same as those provided to active employees and their dependents who are still enrolled in the dental plan. If the employer changes the coverage

for active employees, the continued coverage will change as well. Premiums will be adjusted to reflect the changes made.

#### TERMINATION OF CONTINUED COVERAGE

A Qualified Beneficiary's coverage will terminate at the end of the month in which any of the following events first occur:

- 1) the allowable number of consecutive months of continued coverage is reached;
- 2) failure to pay the required premiums in a timely manner;
- 3) the employer ceases to provide any group dental plan to its employees;
- 4) the individual moves out of the plan's service area;
- 5) the individual first obtains coverage for dental Benefits, after the date of the election of continued coverage, under another group health plan (as an employee or dependent) which does not contain or apply any exclusion or limitation with respect to any pre-existing condition of such a person, if that pre-existing condition is covered under this plan; or
- 6) entitlement to Medicare.

The employer shall notify Delta Dental within 30 days of the occurrence of any of the above events. Once continued coverage ends, it cannot be reinstated.

#### TERMINATION OF THE EMPLOYER'S DENTAL CONTRACT

If the dental contract between the employer and Delta Dental terminates prior to the time that the continuation coverage would otherwise terminate, the employer shall notify a Qualified Beneficiary either 30 days prior to the termination or when all Enrollees are notified, whichever is later, of the ability to elect continuation of coverage under the employer's subsequent dental plan, if any. The continuation coverage will be provided only for the balance of the period that a Qualified Beneficiary would have remained covered under the Delta Dental plan had such plan with the former employer not terminated. The employer shall notify the successor plan in writing of the Qualified Beneficiaries receiving continuation coverage so they may be notified of how to continue coverage. The continuation coverage will terminate if a Qualified Beneficiary fails to comply with the requirements pertaining to enrollment in and payment of premiums to the new group benefit plan.

## OPEN ENROLLMENT CHANGE OF COVERAGE

A Qualified Beneficiary may elect to change continuation coverage during any subsequent open enrollment period, if the employer has contracted with another plan to provide coverage to its active employees. The continuation coverage under the other plan will be provided only for the balance of the period that a Qualified Beneficiary would have remained under the Delta Dental plan.

# SCHEDULE A

## Description of Benefits and Copayments

The Benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the Program. Please refer to *Schedule B* for further clarification of Benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.**

**Text that appears in italics below is specifically intended to clarify the delivery of Benefits under the DeltaCare USA Program and is not to be interpreted as Current Dental Terminology ("CDT"), CDT-2021 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association ("ADA"). The ADA may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.**

All non-listed services are available with your selected Contract Dentist or Contract Specialist at 75% of their usual fees.

<u>CODE</u>	<u>DESCRIPTION</u>	<u>ENROLLEE PAYS</u>
<b>D0100-D0999</b>	<b>I. DIAGNOSTIC</b>	
D0120	Periodic oral evaluation - established patient .....	No Cost
D0140	Limited oral evaluation - problem focused .....	No Cost
D0145	Oral evaluation for a patient under three years of age and counseling with primary caregiver .....	No Cost
D0150	Comprehensive oral evaluation - new or established patient .....	No Cost
D0160	Detailed and extensive oral evaluation - problem focused, by report .....	No Cost
D0170	Re-evaluation - limited, problem focused (established patient; not post-operative visit) .....	No Cost
D0171	Re-evaluation - post-operative office visit .....	\$5.00
D0180	Comprehensive periodontal evaluation - new or established patient .....	No Cost
D0190	Screening of a patient .....	No Cost
D0191	Assessment of a patient .....	No Cost

D0210	Intraoral - complete series of radiographic images - <i>limited to 1 series every 24 months</i> .....	No Cost
D0220	Intraoral - periapical first radiographic image .....	No Cost
D0230	Intraoral - periapical each additional radiographic image .....	No Cost
D0240	Intraoral - occlusal radiographic image .....	No Cost
D0250	Extraoral - 2D projection radiographic image created using a stationary radiation source, and detector .....	No Cost
D0251	Extraoral posterior dental radiographic image .....	No Cost
D0270	Bitewing - single radiographic image .....	No Cost
D0272	Bitewings - two radiographic images .....	No Cost
D0273	Bitewings three radiographic images .....	No Cost
D0274	Bitewings - four radiographic images - <i>limited to 1 series every 6 months</i> .....	No Cost
D0277	Vertical bitewings - 7 to 8 radiographic images .....	No Cost
D0330	Panoramic radiographic image .....	No Cost
D0350	2D oral/facial photographic image obtained intra-orally or extra-orally .....	No Cost
D0415	Collection of microorganisms for culture and sensitivity .....	No Cost
D0419	Assessment of salivary flow by measurement - <i>1 every 12 months</i> .....	No Cost
D0425	Caries susceptibility tests .....	No Cost
D0431	Adjunctive pre-diagnostic test that aids in detection of mucosal abnormalities including premalignant and malignant lesions, not to include cytology or biopsy procedures .....	\$50.00
D0460	Pulp vitality tests .....	No Cost
D0470	Diagnostic casts .....	No Cost
D0472	Accession of tissue, gross examination, preparation and transmission of written report .....	No Cost
D0473	Accession of tissue, gross and microscopic examination, preparation and transmission of written report .....	No Cost
D0474	Accession of tissue, gross and microscopic examination, including assessment of surgical margins for presence of disease, preparation and transmission of written report .....	No Cost
D0502	Other oral pathology procedures, by report .....	No Cost

D0601	Caries risk assessment and documentation, with a finding of low risk - <i>1 every 12 months</i> .....	No Cost
D0602	Caries risk assessment and documentation, with a finding of moderate risk - <i>1 every 12 months</i> .....	No Cost
D0603	Caries risk assessment and documentation, with a finding of high risk - <i>1 every 12 months</i> .....	No Cost
D0701	Panoramic radiographic image - image capture only .....	No Cost
D0702	2-D cephalometric radiographic image - image capture only .....	No Cost
D0703	2-D oral/facial photographic image obtained intra-orally or extra-orally - image capture only .....	No Cost
D0704	3-D photographic image - image capture only .....	No Cost
D0705	Extra-oral posterior dental radiographic image - image capture only .....	No Cost
D0706	Intraoral - occlusal radiographic image - image capture only .....	No Cost
D0707	Intraoral - periapical radiographic image - image capture only .....	No Cost
D0708	Intraoral - bitewing radiographic image - image capture only .....	No Cost
D0709	Intraoral - complete series of radiographic images - image capture only .....	No Cost
D0999	Unspecified diagnostic procedure, by report - <i>includes office visit, per visit (in addition to other services)</i> .....	\$5.00

**D1000-D1999                      II. PREVENTIVE**

D1110	Prophylaxis <i>cleaning</i> - adult - 2 <i>D1110, D1120 or D4346 per 12 month period</i> .....	No Cost
D1110	<i>Additional prophylaxis cleaning</i> - adult (2 within the 12 month period) .....	\$14.00
D1120	Prophylaxis <i>cleaning</i> - child - 2 <i>D1110, D1120 or D4346 per 12 month period</i> .....	No Cost
D1120	<i>Additional prophylaxis cleaning</i> - child (2 within the 12 month period) .....	\$14.00
D1206	Topical application of fluoride varnish - 2 <i>D1206 or D1208 per 12 month period</i> .....	No Cost
D1208	Topical application of fluoride - excluding varnish - 2 <i>D1206 or D1208 per 12 month period</i> .....	No Cost
D1310	Nutritional counseling for control of dental disease	No Cost
D1330	Oral hygiene instructions .....	No Cost

D1351	Sealant - per tooth - <i>limited to permanent molars</i> ..	No Cost
D1352	Preventive resin restoration in a moderate to high caries risk patient - permanent tooth - <i>limited to permanent molars</i> .....	\$10.00
D1353	Sealant repair - per tooth - <i>limited to permanent molars</i> .....	\$10.00
D1354	Interim caries arresting medicament application - per tooth - <i>2 per 12 month period</i> .....	No Cost
D1510	Space maintainer - fixed - unilateral - per quadrant	\$25.00
D1516	Space maintainer - fixed - bilateral, maxillary .....	\$40.00
D1517	Space maintainer - fixed - bilateral, mandibular .....	\$40.00
D1520	Space maintainer - removable - unilateral - per quadrant .....	\$50.00
D1526	Space maintainer - removable - bilateral, maxillary .	\$50.00
D1527	Space maintainer - removable - bilateral, mandibular .....	\$50.00
D1551	Re-cement or re-bond bilateral space maintainer - maxillary .....	\$10.00
D1552	Re-cement or re-bond bilateral space maintainer - mandibular .....	\$10.00
D1553	Re-cement or re-bond unilateral space maintainer - per quadrant .....	\$10.00
D1556	Removal of fixed unilateral space maintainer - per quadrant .....	\$10.00
D1557	Removal of fixed bilateral space maintainer - maxillary .....	\$10.00
D1558	Removal of fixed bilateral space maintainer - mandibular .....	\$10.00
D1575	Distal shoe space maintainer - fixed, unilateral - per quadrant .....	\$40.00

**D2000-D2999                    III. RESTORATIVE**

- Includes polishing, all adhesives and bonding agents, indirect pulp capping, bases, liners and acid etch procedures.

- When there are more than six crowns in the same treatment plan, an Enrollee may be charged an additional \$100.00 per crown, beyond the 6th unit.

- Replacement of crowns, inlays and onlays requires the existing restoration to be 5+ years old.

D2140	Amalgam - one surface, primary or permanent .....	No Cost
D2150	Amalgam - two surfaces, primary or permanent ....	No Cost
D2160	Amalgam - three surfaces, primary or permanent ..	No Cost

D2161	Amalgam - four or more surfaces, primary or permanent .....	No Cost
D2330	Resin-based composite - one surface, anterior .....	No Cost
D2331	Resin-based composite - two surfaces, anterior .....	No Cost
D2332	Resin-based composite - three surfaces, anterior ...	No Cost
D2335	Resin-based composite - four or more surfaces or involving incisal angle (anterior) .....	No Cost
D2390	Resin-based composite crown, anterior .....	\$30.00
D2391	Resin-based composite - one surface, posterior .....	\$30.00
D2392	Resin-based composite - two surfaces, posterior ...	\$45.00
D2393	Resin-based composite - three surfaces, posterior .	\$65.00
D2394	Resin-based composite - four or more surfaces, posterior .....	\$65.00
D2510	Inlay - metallic - one surface .....	\$145.00
D2520	Inlay - metallic - two surfaces .....	\$155.00
D2530	Inlay - metallic - three or more surfaces .....	\$165.00
D2542	Onlay - metallic - two surfaces .....	\$160.00
D2543	Onlay - metallic - three surfaces .....	\$170.00
D2544	Onlay - metallic - four or more surfaces .....	\$190.00
D2610	Inlay - porcelain/ceramic - one surface .....	\$270.00
D2620	Inlay - porcelain/ceramic - two surfaces .....	\$305.00
D2630	Inlay - porcelain/ceramic - three or more surfaces ..	\$325.00
D2642	Onlay - porcelain/ceramic - two surfaces .....	\$300.00
D2643	Onlay - porcelain/ceramic - three surfaces .....	\$335.00
D2644	Onlay - porcelain/ceramic - four or more surfaces ..	\$355.00
D2650	Inlay - resin-based composite - one surface .....	\$170.00
D2651	Inlay - resin-based composite - two surfaces .....	\$195.00
D2652	Inlay - resin-based composite - three or more surfaces .....	\$230.00
D2662	Onlay - resin-based composite - two surfaces .....	\$225.00
D2663	Onlay - resin-based composite - three surfaces .....	\$250.00
D2664	Onlay - resin-based composite - four or more surfaces .....	\$295.00
D2710	Crown - resin-based composite (indirect) .....	\$145.00
D2712	Crown - 3/4 resin-based composite (indirect) .....	\$145.00
D2720	Crown - resin with high noble metal .....	\$295.00
D2721	Crown - resin with predominantly base metal .....	\$195.00



D2722	Crown - resin with noble metal .....	\$235.00
D2740	Crown - porcelain/ceramic .....	\$212.50
D2750	Crown - porcelain fused to high noble metal .....	\$355.00
D2751	Crown - porcelain fused to predominantly base metal .....	\$212.50
D2752	Crown - porcelain fused to noble metal .....	\$295.00
D2753	Crown - porcelain fused to titanium and titanium alloys .....	\$355.00
D2780	Crown - 3/4 cast high noble metal .....	\$355.00
D2781	Crown - 3/4 cast predominantly base metal .....	\$255.00
D2782	Crown - 3/4 cast noble metal .....	\$295.00
D2783	Crown - 3/4 porcelain/ceramic .....	\$355.00
D2790	Crown - full cast high noble metal .....	\$355.00
D2791	Crown - full cast predominantly base metal .....	\$175.00
D2792	Crown - full cast noble metal .....	\$295.00
D2794	Crown - titanium and titanium alloys .....	\$355.00
D2910	Re-cement or re-bond inlay, onlay, veneer or partial coverage restoration .....	No Cost
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core .....	\$10.00
D2920	Re-cement or re-bond crown .....	No Cost
D2921	Reattachment of tooth fragment, incisal edge or cusp ( <i>anterior</i> ) .....	\$45.00
D2928	Prefabricated porcelain/ceramic crown - permanent tooth .....	\$50.00
D2929	Prefabricated porcelain/ceramic crown - primary tooth - <i>anterior</i> .....	\$75.00
D2930	Prefabricated stainless steel crown - primary tooth	No Cost
D2931	Prefabricated stainless steel crown - permanent tooth .....	\$50.00
D2932	Prefabricated resin crown - <i>anterior primary tooth</i> .	\$25.00
D2933	Prefabricated stainless steel crown with resin window - <i>anterior primary tooth</i> .....	\$75.00
D2940	Protective restoration .....	No Cost
D2941	Interim therapeutic restoration - primary dentition .	No Cost
D2949	Restorative foundation for an indirect restoration ..	\$50.00
D2950	Core buildup, including any pins when required .....	\$50.00
D2951	Pin retention - per tooth, in addition to restoration .	No Cost

D2952	Post and core in addition to crown, indirectly fabricated - <i>includes canal preparation</i> .....	\$95.00
D2953	Each additional indirectly fabricated post - same tooth - <i>includes canal preparation</i> .....	\$70.00
D2954	Prefabricated post and core in addition to crown - <i>base metal post; includes canal preparation</i> .....	\$30.00
D2957	Each additional prefabricated post - same tooth - <i>base metal post; includes canal preparation</i> .....	\$60.00
D2971	Additional procedures to construct new crown under existing partial denture framework .....	\$50.00
D2980	Crown repair necessitated by restorative material failure .....	\$20.00
D2981	Inlay repair necessitated by restorative material failure .....	\$20.00
D2982	Onlay repair necessitated by restorative material failure .....	\$20.00
D2983	Veneer repair necessitated by restorative material failure .....	\$20.00
D2990	Resin infiltration of incipient smooth surface lesions - <i>limited to permanent molars</i> .....	\$10.00

**D3000-D3999                    IV. ENDODONTICS**

D3110	Pulp cap - direct (excluding final restoration) .....	No Cost
D3120	Pulp cap - indirect (excluding final restoration) .....	No Cost
D3220	Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and application of medicament .....	No Cost
D3221	Pulpal debridement, primary and permanent teeth	\$30.00
D3222	Partial pulpotomy for apexogenesis - permanent tooth with incomplete root development .....	\$25.00
D3230	Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration) .....	\$40.00
D3240	Pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration) .....	\$40.00
D3310	<i>Root canal</i> - endodontic therapy, anterior tooth (excluding final restoration) .....	\$45.00
D3320	<i>Root canal</i> - endodontic therapy, premolar tooth (excluding final restoration) .....	\$90.00
D3330	<i>Root canal</i> - endodontic therapy, molar tooth (excluding final restoration) .....	\$145.00

D3331	Treatment of root canal obstruction; non-surgical access .....	\$70.00
D3332	Incomplete endodontic therapy; inoperable, unrestorable or fractured tooth .....	\$70.00
D3333	Internal root repair of perforation defects .....	\$70.00
D3346	Retreatment of previous root canal therapy - anterior .....	\$125.00
D3347	Retreatment of previous root canal therapy - premolar .....	\$215.00
D3348	Retreatment of previous root canal therapy - molar .....	\$365.00
D3351	Apexification/recalcification - initial visit (apical closure/calcific repair of perforations, root resorption, etc.) .....	\$70.00
D3352	Apexification/recalcification - interim medication replacement (apical closure/calcific repair of perforations, root resorption, pulp space disinfection, etc.) .....	\$45.00
D3353	Apexification/recalcification - final visit (includes completed root canal therapy - apical closure/ calcific repair of perforations, root resorption, etc.) .....	\$45.00
D3410	Apicoectomy - anterior .....	\$65.00
D3421	Apicoectomy - premolar (first root) .....	\$125.00
D3425	Apicoectomy - molar (first root) .....	\$135.00
D3426	Apicoectomy (each additional root) .....	\$80.00
D3430	Retrograde filling - per root .....	\$60.00
D3450	Root amputation - per root .....	\$70.00
D3471	Surgical repair of root resorption - anterior .....	\$115.00
D3472	Surgical repair of root resorption - premolar .....	\$115.00
D3473	Surgical repair of root resorption - molar .....	\$115.00
D3501	Surgical exposure of root surface without apicoectomy or repair of root resorption - anterior .....	\$115.00
D3502	Surgical exposure of root surface without apicoectomy or repair of root resorption - premolar .....	\$115.00
D3503	Surgical exposure of root surface without apicoectomy or repair of root resorption - molar ...	\$115.00
D3920	Hemisection (including any root removal), not including root canal therapy .....	\$60.00

**D4000-D4999            V. PERIODONTICS**

*- Includes preoperative and postoperative evaluations and treatment under a local anesthetic.*

D4210	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant .....	\$90.00
D4211	Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant .....	\$80.00
D4212	Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth .....	\$80.00
D4240	Gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per quadrant .....	\$135.00
D4241	Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per quadrant .....	\$80.00
D4245	Apically positioned flap .....	\$135.00
D4249	Clinical crown lengthening - hard tissue .....	\$125.00
D4260	Osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant .....	\$250.00
D4261	Osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant .....	\$240.00
D4263	Bone replacement graft - retained natural tooth - first site in quadrant .....	\$180.00
D4264	Bone replacement graft - retained natural tooth - each additional site in quadrant .....	\$65.00
D4265	Biologic materials to aid in soft and osseous tissue regeneration .....	\$95.00
D4266	Guided tissue regeneration - resorbable barrier, per site .....	\$215.00
D4267	Guided tissue regeneration - nonresorbable barrier, per site (includes membrane removal) .....	\$255.00
D4270	Pedicle soft tissue graft procedure .....	\$215.00
D4273	Autogenous connective tissue graft procedure (including donor and recipient surgical sites) first tooth, implant, or edentulous tooth position in graft .....	\$75.00

D4274	Mesial/distal wedge procedure, single tooth (when not performed in conjunction with surgical procedures in the same anatomical area) .....	\$70.00
D4275	Non-autogenous connective tissue graft (including recipient site and donor material) first tooth, implant, or edentulous tooth position in graft .....	\$380.00
D4277	Free soft tissue graft procedure (including recipient and donor surgical sites) first tooth, implant, or edentulous tooth position in graft .....	\$215.00
D4278	Free soft tissue graft procedure (including recipient and donor surgical sites) each additional contiguous tooth, implant, or edentulous tooth position in same graft site .....	\$215.00
D4320	Provisional splinting - intracoronal .....	\$95.00
D4321	Provisional splinting - extracoronal .....	\$85.00
D4341	Periodontal scaling and root planing - four or more teeth per quadrant - <i>limited to 4 quadrants during any 12 consecutive months</i> .....	\$40.00
D4342	Periodontal scaling and root planing - one to three teeth per quadrant - <i>limited to 4 quadrants during any 12 consecutive months</i> .....	\$40.00
D4346	Scaling in presence of generalized moderate or severe gingival inflammation - full mouth, after oral evaluation - <i>2 D1110, D1120 or D4346 per 12 month period</i> .....	No Cost
D4355	Full mouth debridement to enable a comprehensive oral evaluation and diagnosis on a subsequent visit - <i>limited to 1 treatment in any 12 consecutive months</i> .....	\$50.00
D4381	Localized delivery of antimicrobial agents via a controlled release vehicle into diseased crevicular tissue, per tooth - <i>for each of the first two teeth treated within a quadrant following root planing or periodontal maintenance</i> .....	\$65.00
D4910	Periodontal maintenance - <i>limited to 2 treatments each 12 month period</i> .....	\$25.00
D4910	<i>Additional periodontal maintenance (2 within the 12 month period)</i> .....	\$55.00
D4921	Gingival irrigation - per quadrant .....	No Cost

**D5000-D5899**

**VI. PROSTHODONTICS (removable)**

- For all listed dentures and partial dentures, Copayment includes after delivery adjustments and tissue conditioning, if needed, for the first six months after placement. The Enrollee must continue to be eligible, and the service must be provided at the Contract Dentist's facility where the denture was originally delivered.

- Rebases, relines and tissue conditioning are limited to 1 per denture during any 12 consecutive months.

- Replacement of a denture or a partial denture requires the existing denture to be 5+ years old.

D5110	Complete denture - maxillary .....	\$205.00
D5120	Complete denture - mandibular .....	\$205.00
D5130	Immediate denture - maxillary .....	\$225.00
D5140	Immediate denture - mandibular .....	\$225.00
D5211	Maxillary partial denture - resin base (including retentive/clasping materials, rests, and teeth) .....	\$195.00
D5212	Mandibular partial denture - resin base (including retentive/clasping materials, rests, and teeth) .....	\$195.00
D5213	Maxillary partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth) .....	\$240.00
D5214	Mandibular partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth) .....	\$240.00
D5221	Immediate maxillary partial denture - resin base (including retentive/clasping materials, rests and teeth) .....	\$245.00
D5222	Immediate mandibular partial denture - resin base (including retentive/clasping materials, rests and teeth) .....	\$245.00
D5223	Immediate maxillary partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth) .....	\$315.00
D5224	Immediate mandibular partial denture - cast metal framework with resin denture bases (including retentive/clasping materials, rests and teeth) .....	\$315.00
D5225	Maxillary partial denture - flexible base (including retentive/clasping materials, rests, and teeth) .....	\$365.00
D5226	Mandibular partial denture - flexible base (including retentive/clasping materials, rests, and teeth) .....	\$365.00
D5410	Adjust complete denture - maxillary .....	\$3.00

D5411	Adjust complete denture - mandibular .....	\$3.00
D5421	Adjust partial denture - maxillary .....	\$3.00
D5422	Adjust partial denture - mandibular .....	\$3.00
D5511	Repair broken complete denture base, mandibular .	No Cost
D5512	Repair broken complete denture base, maxillary ....	No Cost
D5520	Replace missing or broken teeth - complete denture (each tooth) .....	\$20.00
D5611	Repair resin partial denture base, mandibular .....	\$40.00
D5612	Repair resin partial denture base, maxillary .....	\$40.00
D5621	Repair cast partial framework, mandibular .....	\$40.00
D5622	Repair cast partial framework, maxillary .....	\$40.00
D5630	Repair or replace broken retentive/clasping materials - per tooth .....	\$40.00
D5640	Replace broken teeth - per tooth .....	\$30.00
D5650	Add tooth to existing partial denture .....	\$30.00
D5660	Add clasp to existing partial denture - per tooth ....	\$30.00
D5670	Replace all teeth and acrylic on cast metal framework (maxillary) .....	\$165.00
D5671	Replace all teeth and acrylic on cast metal framework (mandibular) .....	\$165.00
D5710	Rebase complete maxillary denture .....	\$95.00
D5711	Rebase complete mandibular denture .....	\$95.00
D5720	Rebase maxillary partial denture .....	\$95.00
D5721	Rebase mandibular partial denture .....	\$95.00
D5730	Reline complete maxillary denture (chairside) .....	No Cost
D5731	Reline complete mandibular denture (chairside) ....	No Cost
D5740	Reline maxillary partial denture (chairside) .....	No Cost
D5741	Reline mandibular partial denture (chairside) .....	No Cost
D5750	Reline complete maxillary denture (laboratory) .....	\$55.00
D5751	Reline complete mandibular denture (laboratory) ..	\$55.00
D5760	Reline maxillary partial denture (laboratory) .....	\$55.00
D5761	Reline mandibular partial denture (laboratory) .....	\$55.00
D5820	Interim partial denture (including retentive/ clasping materials, rests, and teeth), maxillary - <i>limited to 1 in any 12 consecutive months</i> .....	\$105.00
D5821	Interim partial denture (including retentive/ clasping materials, rests, and teeth), mandibular - <i>limited to 1 in any 12 consecutive months</i> .....	\$105.00

D5850	Tissue conditioning, maxillary .....	No Cost
D5851	Tissue conditioning, mandibular .....	No Cost

**D5900-D5999 VII. MAXILLOFACIAL PROSTHETICS - Not Covered**

**D6000-D6199 VIII. IMPLANT SERVICES - Not Covered**

**D6200-D6999 IX. PROSTHODONTICS, fixed (each retainer and each pontic constitutes a unit in a fixed partial denture (bridge))**

*- When a crown and/or pontic exceeds six units in the same treatment plan, an Enrollee may be charged an additional \$100.00 per unit, beyond the 6th unit.*

*- Replacement of a crown, pontic, inlay, onlay or stress breaker requires the existing bridge to be 5+ years old.*

D6210	Pontic - cast high noble metal .....	\$355.00
D6211	Pontic - cast predominantly base metal .....	\$225.00
D6212	Pontic - cast noble metal .....	\$295.00
D6240	Pontic - porcelain fused to high noble metal .....	\$355.00
D6241	Pontic - porcelain fused to predominantly base metal .....	\$212.50
D6242	Pontic - porcelain fused to noble metal .....	\$362.50
D6243	Pontic - porcelain fused to titanium and titanium alloys .....	\$362.50
D6245	Pontic - porcelain/ceramic .....	\$355.00
D6250	Pontic - resin with high noble metal .....	\$295.00
D6251	Pontic - resin with predominantly base metal .....	\$195.00
D6252	Pontic - resin with noble metal .....	\$235.00
D6545	Retainer - cast metal for resin bonded fixed prosthesis .....	\$175.00
D6600	Retainer inlay - porcelain/ceramic, two surfaces .....	\$305.00
D6601	Retainer inlay - porcelain/ceramic, three or more surfaces .....	\$325.00
D6602	Retainer inlay - cast high noble metal, two surfaces .....	\$255.00
D6603	Retainer inlay - cast high noble metal, three or more surfaces .....	\$265.00
D6604	Retainer inlay - cast predominantly base metal, two surfaces .....	\$155.00
D6605	Retainer inlay - cast predominantly base metal, three or more surfaces .....	\$165.00



D6606	Retainer inlay - cast noble metal, two surfaces .....	\$185.00
D6607	Retainer inlay - cast noble metal, three or more surfaces .....	\$195.00
D6608	Retainer onlay - porcelain/ceramic, two surfaces ....	\$300.00
D6609	Retainer onlay - porcelain/ceramic, three or more surfaces .....	\$335.00
D6610	Retainer onlay - cast high noble metal, two surfaces .....	\$260.00
D6611	Retainer onlay - cast high noble metal, three or more surfaces .....	\$270.00
D6612	Retainer onlay - cast predominantly base metal, two surfaces .....	\$160.00
D6613	Retainer onlay - cast predominantly base metal, three or more surfaces .....	\$170.00
D6614	Retainer onlay - cast noble metal, two surfaces ....	\$190.00
D6615	Retainer onlay - cast noble metal, three or more surfaces .....	\$200.00
D6720	Retainer crown - resin with high noble metal .....	\$295.00
D6721	Retainer crown - resin with predominantly base metal .....	\$195.00
D6722	Retainer crown - resin with noble metal .....	\$235.00
D6740	Retainer crown - porcelain/ceramic .....	\$355.00
D6750	Retainer crown - porcelain fused to high noble metal .....	\$355.00
D6751	Retainer crown - porcelain fused to predominantly base metal .....	\$212.50
D6752	Retainer crown - porcelain fused to noble metal ....	\$295.00
D6753	Retainer crown - porcelain fused to titanium and titanium alloys .....	\$355.00
D6780	Retainer crown - 3/4 cast high noble metal .....	\$355.00
D6781	Retainer crown - 3/4 cast predominantly base metal .....	\$255.00
D6782	Retainer crown - 3/4 cast noble metal .....	\$295.00
D6783	Retainer crown - 3/4 porcelain/ceramic .....	\$355.00
D6784	Retainer crown - titanium and titanium alloys .....	\$355.00
D6790	Retainer crown - full cast high noble metal .....	\$355.00
D6791	Retainer crown - full cast predominantly base metal .....	\$255.00
D6792	Retainer crown - full cast noble metal .....	\$295.00
D6930	Re-cement or re-bond fixed partial denture .....	No Cost

D6940	Stress breaker .....	\$25.00
D6980	Fixed partial denture repair necessitated by restorative material failure .....	\$55.00

**D7000-D7999 X. ORAL AND MAXILLOFACIAL SURGERY**

- Includes preoperative and postoperative evaluations and treatment under a local anesthetic.

- The removal of asymptomatic third molars is not a covered benefit unless pathology (disease) exists, however it is available at 75% of your assigned general dentist's or specialty care dentist's usual fees.

D7111	Extraction, coronal remnants - primary tooth .....	No Cost
D7140	Extraction, erupted tooth or exposed root (elevation and/or forceps removal) .....	No Cost
D7210	Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated .....	No Cost
D7220	Removal of impacted tooth - soft tissue .....	\$20.00
D7230	Removal of impacted tooth - partially bony .....	\$45.00
D7240	Removal of impacted tooth - completely bony .....	\$70.00
D7241	Removal of impacted tooth - completely bony, with unusual surgical complications .....	\$115.00
D7250	Removal of residual tooth roots (cutting procedure) .....	\$20.00
D7251	Coronectomy - intentional partial tooth removal ....	\$115.00
D7270	Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth .....	\$110.00
D7280	Exposure of an unerupted tooth .....	\$10.00
D7282	Mobilization of erupted or malpositioned tooth to aid eruption .....	\$85.00
D7283	Placement of device to facilitate eruption of impacted tooth .....	No Cost
D7286	Incisional biopsy of oral tissue - soft - <i>does not include pathology laboratory procedures</i> .....	\$25.00
D7310	Alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant .....	\$25.00
D7311	Alveoloplasty in conjunction with extractions - one to three teeth or tooth spaces, per quadrant .....	\$50.00
D7320	Alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per quadrant ...	\$25.00
D7321	Alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per quadrant ...	\$70.00

D7450	Removal of benign odontogenic cyst or tumor - lesion diameter up to 1.25 cm .....	No Cost
D7451	Removal of benign odontogenic cyst or tumor - lesion diameter greater than 1.25 cm .....	No Cost
D7471	Removal of lateral exostosis (maxilla or mandible) .	\$35.00
D7472	Removal of torus palatinus .....	\$50.00
D7473	Removal of torus mandibularis .....	\$50.00
D7510	Incision and drainage of abscess - intraoral soft tissue .....	No Cost
D7922	Placement of intra-socket biological dressing to aid in hemostasis or clot stabilization, per site .....	No Cost
D7961	Buccal/labial frenectomy (frenulectomy) .....	No Cost
D7962	Lingual frenectomy (frenulectomy) .....	No Cost
D7970	Excision of hyperplastic tissue - per arch .....	No Cost
D7971	Excision of pericoronal gingiva .....	\$70.00

**D8000-D8999                    XI. ORTHODONTICS**

- *The listed Copayment for each phase of orthodontic treatment (limited, interceptive or comprehensive) covers up to 24 months of active treatment. Beyond 24 months, an additional monthly fee, not to exceed \$25.00, may apply.*

- *The Retention Copayment includes adjustments and/or office visits up to 24 months.*

***Pre and post orthodontic records include:***

*The benefit for pre-treatment records and diagnostic services includes: .....* \$200.00

D0210	Intraoral - complete series of radiographic images
D0322	Tomographic survey
D0330	Panoramic radiographic image
D0340	2D cephalometric radiographic image - acquisition, measurement and analysis
D0350	2D oral/facial photographic images obtained intraorally or extraorally
D0351	3D photographic image
D0470	Diagnostic casts

	<i>The benefit for post-treatment records includes: ....</i>	\$70.00
D0210	Intraoral - complete series of radiographic images	
D0470	Diagnostic casts	
D8010	Limited orthodontic treatment of the primary dentition .....	\$1,150.00
D8020	Limited orthodontic treatment of the transitional dentition - <i>child or adolescent to age 19</i> .....	\$1,150.00
D8030	Limited orthodontic treatment of the adolescent dentition - <i>adolescent to age 19</i> .....	\$1,150.00
D8040	Limited orthodontic treatment of the adult dentition - <i>adults, including dependent adult children to the limiting age</i> .....	\$1,350.00
D8050	Interceptive orthodontic treatment of the primary dentition .....	\$1,150.00
D8060	Interceptive orthodontic treatment of the transitional dentition .....	\$1,150.00
D8070	Comprehensive orthodontic treatment of the transitional dentition - <i>child or adolescent to age 19</i> .....	\$1,400.00
D8080	Comprehensive orthodontic treatment of the adolescent dentition - <i>adolescent to age 19</i> .....	\$1,400.00
D8090	Comprehensive orthodontic treatment of the adult dentition - <i>adults, including dependent adult children to the limiting age</i> .....	\$1,950.00
D8660	Pre-orthodontic treatment examination to monitor growth and development .....	No Cost
D8670	Periodic orthodontic treatment visit - <i>included in comprehensive case fee</i> .....	\$35.00
D8680	Orthodontic retention (removal of appliances, construction and placement of <i>removable</i> retainers) .....	\$275.00
D8681	Removable orthodontic retainer adjustment .....	No Cost
D8698	Re-cement or re-bond fixed retainer - maxillary - <i>limited to 2 per 6 month period</i> .....	No Cost
D8699	Re-cement or re-bond fixed retainer - mandibular - <i>limited to 2 per 6 month period</i> .....	No Cost
D8999	Unspecified orthodontic procedure, by report - <i>includes treatment planning session</i> .....	\$100.00

**D9000-D9999**

**XII. ADJUNCTIVE GENERAL SERVICES**

D9110	Palliative (emergency) treatment of dental pain - minor procedure .....	No Cost
D9120	Fixed partial denture sectioning .....	No Cost
D9210	Local anesthesia not in conjunction with operative or surgical procedures .....	No Cost
D9211	Regional block anesthesia .....	No Cost
D9212	Trigeminal division block anesthesia .....	No Cost
D9215	Local anesthesia in conjunction with operative or surgical procedures .....	No Cost
D9219	Evaluation for moderate sedation, deep sedation or general anesthesia .....	No Cost
D9222	Deep sedation/general anesthesia - first 15 minutes .....	\$80.00
D9223	Deep sedation/general anesthesia - each subsequent 15 minute increment .....	\$80.00
D9230	Inhalation of nitrous oxide/analgesia, anxiolysis .....	\$15.00
D9239	Intravenous moderate (conscious) sedation/analgesia - first 15 minutes .....	\$80.00
D9243	Intravenous moderate (conscious) sedation/analgesia - each subsequent 15 minute increment ..	\$80.00
D9310	Consultation - diagnostic service provided by dentist or physician other than requesting dentist or physician .....	No Cost
D9311	Consultation with a medical health care professional .....	No Cost
D9430	Office visit for observation (during regularly scheduled hours) - no other services performed ....	No Cost
D9440	Office visit - after regularly scheduled hours .....	\$20.00
D9450	Case presentation, detailed and extensive treatment planning .....	No Cost
D9630	Drugs or medicaments dispensed in the office for home use .....	No Cost
D9932	Cleaning and inspection of removable complete denture, maxillary .....	No Cost
D9933	Cleaning and inspection of removable complete denture, mandibular .....	No Cost
D9934	Cleaning and inspection of removable partial denture, maxillary .....	No Cost
D9935	Cleaning and inspection of removable partial denture, mandibular .....	No Cost

D9943	Occlusal guard adjustment .....	\$10.00
D9944	Occlusal guard - hard appliance, full arch - <i>limited to 1 D9944, D9945 or D9946 in 3 years</i> .....	\$40.00
D9945	Occlusal guard - soft appliance, full arch - <i>limited to 1 D9944, D9945 or D9946 in 3 years</i> .....	\$40.00
D9946	Occlusal guard - hard appliance, partial arch - <i>limited to 1 D9944, D9945 or D9946 in 3 years</i> .....	\$40.00
D9951	Occlusal adjustment, limited .....	No Cost
D9952	Occlusal adjustment, complete .....	\$55.00
D9975	External bleaching for home application, per arch; includes materials and fabrication of custom trays - <i>limited to one bleaching tray and gel for two weeks of self-treatment</i> .....	\$125.00
D9986	Missed appointment - <i>without 24 hour notice</i> .....	\$10.00
D9987	Canceled appointment - <i>without 24 hour notice</i> ....	\$10.00
D9990	Certified translation or sign-language services - per visit .....	No Cost
D9991	Dental case management - addressing appointment compliance barriers .....	No Cost
D9992	Dental case management - care coordination .....	No Cost
D9995	Teledentistry - synchronous; real-time encounter ...	No Cost
D9996	Teledentistry - asynchronous; information stored and forwarded to dentist for subsequent review ....	No Cost
D9997	Dental case management - Patients with special Health Care Needs .....	No Cost

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide Specialist Services, and are referred by the assigned Contract Dentist, must be authorized by Delta Dental. The Enrollee pays the Copayment specified for such services.

## SCHEDULE B

### Limitations of Benefits

1. The frequency of certain Benefits is limited. All frequency limitations are listed in *Schedule A, Description of Benefits and Copayments*.
2. If the Enrollee accepts a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge pontics and/or bridge retainers, the Enrollee may be charged an additional \$100.00 above the listed Copayment for each of these services after the sixth unit has been provided.
3. General anesthesia and/or intravenous sedation/analgesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more partial or full bony impactions, (Procedures D7230, D7240, and D7241).
4. Contract Dentists may offer services that utilize brand or trade names at an additional fee. The Enrollee must be offered the plan benefits of a high quality laboratory processed crown/pontic that may include: porcelain/ceramic; porcelain with base, noble or high-noble metal. If the Enrollee chooses the alternative of a material upgrade (name brand, laboratory processed or in-office processed crowns/pontics produced through specialized technique or materials, including but not limited to: Captek, Procera, Lava, Empress and Cerec), the Contract Dentist may charge an additional fee not to exceed \$325.00 in addition to the listed Copayment. Contact the Customer Service department at 800-422-4234 if you have questions regarding the additional fee or name brand services.
5. Benefits provided by a pediatric Dentist are limited to children to age 18 following an attempt by the assigned Contract Dentist to treat the child and upon Authorization by Delta Dental, less applicable Copayments. The Plan will consider exceptions on an individual basis if a child has a physical or mental impairment, limitation or condition which substantially interferes with that child's ability to have Benefits provided by a Contract Dentist.

6. The cost to an Enrollee receiving orthodontic treatment whose coverage is cancelled or terminated for any reason will be based on the Contract Orthodontist's usual fee for the treatment plan. The Contract Orthodontist will prorate the amount for the number of months remaining to complete treatment. The Enrollee makes payment directly to the Contract Orthodontist as arranged.
7. Orthodontic treatment in progress is limited to new DeltaCare USA Enrollees who, at the time of their original effective date, are in active treatment started under their previous group sponsored dental plan, as long as they continue to be eligible under the DeltaCare USA Program. Active treatment means tooth movement has begun. Enrollees are responsible for all Copayments and fees subject to the provisions of their prior dental plan. Delta Dental is financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.



## Exclusions of Benefits

1. Any procedures not specifically listed as a covered benefit in this Plan's *Schedule A* are available at 75% of the fees of the Enrollee's selected Contract Dentist or Contract Specialist, provided the services are included in the treatment plan and are not specifically excluded.
2. Any procedure that has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, or is inconsistent with generally accepted standards for dentistry.
3. Services solely for cosmetic purposes, with the exception of procedure D9975 (External bleaching for home application, per arch), or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
4. Lost, stolen or broken appliances including, but not limited to, full or partial dentures, space maintainers, crowns, fixed partial dentures (bridges) and orthodontic appliances.
5. Procedures, appliances or restoration if the purpose is to change vertical dimension, replace or stabilize tooth structure loss by attrition, realignment of teeth, periodontal splinting, gnathologic recordings or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ) with the exception of procedures D9943, D9944, D9945, D9946, D9951 and D9952 as shown on *Schedule A*.
6. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
7. Implant-supported dental appliances and attachments, implant placement, maintenance, removal and all other services associated with a dental implant.
8. Dental services received from any dental facility other than the assigned Contract Dentist or an authorized dental specialist (oral surgeon, endodontist, periodontist, pediatric dentist or Contract Orthodontist) except for *Emergency Services* as described in the Contract and/or Certificate of Coverage.

9. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
10. Prescription and over-the-counter drugs.
11. Dental expenses incurred in connection with any dental procedure started before the Enrollee's eligibility with the DeltaCare USA Program. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
12. Changes in orthodontic treatment necessitated by accident of any kind.
13. Myofunctional and parafunctional appliances and/or therapies.
14. Composite or ceramic brackets, lingual adaptation of orthodontic bands, Invisalign and other specialized or cosmetic alternatives to standard fixed and removable orthodontic appliances.
15. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.
16. Orthodontic treatment must be provided by a licensed Dentist. Self-administered orthodontics are not covered.
17. The removal of fixed orthodontic appliances for reasons other than completion of treatment is not a covered benefit.

## Non-Discrimination Disclosure

### Discrimination Is Against the Law

We comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. We do not exclude people or treat them differently because of their race, color, national origin, age, disability, or sex.

Coverage for medically necessary health services are available on the same terms for all individuals, regardless of sex assigned at birth, gender identity, or recorded gender. We will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. We will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance electronically online, over the phone with a customer service representative, or by mail.

DeltaCare USA  
PO Box 1803 Alpharetta, GA 30023-1803  
1-800-422-4234  
deltadentalins.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint

Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

We provide free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

We also provide free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact our Customer Service department.

**Protect your oral health.** Prevention is the key to avoiding tooth and gum problems. Brush and floss regularly, and visit the dentist for cleanings and exams. To learn more about prevention and avoiding dental problems, visit [deltadentalins.com](http://deltadentalins.com). You'll find oral health articles, videos and other tools and tips for caring for your teeth. Don't forget to sign up for *Grin!*, our free dental health e-magazine.

DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; AR, CO, IA, MA, ME, MI, MN, NC, ND, NE, NH, OK, OR, RI, SC, SD, VA, VT, WA, WI, WY — Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of Nevada, Inc.; UT — Alpha Dental of Utah, Inc.; NM — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products.

Can you read this document? If not, we can have somebody help you read it. You may also be able to get this document written in your language. For free help, please call 1-800-422-4234 (TTY: 711).

¿Puede leer este documento? Si no, podemos encontrar a alguien que lo ayude a leerlo. También puede obtener este documento escrito en su idioma. Para obtener ayuda gratuita, llame al 1-800-422-4234 (servicio de retransmisión TTY deben llamar al 711). (Spanish)

您能自行閱讀本文件嗎？如果不能，我們可請人幫助您閱讀。您還可以請人以您的語言撰寫本文件。如需免費幫助，請致電 1-800-422-4234 (TTY: 711)。(Chinese)

Bạn có đọc được tài liệu này không? Nếu không, chúng tôi sẽ cử một ai đó giúp bạn đọc. Bạn cũng có thể nhận được tài liệu này viết bằng ngôn ngữ của bạn. Để nhận được trợ giúp miễn phí, vui lòng gọi 1-800-422-4234 (TTY: 711). (Vietnamese)

이 문서를 읽으실 수 있습니까? 읽으실 수 없으면 다른 사람이 대신 읽어드릴 수 있습니다. 한국어로 번역된 문서를 받으실 수도 있습니다. 무료로 도움을 받기를 원하시면 1-800-422-4234 (TTY: 711)번으로 연락하십시오. (Korean)

Nababasa mo ba ang dokumentong ito? Kung hindi, may tao kaming makakatulong sa iyong basahin ito. Maaari mo ring makuha ang dokumentong ito nang nakasulat sa iyong wika. Para sa libreng tulong, pakitawagan ang 1-800-422-4234 (TTY: 711). (Tagalog)

Вы можете прочитать этот документ? Если нет, мы можем предоставить вам кого-нибудь, кто поможет вам прочитать его. Вы также можете получить этот документ на своем языке. Для получения бесплатной помощи, просьба звонить по номеру 1-800-422-4234 (телетайп: 711). (Russian)

هل تستطيع قراءة هذا المستند؟ إذا كنت لا تستطيع، يمكننا أن نوفر لك من يساعدك في قراءتها. ربما يمكنك أيضًا للحصول على هذا المستند تكموبًا بلغتك للمساعدة المجانية اتصل بـ 1-800-422-4234 (TTY: 711). (Arabic)

Èske w ka li dokiman sa a? Si w pa kapab, nou ka fè yon moun ede w li l. Ou ka gen posiblite pou jwenn dokiman sa a tou ki ekri nan lang ou. Pou jwenn èd gratis, tanpri rele 1-800-422-4234 (TTY: 711). (Haitian Creole)

Pouvez-vous lire ce document ? Si ce n'est pas le cas, nous pouvons faire en sorte que quelqu'un vous aide à le lire. Vous pouvez également obtenir ce document écrit dans votre langue. Pour obtenir de l'assistance gratuitement, veuillez appeler le 1-800-422-4234 (TTY : 711). (French)

Możesz przeczytać ten dokument? Jeśli nie, możemy Ci w tym pomóc. Możesz także otrzymać ten dokument w swoim języku ojczystym. Po bezpłatną pomoc zadzwoń pod numer 1-800-422-4234 (TTY: 711). (Polish)

Você consegue ler este documento? Se não, podemos pedir para alguém ajudá-lo a ler. Você também pode receber este documento escrito em seu idioma. Para obter ajuda gratuita, ligue 1-800-422-4234 (TTS: 711). (Portuguese)

Non riesci a leggere questo documento? In tal caso, possiamo chiedere a qualcuno di aiutarti a farlo. Potresti anche ricevere questo documento scritto nella tua lingua. Per assistenza gratuita, chiama il numero 1-800-422-4234 (TTY: 711). (Italian)

この文書をお読みになれますか?お読みになれない場合には音読ボランティアを手配させていただきます。この文書をご希望の言語に訳したものをお送りできる場合もあります。無料のサポートについては、1-800-422-4234 (TTY: 711) までお問い合わせください。(Japanese)

Können Sie dieses Dokument lesen? Falls nicht, können wir Ihnen einen Mitarbeiter zur Verfügung stellen, der Sie dabei unterstützen wird. Möglicherweise können Sie dieses Dokument auch in Ihrer Sprache erhalten. Rufen Sie für kostenlose Hilfe bitte folgende Nummer an: 1-800-422-4234 (Schreibtelefon: 711). (German)

آیا می توانید این متن را بخوانید؟ در صورتی که نمی توانید، ما قادریم از شخصی بخواهیم تا در خواندن این متن به شما کمک کند. همچنین ممکن است بتوانید این متن را به زبان خود دریافت کنید. برای کمک رایگان با این شماره تماس بگیرید: 1-800-422-4234 (TTY: 711). (Persian Farsi)

क्या आप इस दस्तावेज़ को पढ़ सकते हैं? यदि नहीं, तो हम इसे पढ़ने में आपकी सहायता करने हेतु किसी की व्यवस्था कर सकते हैं। आप इस दस्तावेज़ को अपनी भाषा में लिखा हुआ भी प्राप्त कर सकते हैं। निशुल्क सहायता के लिए, कृपया यहाँ कॉल करें 1-800-422-4234 (TTY: 711)। (Hindi)

คุณสามารถอ่านเอกสารนี้ได้หรือไม่? หากไม่ได้ เราสามารถหาคนมาช่วยคุณอ่านได้ นอกจากนี้ คุณยังสามารถรับเอกสารนี้ที่เขียนในภาษาของคุณได้อีกด้วย ได้รับความช่วยเหลือฟรีได้โดยโทรไปที่ 1-800-422-4234 (TTY: 711) (Thai)

ਕੀ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਨੂੰ ਪੜ੍ਹ ਸਕਦੇ ਹੋ? ਜੇਕਰ ਨਹੀਂ, ਤਾਂ ਅਸੀਂ ਇਸ ਨੂੰ ਪੜ੍ਹਨ ਵਿੱਚ ਤੁਹਾਡੀ ਮਦਦ ਕਰਨ ਲਈ ਕਿਸੇ ਵਿਅਕਤੀ ਨੂੰ ਲਿਆ ਸਕਦੇ ਹਾਂ। ਤੁਹਾਨੂੰ ਇਹ ਦਸਤਾਵੇਜ਼ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਲਿਖਿਆ ਹੋਇਆ ਵੀ ਪ੍ਰਾਪਤ ਹੋ ਸਕਦਾ ਹੈ। ਮੁਫਤ ਵਿੱਚ ਮਦਦ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ 1-800-422-4234 (TTY: 711) ਨੂੰ ਕਾਲ ਕਰੋ। (Punjabi)

Դուք կարող եք կարդալ այս փաստաթուղթը: Եթե ոչ, մենք որևէ մեկին կգտնենք, ով կօգնի ձեզ կարդալ: Դուք կարող եք նաև այս փաստաթուղթը ստանալ գրաված ձևով: Անվճար օգնություն համար ինդրոնթեք զանգահարել 1-800-422-4234 (TTY` 711): (Armenian)

Koj nyeem puas tau daim ntawv no? Yog koj nyeem tsis tau, peb muaj neeg pab nyeem rau koj. Tsis tas li ntawd xwb, tej zaum kuj muab daim ntawv no sau ua koj hom lus tau thiab. Yog yuav thov kev pab dawb, thov hu rau 1-800-422-4234 (TTY: 711). (Hmong)

តើលោកអ្នកអាចអានឯកសារនេះបានទេ? បើសិនមិនអាចទេ យើងអាចឱ្យនរណាម្នាក់ជួយអានឱ្យលោកអ្នក។ លោកអ្នកក៏អាចទទួលបានឯកសារនេះជាលាយលក្ខណ៍អក្សរជាភាសារបស់លោកអ្នកផងដែរ។ សម្រាប់ជំនួយឥតគិតថ្លៃ សូមទូរស័ព្ទទៅ 1-800-422-4234 (TTY: 711)។ (Cambodian)

צ קענט איר לייענען דעם דאזיקן דאקומענט? אויב ניט, עמעצער דא קען איך העלפן אים צו לייענען. עס איז אויך מעגלעך, אז איר קענט באקומען דעם דאזיקן דאקומענט אין איינער שאַפראך. פֿאַר אומזיסטע הילף קענט איר אַנקלינגען אָט די דאזיקע נומער: 1-800-422-4234 (Yiddish) 711 ס'איז דא א נומער פֿאַר מענטשען, וואס הערן ניט: 711

Díísh yíníłta'go bííníghah? Doo bííníghahgóó éí nich'í' yídóolta'hígíí nihee hóóló. Díí naaltsoos t'áá Diné bizaad k'éhjí ályaago ałdó' nich'í' ádoolnǫ́łgo bíighah. T'áá jíí'k'e shíká i'doolwoł nínízingo kojí' béésh holdílnih 1-800-422-4234 (TTY: 711) (Navajo)

If you have any questions or need additional information, call or write:

Toll Free  
800-422-4234

Delta Dental Insurance Company  
17871 Park Plaza Drive, Suite 200  
Cerritos, CA 90703

562-924-8311

**Did you know you could refer to our web site for a listing of DeltaCare Dentists?** Visit [wekeepyouSmiling.com](http://wekeepyouSmiling.com) and click on the Dentist Directory, DeltaCare Dentists and All States. You can also change your facility assignment, change your mailing address, request ID cards or an Evidence of Coverage booklet online. From the home page, simply click on Contact Us, Customer Service and the Online Customer Service Request for DeltaCare USA.