

As Of <= 01/01/2022

Animal Services

Owner:
Mejia, Lorna
(ASD)
Department:
Animal
Services

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Increase voluntary compliance (ASD)	Increase # of dogs licensed in Miami-Dade County	'21 FQ4		55,074	50,000	221,844	210,000	
		# of Rabies vaccines administered by ASD Clinic (Pets)	'21 FQ4		6,784	1,500	26,744	6,000	
		Increase # of Saved Animals (Live Release)	Dec '21		2,073	2,000	6,609	6,000	
		Rescue	Dec '21		86	150	329	450	
		Returned to Owner	Dec '21		85	60	361	180	
		Shelter Intake	Dec '21		1,829	2,700	6,696	8,100	
		Volunteer Hours	Dec '21		1,509Hours	1,400Hours	4,239Hours	4,200Hours	
		Fostered Pets With Positive Outcome	Dec '21		233	120	551	360	
		Microchips Administered by ASD	'21 FQ4		58	500	3,171	2,000	
		Save Rate Monthly	Dec '21		95%	90%	94%	90%	
		Save Rate Calendar Year	2021		93	90			
		Spay/Neuter surgeries conducted by ASD TOTAL	Dec '21		1,679	1,000	6,395	3,000	
		Trap and Release	Dec '21		1,139	900	3,560	2,700	
		Transport	Dec '21		12	1	77	3	
		Adoptions	Dec '21		751	750	2,281	2,250	
	Maximize Animal Health and Welfare to Increase # of Saved Animals	Average Length of Stay - Puppies	'22 FQ1		4	5	4	5	
		Average Length of Stay - Cats	'22 FQ1		11	15	11	15	
		Average Length of Stay - Dog	'22 FQ1		17	20	17	20	
		Average Length of Stay - Kittens	'22 FQ1		8	10	8	10	
	Financial	Meet Budget Targets (Animal Services)	Expenditures - Total (Animal Services)	'22 FQ1		\$6,956	\$7,997	\$6,956	\$7,997
Revenue: Total (Animal Services)			'22 FQ1		\$2,360K	\$7,997K	\$2,360K	\$7,997K	
Positions: Full-Time Filled			'22		244	275	244	275	

		(ASD)	FQ1						
Internal	Number of Investigations Responded to. (ASD)	Number cruelty investigations responded to	Dec '21		279	250	874	750	
		Number pit bull investigations responded to	Dec '21		20	10	56	30	
		Number dangerous dog investigations responded to	Dec '21		42	30	37	30	
		Number of Breeder/Pet Store investigations	Dec '21		19	20	163	60	
		Number of Investigations Responded to	Dec '21		340	400	1,155	1,200	
		Number of Overdue Investigations Responded to	Dec '21		0	5	0	15	
	Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Dec '21		0.00%	0.50%	0.00%	.5	
		Citations	Nov '21		0	100	0	200	
	Respond quickly to service calls to promote safe and livable communities (ASD)	Stray Animal Pickup - Average Response Time (ServiceStat)	Dec '21		1.20Days	2.00Days	1.13Days	2.00Days	
		Stray Animal Pickup - Total Closed per Month (ServiceStat)	Dec '21		30	400	294	1,200	
		Dead Animal Pickup - Total Monthly Count (ServiceStat)	Dec '21		n/a	400	n/a	1,200	
		Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Dec '21		427	400	1,207	1,200	
		Dead Animal Pickup - Average Response Time (ServiceStat)	Dec '21		1.29Days	1.00Days	1.23Days	1.00Days	
		Injured Animal - Total Monthly Count (ServiceStat)	Dec '21		230	300	747	900	
		Injured Animal - Total Closed per Month (ServiceStat)	Dec '21		230	300	747	900	
		Animal Bite to Person - Total Closed per Month (ServiceStat)	Dec '21		161	95	426	285	
		Animal Bite to Person - Total per Month (ServiceStat)	Dec '21		179	120	459	360	
		Police Assist - Monthly Total (Service Stat)	Dec '21		169	160	559	480	
		Animal Bite to Person - Average Response time (Servicestat)	Dec '21		3.9	3.0	2.9	3.0	
		Police Assist - Average Response Time (Service Stat)	Dec '21		0	1	.1	1	
Green Projects (ASD)	Fuel Consumption (Gallons)	Dec '21		3,693	4,000	12,738	12,000		

		Electricity Usage (kw)	Dec '21	▼	262,779	300,000	765,438	900,000	▼
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Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Respond quickly to service calls to promote safe and livable communities (ASD)	Animal Services: Phase 2 - code enforcement review	9/17/2018	Complete						Maxwell, Carlos M. (OMB); Morales, Mayra E. (OMB)

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Animal Bite to Person - Average Response time (Servicestat)	Six Sigma: Animal Bite Response (Wave 5)	5/22/2014	Complete						Maxwell, Carlos M. (OMB)