



As Of <= 03/31/2022

**Animal Services**

**Owner:**  
Mejia, Lorna  
(ASD)  
**Department:**  
Animal  
Services

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	<b>Increase voluntary compliance (ASD)</b>	Increase # of dogs licensed in Miami-Dade County	'21 FQ4		55,074	50,000	221,844	210,000	
		# of Rabies vaccines administered by ASD Clinic (Pets)	'21 FQ4		6,784	1,500	26,744	6,000	
		Increase # of Saved Animals (Live Release)	Dec '21		2,073	2,000	6,609	6,000	
		Rescue	Dec '21		86	150	329	450	
		Returned to Owner	Dec '21		85	60	361	180	
		Shelter Intake	Dec '21		1,829	2,700	6,696	8,100	
		Volunteer Hours	Dec '21		1,509Hours	1,400Hours	4,239Hours	4,200Hours	
		Fostered Pets With Positive Outcome	Dec '21		233	120	551	360	
		Microchips Administered by ASD	'21 FQ4		58	500	3,171	2,000	
		Save Rate Monthly	Dec '21		95%	90%	94%	90%	
		Save Rate Calendar Year	2021		93	90			
		Spay/Neuter surgeries conducted by ASD TOTAL	Mar '22		2,351	1,000	13,169	6,000	
		Trap and Release	Dec '21		1,139	900	3,560	2,700	
		Transport	Dec '21		12	1	77	3	
		Adoptions	Dec '21		751	750	2,281	2,250	
	<b>Maximize Animal Health and Welfare to Increase # of Saved Animals</b>	Average Length of Stay - Puppies	'22 FQ1		4	5	4	5	
		Average Length of Stay - Cats	'22 FQ1		11	15	11	15	
		Average Length of Stay - Dog	'22 FQ1		17	20	17	20	
		Average Length of Stay - Kittens	'22 FQ1		8	10	8	10	
	Financial	<b>Meet Budget Targets (Animal Services)</b>	Expenditures - Total (Animal Services)	'22 FQ2		\$6,919	\$7,997	\$14,746	\$15,994
Revenue: Total (Animal Services)			'22 FQ2		\$2,686K	\$7,997K	\$5,087K	\$15,994K	
Positions: Full-Time Filled			'22		239	276	239	276	

		(ASD)	FQ2						
Internal	<b>Number of Investigations Responded to. (ASD)</b>	Number cruelty investigations responded to	Mar '22		354	250	1,830	1,500	
		Number pit bull investigations responded to	Mar '22		24	10	141	60	
		Number dangerous dog investigations responded to	Mar '22		37	30	42	30	
		Number of Breeder/Pet Store investigations	Mar '22		24	20	240	120	
		Number of Investigations Responded to	Mar '22		439	400	2,391	2,400	
		Number of Overdue Investigations Responded to	Mar '22		0	5	0	30	
	<b>Consistent interpretation and application of enforcement practices (ASD)</b>	Citation Error Rate	Mar '22		0.00%	0.50%	0.00%	.5	
		Citations	Mar '22		0	100	0	600	
	<b>Respond quickly to service calls to promote safe and livable communities (ASD)</b>	Stray Animal Pickup - Average Response Time (ServiceStat)	Dec '21		1.20Days	2.00Days	1.13Days	2.00Days	
		Stray Animal Pickup - Total Closed per Month (ServiceStat)	Mar '22		0	400	294	2,400	
		Dead Animal Pickup - Total Monthly Count (ServiceStat)	Mar '22		460	400	2,664	2,400	
		Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Mar '22		437	400	2,567	2,400	
		Dead Animal Pickup - Average Response Time (ServiceStat)	Mar '22		1.00Days	1.00Days	1.18Days	1.00Days	
Injured Animal - Total Monthly Count (ServiceStat)		Mar '22		353	300	1,644	1,800		
Injured Animal - Total Closed per Month (ServiceStat)		Mar '22		352	300	1,643	1,800		
Animal Bite to Person - Total Closed per Month (ServiceStat)		Mar '22		163	95	862	570		
Animal Bite to Person - Total per Month (ServiceStat)		Mar '22		173	120	935	720		
Police Assist - Monthly Total (Service Stat)		Mar '22		178	160	1,069	960		
Animal Bite to Person - Average Response time (Servicestat)		Mar '22		2.4	3.0	2.7	3.0		
Police Assist - Average Response Time (Service Stat)	Mar '22		0	1	.1	1			
<b>Green Projects (ASD)</b>	Fuel Consumption (Gallons)	Dec '21		3,693	4,000	12,738	12,000		

Electricity Usage (kw)	Dec '21		262,779	300,000	765,438	900,000	
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**Initiatives for Objectives**

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Respond quickly to service calls to promote safe and livable communities (ASD)	Animal Services: Phase 2 - code enforcement review	9/17/2018	Complete						Maxwell, Carlos M. (OMB); Morales, Mayra E. (OMB)

**Initiatives for Measures**

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Animal Bite to Person - Average Response time (Servicestat)	Six Sigma: Animal Bite Response (Wave 5)	5/22/2014	Complete						Maxwell, Carlos M. (OMB)