As Of <= 06/30/2022

Animal Services

Owner:
Bronwyn Stanford
Department: Animal Services

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	**Increase voluntary compliance (ASD)**	Increase # of dogs licensed in Miami-Dade County	'21 FQ4	▲	55,074	50,000	221844	210000	▲
		# of Rabies vaccines administered by ASD Clinic (Pets)	'21 FQ4	⌄	6,784	1,500	26744	6000	⌄
		Increase # of Saved Animals (Live Release)	Dec '21	⌄	2,073	2,000	6609	6000	▲
		Rescue	Dec '21	▼	86	150	329	450	🟨
		Returned to Owner	Dec '21	▲	85	60	361	180	⌄
		Shelter Intake	Dec '21	▼	1,829	2,700	6696	8100	▼
		Volunteer Hours	Dec '21	▲	1,509Hours	1,400Hours	4239	4200	▲
		Fostered Pets With Positive Outcome	Dec '21	▲	233	120	551	360	▲
		Microchips Administered by ASD	'21 FQ4	▼	58	500	3171	2000	▲
		Save Rate Monthly	Dec '21	▲	95%	90%	94	90	▲
		Save Rate Calendar Year	2021	▲	93	90			
		Spay/Neuter surgeries conducted by ASD TOTAL	Jun '22	⌄	2,241	1,000	19188	9000	▲
		Trap and Release	Dec '21	▲	1,139	900	3560	2700	▲
		Transport	Dec '21	▲	12	1	77	3	▲
		Adoptions	Dec '21	▲	751	750	2281	2250	▲
	Maximize Animal Health and Welfare to Increase # of Saved Animals	Average Length of Stay - Puppies	'22 FQ1	▼	4	5	4	5	▼
		Average Length of Stay - Cats	'22 FQ1	▼	11	15	11	15	▼
		Average Length of Stay - Dog	'22 FQ1	▼	17	20	17	20	▼
		Average Length of Stay - Kittens	'22 FQ1	▼	8	10	8	10	▼
Financial	**Meet Budget Targets (Animal Services)**	Expenditures - Total (Animal Services)	'22 FQ3	▲	$6,917	$7,997	21663	23991	▲
		Revenue: Total (Animal Services)	'22 FQ3	⌄	$2,886K	$7,997K	7973	23991	▼
		Positions: Full-Time Filled (ASD)	'22 FQ3	▼	215	276	215	276	▼

Internal									
	Number of Investigations Responded to. (ASD)	Number cruelty investigations responded to	Jun '22	▲	336	250	2786	2250	▲
		Number pit bull investigations responded to	Jun '22	▼	2	10	178	90	▲
		Number dangerous dog investigations responded to	Jun '22	▲	38	30	41	30	▲
		Number of Breeder/Pet Store investigations	Jun '22	▲	32	20	344	180	▲
		Number of Investigations Responded to	Jun '22	▲	433	400	3613	3600	▲
		Number of Overdue Investigations Responded to	Jun '22	▼	0	5	0	45	▼
	Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Jun '22	◇	0.00%	0.50%	0	.5	▲
		Citations	Jun '22	▼	0	100	0	900	▼
	Respond quickly to service calls to promote safe and livable communities (ASD) ◈	Stray Animal Pickup - Average Response Time (ServiceStat)	Dec '21	▲	1.20Days	2.00Days	1.13	2	▲
		Stray Animal Pickup - Total Closed per Month (ServiceStat)	Jun '22	▼	0	400	294	3600	▼
		Dead Animal Pickup - Total Monthly Count (ServiceStat)	Jun '22	▲	414	400	3960	3600	▲
		Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Jun '22	▲	403	400	3865	3600	▲
		Dead Animal Pickup - Average Response Time (ServiceStat)	Jun '22	▼	3.50Days	1.00Days	1.51	1	▼
		Injured Animal - Total Monthly Count (ServiceStat)	Jun '22	▲	322	300	2758	2700	▲
		Injured Animal - Total Closed per Month (ServiceStat)	Jun '22	▲	321	300	2755	2700	▲
		Animal Bite to Person - Total Closed per Month (ServiceStat)	Jun '22	▲	135	95	1272	855	▲
		Animal Bite to Person - Total per Month (ServiceStat)	Jun '22	▲	153	120	1408	1080	▲
		Police Assist - Monthly Total (Service Stat)	Jun '22	▲	205	160	1697	1440	▲
		Animal Bite to Person - Average Response time (Servicestat) ◈	Jun '22	�yellow	3.5	3.0	2.8	3	▲
		Police Assist - Average Response Time (Service Stat)	Jun '22	◇	0	1	0	1	▲
	Green Projects (ASD)	Fuel Consumption (Gallons)	Dec '21	▼	3,693	4,000	12737.8	12000	▲
		Electricity Usage (kw)	Dec '21	▼	262,779	300,000	765438	900000	▼

Edit Scorecard

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Respond quickly to service calls to promote safe and livable communities (ASD)	Animal Services: Phase 2 - code enforcement review	9/17/2018	Complete						Maxwell, Carlos M. (OMB); Morales,

									Mayra E. (OMB)

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Animal Bite to Person - Average Response time (Servicestat)	Six Sigma: Animal Bite Response (Wave 5)	5/22/2014	Complete						Maxwell, Carlos M. (OMB)