**As Of** <= 01/01/2022

rspective	Objective		As			Business	Department:		
me	Name	Measure Name	Of		Actual	Plan Goal	Actual FYTD	FYTD Goal	
Customer	TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (MDT-PW)	Percentage of Traffic Signals Online to the ATMS	Dec '21	_	99.3%	95.0%	99.4%	95.0%	
		Traffic Signals Service Requests Completion (Signal Maintenance)	Dec '21		100.0%	100.0%	100.0%	100.0%	
		Percentage occupancy P&R 344th	Dec '21		49%	40%	51%	40%	
	TM1-2 Expand & improve bikeway, greenway and sidewalk system (PW)	Miles of Sidewalks Added/Rehabilitated	'21 FQ4	_	3.35Miles	2.50Miles	16.70Miles	10.00Miles	
	TM1-3 Provide reliable, accessible	On-Time Performance (STS)	Dec '21		88.79%	85.00%	88.79%	85.00%	
	accessible and affordable transit service (MDT-PW)	Ontime Performance/Schedule Adherence - Weekday- Bus (Overall System)	Nov '21		69.38%	78.00%	70.20%	78.00%	
		% of Targeted Sidewalk Sites to Bus Stops Retroffited for ADA Access (Cumulative)	'21 FQ4		80%	n/a	79%	n/a	
		On-time Performance (Metrorail)	Dec '21		83.50%	95.00%	85.23%	95.00%	
	TM1-4 Expand public transportation (MDT)	Total monthly Boardings (Bus)	Dec '21		3,122,975	n/a	9,260,858	n/a	
		Total number of revenue miles (Bus)	Dec '21		2,039,792	2,398,773	5,877,845	7,196,318	
		Total number of revenue miles (Rail)	Dec '21		714,279	734,451	1,880,347	2,203,352	
		Total number of revenue miles (Mover)	Dec '21		89,723	96,000	249,366	288,000	
		Total monthly boardings (Rail)	Dec '21		860,436	n/a	2,555,700	n/a	
		Total monthly boardings (Mover)	Dec '21		450,320	n/a	1,258,314	n/a	
		Total monthly boardings (STS)	Dec '21		104,496	n/a	329,907	n/a	
	TM1-5 Facilitate connectivity between transportation systems and providers (MDT)	Number of vehicles parked at Metrorail Stations	Dec '21		7,870	117,000	73,632	351,000	
		Total Monthly Activity (Metrorail - Airport)	Dec '21		51,700	83,333	136,300	249,999	
	TM2-3 Ensure the safe operation of public transit (MDT)	Fleet Preventable Accident Rate per 100000 miles (Bus)	Sep '21		1.51	1.50	1.63	1.50	
	PS3-3 Ensure security at airports, seaport and on public transit (MDT)	Security Post Inspections	Dec '21		1,117	950	3,851	2,850	
		NTD Reportable Part I Crimes (Serious)	Dec '21		0	10	.66666666666666666666666666666666666666	10	
		Number of Incidents at MDT Parking Facilities	Dec '21		0	12	0	36	
		NTD Reportable Part II	Dec		0	5	0	15	

		Number of uniformed and/or plain-clothed; police details completed for the month.	Dec '21		45	50	97	150	
	GG1-1 Provide easy access to transportation information (PW)	Total Number of Traffic Control & Street Name Signs Installed, Repaired and or Replaced	Dec '21		1,726Signs	2,700Signs	5,762Signs	8,100Signs	
	GG1-2 Develop a customer-	All complaints per 100K boardings for Bus	Dec '21		17.00	15.00	15.46	15.00	
	(MDT)	All complaints per 100K boardings for Rail	Dec '21	_	1.16	1.50	1.64	1.50	
		All complaints per 100K boardings for Mover	Dec '21	_	n/a	0.50	n/a	.5	
	TM3-2 Provide well maintained,	Mean Distance Between Failures (Bus): KPI	Nov '21		5,241	4,000	5,257	4,000	
	transportation facilities and vehicles (MDT)	Preventive Maintenance Adherence (Bus)	Nov '21	_	99.8%	90.0%	99.7%	90.0%	
		Mean Distance Between Service Disruption (Rail): KPI	Nov '21		23,343	39,000	20,988	39,000	
		Preventive Maintenance Adherence (Rail)	Nov '21	_	91.0%	90.0%	90.5%	90.0%	
		Preventive Maintenance Adherence (Mover)	Oct '21		94.9%	90.0%	94.9%	90.0%	
		Mean Distance Between Failures (Mover)	Oct '21		4,535	6,000	4,535	6,000	
		Escalator Availability (Metrorail & Metromover)	Nov '21	_	95.1%	95.0%	95.4%	95.0%	
		Elevator Availability (Metrorail & Metromover)	Nov '21	_	97.8%	96.0%	97.9%	96.0%	
		Bus Stop Inspections	Dec '21	_	433	350	497	350	
	ED2-1 Encourage creation of new small businesses (TPW)	Number of Active For- Hire licenses in MDC (Transportation related)	Oct '21		8,706	n/a	8,706	n/a	
Financial	Meet Budget Targets (DTPW)	Expen: Total (DTPW)	'21 FQ4		\$261,085K	\$137,968K	\$636,788K	\$551,875K	
		Positions: Full-time Filled (DTPW)	'21 FQ4		3,580	3,853	n/a	n/a	
		Revenue: Total (DTPW)	'21 FQ4	_	\$524,452K	\$137,968K	\$694,849K	\$551,875K	
Internal	NI2-2 Provide well maintained drainage to minimize flooding (PW)	Citizen Requested Drain Cleaning Response	Dec '21		100.0%	100.0%	100.0%	100.0%	
		Proactive Arterial & Local Road Storm Drains Maintenance	Dec '21		248Drains	1,800Drains	517Drains	5,400Drains	
	NI1-1 Promote mixed-use, multi-modal,	Number of Roadway Miles Swept	Dec '21		941miles	825miles	2,788miles	2,475miles	_
	well designed, and	Pothole Repairs Response	Dec '21		85.6%	100.0%	79.0%	100.0%	
	sustainable communities (PW)	Percentage of Locations with Damaged Vehicle	Aug '20		16%	90%	49%	90%	

## Oracle BI Interactive Dashboards - Scorecard

		Detection Loops Replaced by In-House Crews w/in 30 Days						
		Percentage of Roadway Drop-Offs Maintenance Response	Dec '21	95%	100%	92%	100%	
Learning and Growth	GG2-2 Promote employee development and leadership (MDT)	Number of Commendations for Bus Operators, monthly	Dec '21	29	50	100	150	