

As Of &lt;= 03/31/2022

**Audit and Management Services**

**Owner:**  
Jackson,  
Cathy  
(AMS);  
McKee,  
Nancy  
**Department:**  
AMS

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	<b>Monitor Auditee Corrective Actions (AMS)</b>	Complete planned follow-up audits.	'22 FQ2		12%	12%	6%	12%	
	<b>Communicate Audit Results Timely (AMS)</b>	Issue Draft Report within 90 days of fieldwork completion (new)	'22 FQ2		53%	50%	65%	50%	
Financial	<b>Meet Budget Targets (Audit and Management Services)</b>	Expen: Total (Audit & Mgmt Svcs)	'22 FQ2		\$1,175K	\$1,322K	\$2,578K	\$2,643K	
		Revenue: Total (Audit & Mgmt Svcs)	'22 FQ2		\$0K	\$1,321K	\$0K	\$2,642K	
		Positions: Full-Time Filled (AMS)	'22 FQ2		33	39	34	39	
	<b>Sound asset management and financial investment strategies (AMS)</b>	Net Audit Assessment	'22 FQ2		\$2,423,710	\$750,000	\$2,525,374	\$1,500,000	
		Audit Assessments Collected	'22 FQ2		\$14,107	\$375,000	\$20,563	\$750,000	
		Audit Reports or Deliverables	'22 FQ2		15	10	20	20	
		Complete Risk Assessment Analysis and Develop Audit Plan	2021 FY		100%	100%	100%	100%	
Learning and Growth	<b>Staff Development and Certification (AMS)</b>	Audit Staff Professionally Certified	'22 FQ2		66%	55%	66%	55%	
		Hold Quarterly Staff Meetings	'22 FQ2		0	1	1	2	
		Complete Evaluations Within 30 Days After Due Date.	'22 FQ2		86%	90%	93%	90%	
		Maintain a High Training Satisfaction Rate.	2021 FY		100%	95%	100%	95%	
		Continuing education hours	2021 FY		40	40	40	40	

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