

As Of <= 06/30/2022

**Fire Rescue**

Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,899 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 155 rescue, suppression, battalion and specialty units strategically located in 71 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 60 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

**Owner:**  
Cominsky, Alan (MDFR); Holmes, Arthur (MDFR); Jadallah, Raied (MDFR); Reyes, Maria L. (MDFR)  
**Department:**  
Fire Rescue

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Enhance Service Delivery [Fire Rescue]	Number of New Services and/or Stations to Meet Identified Needs	'22 FQ3		2	2	3	3	
		Number of Fireboat Missions	Jun '22		19	30	186	270	
		Air Rescue Availability for Transport	Jul '21		100%	98%	100%	98%	
	Reduce Fire Rescue Response (Wait) Time to Medical Incidents	Total Average MDFR Life-Threatening Response (Wait) Time	Jun '22		7.47minutes	7.45minutes	7.44	7.45	
		Total Response (Wait) Time to 90% of Life Threatening Calls inside UDB (MSU)	Jun '22		11.06minutes	9.00minutes	11	9	
		Total Response (Wait) Time to 90% of Non-Life Threatening Calls inside UDB (MSU)	Jun '22		12.10minutes	10.00minutes	12.11	10	
	Reduce Fire Rescue Response (Wait) Time to Fire Incidents	Total Average MDFR Structure Fire Response (Wait) Time	Jun '22		6.19minutes	6.45minutes	6.22	6.45	
		Total Response (Wait) Time to 90% of Structure Fire Calls inside UDB (MSU)	Jun '22		8.38minutes	8.00minutes	8.33	8	
	Reduce Fire Rescue Dispatch Time	Fire Rescue Average Dispatch Time	Jun '22		26seconds	30seconds	28	30	
		Average Fire Rescue Dispatch Time for Life-Threatening Calls	Jun '22		25seconds	29seconds	27	29	
		Average Fire Rescue Dispatch Time for Structure Fire Calls	Jun '22		65seconds	75seconds	68	75	
		911 Call processing time (in seconds)	Jun '22		108.0secs	97.0secs	103.2	97	
	Call Volume [Fire Rescue]	Total Number of HazMat Incidents	Jun '22		20	23	162	201	
		Number of Non-Life-Threatening Incidents MDFR Responded To	Jun '22		6,806	7,334	63748	66000	
		Number of	Jun		4,990	1,668	23677	15000	

		Miscellaneous Incidents MDRF Responded To	'22						
		Number of Structure and Other Fire Incidents MDRF Responded To	Jun '22		2,522	2,250	20,524	20,250	
		Total Call Volume	Jun '22		23,660	23,334	207599	210000	
		Number of Life-Threatening Incidents MDRF Responded To	Jun '22		9,342	12,084	99650	108750	
Financial	<b>Meet Budget Targets [Fire Rescue]</b>	Expen: Total (Fire Rescue)	'22 FQ3		\$149,591K	\$151,363K	449727	454089	
		Revenue: Total (Fire Rescue)	'22 FQ3		\$64,345K	\$67,205K	553715	538247	
	<b>Accounts Payable/Receivable [Fire Rescue]</b>	Percentage of Invoices Processed and Paid Within 30 Days	Dec '21		56%	60%	58%	60%	
		Percentage of Invoices Processed and Paid within 45 Days	Dec '21		77%	80%	75%	80%	
		Dollars Collected (Accounts Receivables)	Mar '22		\$4,474,879	\$1,000,000	\$24,585,824	\$6,000,000	
Internal	<b>Units in Service [Fire Rescue]</b>	Number of Frontline Suppression Units	'22 FQ3		60	60	60	60	
		Number of Frontline Rescue Units	'22 FQ3		62	62	62	62	
		Number of Specialty Units	'22 FQ3		21	21	21	21	
	<b>Department Position Count [Fire Rescue]</b>	Positions: Full-Time Filled (MDFR)	'22 FQ3		2,763	2,803	n/a	n/a	
		Number of Sworn Personnel Separating from MDRF	May '22		3	6	33	48	
	<b>Reduce Property Loss and Destruction [Fire Rescue]</b>	Fire Plan Review Process Timeliness	Jun '22		99.85%	100.00%	99.13	100	
		Structure Fire False Alarms	Jun '22		1,526	1,250	11711	11250	
		Certificate of Occupancy Inspections Completed	Jun '22		1,452	1,375	12325	12375	
		Average Number of CO Inspections per Inspector	Jun '22		133.00	116.00	1063	1050	
		Fire Plans Reviewed	Jun '22		2,049	1,668	16160	15000	
		Life Safety Inspections Completed (Reflects Monthly)	Jun '22		6,415	5,834	53145	52500	
	Learning and Growth	<b>Enhance Quality of Patient Care [Fire Rescue]</b>	Total Training Hours per ISO Recommendations	Jun '22		35,349	35,773	299426	321957

[Edit Scorecard](#)

**Initiatives for Objectives**

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Enhance Service Delivery [Fire Rescue]	Place four new rescues in service during FY 2021-22 - Rescue 77, Rescue 74, Rescue 13, and Rescue 17	5/6/2022	In Progress						Benitez, Mark (MDFR); Chavers, Marc; Eason, Alice (MDFR); Fabal, Ileana (MDFR); Jason Richard, (MDFR); Joseph, Cassandra (FIRE)
	Place a MedCat high axle hurricane response vehicle in service	6/27/2022	In Progress						Contreras, Charlene (MDFR); Krumenacker, John (MDFR)
	Expand "ET3" (Emergency Triage, Treat, and Transport) pilot program to include additional transport destinations	2/4/2022	In Progress						Gonzalez, Dianelys (MDFR); Hall, Shanti (MDFR); Yanes, Miguel (FIRE)
	Supply each Special Events vehicle with at least one (1) Lucas ® Chest Compression System (EMS/FP/Procurement)	2/4/2022	In Progress						Betancourt, Marianela (MDFR); Gonzalez, Dianelys (MDFR); Hall, Shanti (MDFR); Paez, Jose III (MDFR); Yanes, Miguel (FIRE)
	Design, procure and receive delivery of one (1) High Reach Extendable Turret (HRET) Foam Truck, one (1) Foam Supply Truck and one (1) Firefighting Specific Air Stair as replacement units at MIA	2/4/2022	In Progress						Abolila, Jessica (MDFR); Alexander, Donnie Jr; Perez, Alejandro (MDFR); Perez, Marisa (MDFR); Rojas, Enrique (MDFR)
Improve Personnel Health, Wellness, and Safety [Fire Rescue]	Provide a second set of PPE for operational personnel (LOG/Procurement)	5/16/2022	In Progress						Arias, Maria (MDFR); Betancourt, Marianela (MDFR); Dominguez, Manny (MDFR); Fernandez, Jason (MDFR); Garcia, Anthony (MDFR); Paez, Jose III (MDFR)
	Collaborate w/ MDPD and other municipal law enforcement agencies to develop, equip, and train first responders in the unified response and management of active shooter and other hostile events.	2/4/2022	In Progress						Avendano, Nichol (MDFR); Chavers, Marc; Eason, Alice (MDFR); Fabal, Ileana (MDFR); Joseph,

									Cassandra (FIRE)
	Complete and/or update a pre-incident plan for each 302 facility that contains extremely hazardous materials	2/4/2022	In Progress						Rodriguez, Horacio (MDFR); Avendano, Nichol (MDFR); Benitez, Mark (MDFR); Chavers, Marc; Eason, Alice (MDFR); Eng, Michael; Fabal, Ileana (MDFR); Jason Richard, (MDFR); Joseph, Cassandra (FIRE); Mir
	Develop and implement at least three (3) Mental Health Related courses semi-annually for all Miami-Dade Fire Rescue Peer Support Members	2/4/2022	In Progress						Williams, Willie (MDFR)
	Establish a process to effectively and efficiently clean firefighter gear immediately after an incident	4/1/2022	Complete						Arias, Maria (MDFR); Dominguez, Manny (MDFR); Fernandez, Jason (MDFR); Garcia, Anthony (MDFR)
Ensure Effective Emergency and Disaster Management and Response [Fire Rescue]	Establish a fully staffed, pre-rostered, and trained All Hazards Incident Management Team (AHIMT)	2/4/2022	In Progress						Avendano, Nichol (MDFR); Cardeso, Danny (MDFR); Eason, Alice (MDFR); Fabal, Ileana (MDFR); Jadallah, Raied (MDFR); Joseph, Cassandra (FIRE)
	Design state-of-the art Public Safety facility to relocate Office of Emergency Management, Emergency Operations Center (EOC), and Fire Communications and Dispatch Center to a Category 5 Facility	6/28/2022	In Progress						Cyrille, Charles (MDFR); Duren, Robin; Seifert, Amber (Fire); Serrano, Nixsa (MDFR)
	Complete the Emergency Management Accreditation Program (EMAP) reaccreditation process	2/4/2022	In Progress						Cyrille, Charles (MDFR); Serrano, Nixsa (MDFR)
Reduce Total Response Times [Fire Rescue]	Computer Aided Dispatch (CAD) Procurement	6/28/2022	In Progress						Duren, Robin; Jacobs, Lisa (MDFR); Lafarga, Jessica (MDFR); Seifert, Amber (Fire); Xiques, Cecilia (MDFR)
Maximize Departmental	Purchase, certify and install an Extreme Portable Building as	2/4/2022	In Progress						Betancourt, Marianela

Efficiency [Fire Rescue]	temporary Eureka Fire-Rescue Station 71 (CFO/Procurement)								(MDFR); Boreland, Angela (MDFR); Mendelsberg, Scott (MDFR); Paez, Jose III (MDFR)
	Implement EJ Ward Fuel Management System	2/4/2022	In Progress						Miller-Johnson, Caron
Enhance Internal Processes to Improve Customer Relations [Fire Rescue]	Improve communication with Municipal Building Departments to ensure fire inspections of new business openings are performed timely	2/4/2022	In Progress						Adams, Melanie (MDFR); Fernandez, Juan (MDFR)
	Evaluate existing Construction/Code Enforcement structure and business practices	1/6/2022	In Progress						Adams, Melanie (MDFR); Fernandez, Juan (MDFR)
Ensure Continuity of Operations [Fire Rescue]	Procure a 55-foot Fire Boat to use as a dedicated training vessel for large-scale events within the South Florida region	6/27/2022	In Progress						Contreras, Charlene (MDFR); Krumenacker, John (MDFR); Robelo, Telva (MDFR)
	Replace 17 Damaged Lifeguard Towers at Haulover Beach & Repair 13 Towers at Crandon Park Beach (Special Ops/Procurement)	6/27/2022	In Progress						Betancourt, Marianela (MDFR); Contreras, Charlene (MDFR); Krumenacker, John (MDFR); Paez, Jose III (MDFR); Robelo, Telva (MDFR)

Rows 1 - 20