## Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

**Owner:** Arana, Federico (Elections); Ponce, Jose J. (Elections); Raimundo Delgado; White, Christina (Elections)
**Department:** Elections

| Perspective Name | Objective Name | Measure Name | As Of | | Actual | Business Plan Goal | Actual FYTD | FYTD Goal | |
|---|---|---|---|---|---|---|---|---|---|
| **Customer** | **Educate and engage existing and potential voters** | Number of outreach events to promote voter education | Sep '22 | ⬙ | 12 | 5 | 68 | 20 | ⬙ |
| | **Respond to all communications from customers in a timely manner** | Election - Average Call Wait Time With Election Central | Sep '22 | ⬙ | :0 seconds | :60 seconds | :8 seconds | :60 seconds | ⬙ |
| | | Number of media requests fulfilled | Sep '22 | ▲ | 34 | 1 | 499 | 12 | ▲ |
| | | Number of public records requests completed | Sep '22 | ⬙ | 68 | 1 | 740 | 12 | ⬙ |
| | **Ensure municipal elections are conducted successfully** | Municipal Clerk satisfaction with Elections Department overall | Sep '22 | | No Data | 95% | 100% | 95% | ⬙ |
| | **Provide Early Voting at convenient locations** | Percentage of voters who voted early - all elections | Sep '22 | | No Data | n/a | 17.09% | 20.00% | ▼ |
| | **Promote Vote-By-Mail voting** | Percentage of voters utilizing Vote-By-Mail - All Elections | Sep '22 | | No Data | 35.00% | 51.33% | 35.00% | ⬙ |
| | **Secure the most convenient facilities to serve as polling places** | Number of days to confirm Polling Locations | Sep '22 | ⬙ | 0days | 60days | 10days | 60days | ⬙ |
| | **Ensure poll workers are qualified and properly trained** | Number of Poll Workers trained | Sep '22 | ▲ | 3,631 | 3,600 | 9,132 | 9,260 | ▼ |
| | **Ensure timely coding of ballots for all Countywide, municipal and special elections** | Timely Coding of Ballots - Municipal Elections | Sep '22 | ▲ | No Data | 3Days | 1Days | 3Days | ⬙ |
| | | Timely Coding of Ballots - Countywide and Special Election | '22 FQ4 | ⬙ | 3Days | 5Days | 3 | 5 | ⬙ |
| | **Ensure timely tabulation and availability of election results on Department website** | Number of election results completed before midnight | Sep '22 | | No Data | 100 | 699 | 1,200 | ▼ |
| | **Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws** | Total Number of Petitions Processed | '22 FQ4 | ⬙ | 24 Petitions | 1,500 Petitions | 408,876 Petitions | 353,000 Petitions | ▼ |
| | | Average number of petitions processed within target | Sep '22 | ▲ | 32 | 45 | 363 | 515 | ▲ |
| **Financial** | **Meet Budget Targets (Elections)** | Expen: Total (Elections) | '22 FQ4 | ▼ | $12,732K | $6,309K | $26,351K | $25,238K | ▼ |
| | | Revenue: Total (Elections) | '22 FQ4 | ▲ | $26,167K | $6,890K | $26,352K | $27,564K | ▼ |
| | | Positions: Full-Time Filled (Elections) | '22 FQ4 | ▼ | 103 | 110 | 103 | 110 | ▼ |
| **Internal** | **Promote Elections employees development and leadership** | Number of employees who attended training | Sep '22 | ⬙ | 7 | 2 | 316 | 24 | ⬙ |

Edit Scorecard

Back to Start

**Key:** ◈ - Initiative   ✿ - Featured Objective