

As Of <= 12/31/2022

Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner: Arana, Federico (Elections); Delgado, Raimundo (TC); Ponce, Jose J. (Elections); White, Christina (Elections)
Department: Elections

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Customer	Educate and engage existing and potential voters	Number of outreach events to promote voter education	Dec '22	1	0		31	10	
	Respond to all communications from customers in a timely manner	Wait Time for Poll Workers Calling in for Election Day Assistance	Dec '22	:0 seconds	:60 seconds		:10 seconds	:60 seconds	
		Number of media requests fulfilled	Dec '22	11	2		330	24	
		Resolve Customer Inquiries by Phone Within 4 Minutes (Registration)	Dec '22	4 Min.	4 Min.		6 Min.	4 Min.	
		Number of public records requests completed	Dec '22	44	1		392	12	
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with the Elections Department's Conduct of their Election	Dec '22	100%	95%		98%	95%	
	Promote the convenience of voting to increase voter confidence in the electoral process	Successful Public Testing of Voting Equipment for Scheduled Countywide Elections (Logic & Accuracy Test)	Dec '22	0%	100%		20%	100%	
	Ensure poll workers are qualified and properly trained	Number of Newly Recruited Poll Workers	Dec '22	263	0		2,481	375	
		Number of Poll Workers Who Received Election Readiness Training	Dec '22	0	0		2,026	2,625	
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Dec '22	1Days	3Days		1Days	3Days	
		Timely Coding of Ballots - Countywide and Special Election	'23 FQ1	3Days	5Days		0Days	5Days	
	Ensure timely tabulation and availability of election results on Department website	Number of Elections Where Results were Completely Reported and Published Online by Midnight	Dec '22	No Data	100		295	1,200	
	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'23 FQ1	82,151 Petitions	1,500 Petitions		82,151 Petitions	33,000 Petitions	
		Percentage of initiative petition batches processed within 45 days	Dec '22	No Data	45		189	540	
	Financial	Meet Budget Targets (Elections)	Expen: Total (Elections)	'23 FQ1	\$12,829K	\$9,309K		\$12,829K	\$37,236K
Revenue: Total (Elections)			'23 FQ1	\$89K	\$9,309K		\$89K	\$37,236K	
Positions: Full-Time Filled (Elections)			'23 FQ1	105	122		105	122	
Internal	Promote Elections employees development and leadership	Number of employees who attended training	Dec '22	0	2		55	24	

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Key: - Initiative - Featured Objective