As Of <= 03/31/2022

Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner: Arana, Federico (Elections); Ponce, Jose J. (Elections); Raimundo Delgado; White, Christina (Elections)
Department: Elections

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Educate and engage existing and potential voters	Number of outreach events to promote voter education	Mar '22	🔼	2	0	17	0	🔼
	Respond to all communications from customers in a timely manner	Election - Average Call Wait Time With Election Central	Mar '22	🔼	:0 seconds	:60 seconds	:8 seconds	:60 seconds	🔼
		Number of media requests fulfilled	Mar '22	🟩	15	1	205	6	🟩
		Number of public records requests completed	Mar '22	🔼	64	1	396	6	🔼
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with Elections Department overall	Mar '22	🔼	100%	95%	213%	95%	🔼
	Provide Early Voting at convenient locations	Percentage of voters who voted early - all elections	Mar '22		n/a	n/a	15.69%	20.00%	🔽
	Promote Vote-By-Mail voting	Percentage of voters utilizing Vote-By-Mail - All Elections	Mar '22	🔼	86.16%	35.00%	54.82%	35.00%	🔼
	Secure the most convenient facilities to serve as polling places	Number of days to confirm Polling Locations	Mar '22	🔼	0days	60days	10days	60days	🔼
	Ensure poll workers are qualified and properly trained	Number of Poll Workers trained	Mar '22	🟩	34	16	897	444	🟩
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Mar '22	🔼	1Days	3Days	1Days	3Days	🟩
		Timely Coding of Ballots - Countywide and Special Election	'22 FQ2	🔼	0Days	5Days	0Days	5Days	🔼
	Ensure timely tabulation and availability of election results on Department website	Number of election results completed before midnight	Mar '22	🔼	100	100	500	600	🔽
	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'22 FQ2	🔽	262,133 Petitions	250,000 Petitions	407,749 Petitions	350,000 Petitions	🔽
		Average number of petitions processed within target	Mar '22	🔼	20	30	220	230	🟩
Financial	Meet Budget Targets (Elections)	Expen: Total (Elections)	'22 FQ2	🟩	$4,707K	$6,310K	$11,741K	$12,620K	🟩
		Revenue: Total (Elections)	'22 FQ2	🔽	$16K	$6,892K	$41K	$13,784K	🔽

		Positions: Full-Time Filled (Elections)	'22 FQ2	🔻	102	110	102	110	🔻
Internal	**Promote Elections employees development and leadership**	Number of employees who attended training	Jan '22	🔼	5	2	118	8	🔼

Edit Scorecard