

As Of <= 03/31/2022





**Fire Rescue**

Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,899 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 155 rescue, suppression, battalion and specialty units strategically located in 71 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 60 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters. MDFR's Office of Emergency Management supports our community's disaster preparedness, response, recovery and mitigation needs through the planning and coordination of information and resources.

**Owner:**  
Cominsky, Alan (MDFR); Holmes, Arthur (MDFR); Jadallah, Raied (MDFR); Reyes, Maria L. (MDFR)  
**Department:**  
Fire Rescue

Perspective Name	Objective Name	Measure Name	As Of		Actual	Business Plan Goal	Actual FYTD	FYTD Goal	
Customer	Enhance Service Delivery [Fire Rescue]	Number of New Services and/or Stations to Meet Identified Needs	'22 FQ2		0	0	1	1	
		Number of Fireboat Missions	Mar '22		23	30	115	180	
		Air Rescue Availability for Transport	Jul '21		100%	98%	100%	98%	
	Reduce Fire Rescue Response (Wait) Time to Medical Incidents	Total Average MDFR Life-Threatening Response (Wait) Time	Mar '22		7.40minutes	7.45minutes	7.43minutes	7.45minutes	
		Total Response (Wait) Time to 90% of Life Threatening Calls inside UDB (MSU)	Mar '22		11.03minutes	9.00minutes	11.05minutes	9.00minutes	
		Total Response (Wait) Time to 90% of Non-Life Threatening Calls inside UDB (MSU)	Mar '22		12.18minutes	10.00minutes	12.11minutes	10.00minutes	
	Reduce Fire Rescue Response (Wait) Time to Fire Incidents	Total Average MDFR Structure Fire Response (Wait) Time	Mar '22		6.22minutes	6.45minutes	6.20minutes	6.45minutes	
		Total Response (Wait) Time to 90% of Structure Fire Calls inside UDB (MSU)	Mar '22		8.19minutes	8.00minutes	8.33minutes	8.00minutes	
	Reduce Fire Rescue Dispatch Time	Fire Rescue Average Dispatch Time	Mar '22		28seconds	30seconds	29seconds	30seconds	
		Average Fire Rescue Dispatch Time for Life-Threatening Calls	Mar '22		27seconds	29seconds	28seconds	29seconds	
		Average Fire Rescue Dispatch Time for Structure Fire Calls	Mar '22		68seconds	75seconds	68seconds	75seconds	
		911 Call processing time (in seconds)	Mar '22		101.0secs	97.0secs	102.3secs	97.0secs	

	<b>Call Volume [Fire Rescue]</b>	Total Number of HazMat Incidents	Mar '22		11	22	99	132		
		Number of Non-Life-Threatening Incidents MDRF Responded To	Mar '22		7,228	7,334	43,243	44,000		
		Number of Miscellaneous Incidents MDRF Responded To	Mar '22		1,949	1,668	10,558	10,000		
		Number of Structure and Other Fire Incidents MDRF Responded To	Mar '22		2,382	2,250	13,488	13,500		
		Total Call Volume	Mar '22		22,768	23,334	137,215	140,000		
		Number of Life-Threatening Incidents MDRF Responded To	Mar '22		11,209	12,084	69,926	72,500		
		<b>Financial</b>	<b>Meet Budget Targets [Fire Rescue]</b>	Expen: Total (Fire Rescue)	'22 FQ2		\$141,817K	\$151,363K	\$300,136K	\$302,726K
Revenue: Total (Fire Rescue)	'22 FQ2				\$60,999K	\$67,205K	\$489,370K	\$471,042K		
<b>Accounts Payable/Receivable [Fire Rescue]</b>	Percentage of Invoices Processed and Paid Within 30 Days		Dec '21		56%	60%	58%	60%		
	Percentage of Invoices Processed and Paid within 45 Days		Dec '21		77%	80%	75%	80%		
	Dollars Collected (Accounts Receivables)		Mar '22		\$4,474,879	\$1,000,000	\$24,585,824	\$6,000,000		
<b>Internal</b>	<b>Units in Service [Fire Rescue]</b>		Number of Frontline Suppression Units	'22 FQ2		60	60	60	60	
			Number of Frontline Rescue Units	'22 FQ2		60	60	60	60	
		Number of Specialty Units	'22 FQ2		21	21	21	21		
	<b>Department Position Count [Fire Rescue]</b>	Positions: Full-Time Filled (MDFR)	'22 FQ2		2,687	2,803	n/a	n/a		
		Number of Sworn Personnel Separating from MDRF	Mar '22		3	6	27	36		
	<b>Reduce Property Loss and Destruction [Fire Rescue]</b>	Fire Plan Review Process Timeliness	Mar '22		98.52%	100.00%	98.90%	100.00%		
		Structure Fire False Alarms	Mar '22		1,266	1,250	7,695	7,500		
		Certificate of Occupancy Inspections Completed	Mar '22		1,458	1,375	8,074	8,250		
		Average Number of CO Inspections per Inspector	Mar '22		120.00	116.00	674.00	700.00		
		Fire Plans Reviewed	Mar		2,030	1,668	10,308	10,000		

			'22						
		Life Safety Inspections Completed (Reflects Monthly)	Mar '22		6,858	5,834	36,070	35,000	
Learning and Growth	Enhance Quality of Patient Care [Fire Rescue]	Total Training Hours per ISO Recommendations	Mar '22		35,259	35,773	192,953	214,638	

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### Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Enhance Service Delivery [Fire Rescue]	Expand "ET3" (Emergency Triage, Treat, and Transport) pilot program to include additional transport destinations	2/4/2022	In Progress						Gonzalez, Dianelys (MDFR); Hall, Shanti (MDFR); Yanes, Miguel (FIRE)
	Supply each Special Events vehicle with at least one (1) Lucas ® Chest Compression System (EMS/FP/Procurement)	2/4/2022	In Progress						Betancourt, Marianela (MDFR); Gonzalez, Dianelys (MDFR); Hall, Shanti (MDFR); Paez, Jose III (MDFR); Yanes, Miguel (FIRE)
	Design, procure and receive delivery of one (1) High Reach Extendable Turret (HRET) Foam Truck, one (1) Foam Supply Truck and one (1) Firefighting Specific Air Stair as replacement units at MIA	2/4/2022	In Progress						Abolila, Jessica (MDFR); Alexander, Donnie Jr; Perez, Alejandro (MDFR); Perez, Marisa (MDFR); Rojas, Enrique (MDFR)
Improve Personnel Health, Wellness, and Safety [Fire Rescue]	Collaborate w/ MDPD and other municipal law enforcement agencies to develop, equip, and train first responders in the unified response and management of active shooter and other hostile events.	2/4/2022	In Progress						Avendano, Nichol (MDFR); Chavers, Marc; Eason, Alice (MDFR); Fabal, Ileana (MDFR); Joseph, Cassandra (FIRE)
	Complete and/or update a pre-incident plan for each 302 facility that contains extremely hazardous materials	2/4/2022	In Progress						Rodriguez, Horacio (MDFR); Avendano, Nichol (MDFR); Benitez, Mark (MDFR); Chavers, Marc; Eason, Alice (MDFR); Eng, Michael; Fabal, Ileana (MDFR);

									Jason Richard, (MDFR); Joseph, Cassandra (FIRE); Mir
	Develop and implement at least three (3) Mental Health Related courses semi-annually for all Miami-Dade Fire Rescue Peer Support Members	2/4/2022	In Progress						Williams, Willie (MDFR)
Ensure Effective Emergency and Disaster Management and Response [Fire Rescue]	Establish a fully staffed, pre-rostered, and trained All Hazards Incident Management Team (AHIMT)	2/4/2022	In Progress						Avendano, Nichol (MDFR); Cardeso, Danny (MDFR); Eason, Alice (MDFR); Fabal, Ileana (MDFR); Jadallah, Raied (MDFR); Joseph, Cassandra (FIRE)
	Complete the Emergency Management Accreditation Program (EMAP) reaccreditation process	2/4/2022	In Progress						Cyrille, Charles (MDFR); Serrano, Nixsa (MDFR)
Maximize Departmental Efficiency [Fire Rescue]	Purchase, certify and install an Extreme Portable Building as temporary Eureka Fire-Rescue Station 71 (CFO/Procurement)	2/4/2022	In Progress						Betancourt, Marianela (MDFR); Boreland, Angela (MDFR); Mendelsberg, Scott (MDFR); Paez, Jose III (MDFR)
	Implement EJ Ward Fuel Management System	2/4/2022	In Progress						Miller-Johnson, Caron
Enhance Internal Processes to Improve Customer Relations [Fire Rescue]	Improve communication with Municipal Building Departments to ensure fire inspections of new business openings are performed timely	2/4/2022	In Progress						Adams, Melanie (MDFR); Fernandez, Juan (MDFR)
	Evaluate existing Construction/Code Enforcement structure and business practices	1/6/2022	In Progress						Adams, Melanie (MDFR); Fernandez, Juan (MDFR)