

Fire Rescue

Miami-Dade Fire Rescue (MDFR) provides emergency response and transport services, which encompass fire suppression, Advanced Life Support (ALS) and Basic Life Support (BLS) emergency medical services, hazardous materials mitigation, disaster management and other specialty services. MDFR also provides fire prevention and education services, including life safety fire inspections, fire plan reviews, building permits, and public safety programs and demonstrations. MDFR serves a 1,904 square mile territory and provides daily 24-hour emergency response services to over 1.9 million residents, businesses and visitors through 158 rescue, suppression, battalion and specialty units strategically located in 71 fire-rescue stations within unincorporated Miami-Dade County (the County) and 29 municipalities. In addition to providing transport services through 63 front-line rescue units, MDFR also provides emergency air transport service within Miami-Dade County to State-approved Trauma Centers via two full-time rescue helicopters.

Owner: Boreland, Angela (MDFR); Cardeso, Danny (MDFR); Duren, Robin; Holmes, Arthur (MDFR); Jadallah, Raied (MDFR); Reyes, Maria L. (MDFR)
Department: Fire Rescue

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Customer	Enhance Service Delivery [Fire Rescue]	Number of New Services and/or Stations to Meet Identified Needs	'22 FQ4	1	1	▲	4	4	▲
		Number of Fireboat Missions	Dec '22	10	30	▲	100	360	▲
		Air Rescue Availability for Transport	Dec '22	No Data	100%		100%	100%	
	Reduce Fire Rescue Response (Wait) Time to Medical Incidents	Total Average MDFR Life-Threatening Response (Wait) Time	Dec '22	7.45minutes	7.45minutes	▲	7.42minutes	7.45minutes	▲
		Total Average MDFR Structure Fire Response (Wait) Time	Dec '22	7.08minutes	7.30minutes	▲	6.24minutes	7.30minutes	▲
	Reduce Fire Rescue Response (Wait) Time to Fire Incidents	Fire Rescue Average Dispatch Time	Dec '22	29seconds	30seconds	▲	29seconds	30seconds	▲
		Average Fire Rescue Dispatch Time for Life-Threatening Calls	Dec '22	28seconds	30seconds	▲	29seconds	30seconds	▲
		Average Fire Rescue Dispatch Time for Structure Fire Calls	Dec '22	59seconds	75seconds	▲	61seconds	75seconds	▲
		911 Call processing time (in seconds) Communication Bureau	Dec '22	106.0secs	97.0secs	▼	103.7secs	97.0secs	▼
	Call Volume [Fire Rescue]	Number of Medical Calls Transported by MDFR Rescue Units	Dec '22	6,953	6,668	▲	42,524	80,000	▲
		Total Number of HazMat Incidents	Dec '22	16	23	▲	103	270	▲
		Number of Non-Life-Threatening Incidents MDFR Responded To	Dec '22	7,531	7,334	▼	43,413	88,000	▼
		Number of Miscellaneous Incidents MDFR Responded To	Dec '22	1,814	1,668	▼	8,747	20,000	▼
		Number of Structure and Other Fire Incidents MDFR Responded To	Dec '22	2,562	2,250	▼	13,759	27,000	▼
		Total Call Volume	Dec '22	24,308	23,334	▼	139,415	280,000	▼
Number of Life-Threatening Incidents MDFR Responded To		Dec '22	11,966	12,084	▲	58,736	145,000	▲	
Financial	Meet Budget Targets [Fire Rescue]	Expen: Total (Fire Rescue)	'23 FQ1	\$145,331K	\$165,778K	▲	\$145,331K	\$663,117K	▲
		Revenue: Total (Fire Rescue)	'23 FQ1	\$443,680K	\$131,058K	▲	\$443,680K	\$524,229K	▲
	Accounts Payable/Receivable [Fire Rescue]	Percentage of Invoices Processed and Paid Within 30 Days	Nov '22	83%	80%	▲	85%	80%	▲
		Percentage of Invoices Processed and Paid within 45 Days	Nov '22	94%	80%	▲	94%	80%	▲
		Dollars Collected (Accounts Receivables)	Dec '22	\$2,878,807	\$1,000,000	▲	\$15,537,833	\$12,000,000	▲
Internal	Units in Service [Fire Rescue]	Number of Frontline Suppression Units	'23 FQ1	60	61	▼	60	61	▼
		Number of Frontline Rescue Units	'23 FQ1	63	63	▲	63	64	▲
		Number of Specialty Units	'23 FQ1	21	21	▲	21	21	▲
	Department Position Count [Fire Rescue]	Positions: Full-Time Filled (MDFR)	'23 FQ1	2,765	2,837	▼	n/a	n/a	
		Number of Sworn Personnel Separating from MDFR	Dec '22	8	6	▼	18	72	▲
	Reduce Property Loss and Destruction [Fire Rescue]	Fire Plan Review Process Timeliness	Dec '22	99.27%	100.00%	▲	99.42%	100.00%	▲
		Structure Fire False Alarms	Dec '22	1,372	1,250	▼	6,224	15,000	▼
		Certificate of Occupancy Inspections Completed	Dec '22	1,472	1,375	▲	7,251	16,500	▲
		Average Number of CO Inspections per Inspector	Dec '22	117.00	118.00	▲	692.00	1,400.00	▲
		Fire Plans Reviewed	Dec '22	1,781	1,668	▲	9,312	20,000	▲
Learning and Growth	Enhance Quality of Patient Care [Fire Rescue]	Life Safety Inspections Completed (Reflects Monthly)	Dec '22	5,794	5,834	▲	28,381	70,000	▲
		Total Training Hours per ISO Recommendations	Dec '22	59,569	35,773	▲	214,673	429,276	▲

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Key:  - Initiative  - Featured Objective

Initiatives for Measures

Initiatives for Measures

There is no data for the selected filter