

As Of <= 06/30/2023

Department of Transportation and Public Works

Owner:
Cleckley,
Eulois
(DTPW)
Department:
Transportation
and Public
Works

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (TPW)	Percentage of Traffic Signals in service	Jun '23		99.3%	95.0%	99.6%	95.0%	
		High Priority Traffic Control Signs Installed, Replaced, or Repaired within 16 Hours of Notification	Jun '23		100.0%	99.0%	100.0%	99.0%	
	TM1-2 Expand & improve bikeway, greenway and sidewalk system (TPW)	Miles of Sidewalks Added/Rehabilitated	'23 FQ3		1.85 Miles	2.50 Miles	9.42 Miles	7.50 Miles	
		Miles completed of the Underline Project (Phase 2 & 3)	'23 FQ3		1.54Miles	2.14Miles	4.38Miles	6.42Miles	
	TM1-3: Provide reliable, accessible, and affordable transit service (TPW)	Mean Distance Between Failures (Bus): KPI	Jun '23		4,062	4,000	4,430	4,000	
		Average Weekday Boardings - Bus	Jun '23		172,509	241,000	1,630,080	2,169,000	
		Mean Distance Between Mainline Failures (Rail)	Jun '23		3,010	3,000	3,027	3,000	
		Metromover Service Delivered	Jun '23		97.6%	100.0%	98.6%	100.0%	
		Mean Distance Between Hard Failures (Mover)	Jun '23		3,200	6,000	12,919	6,000	
		On-Time Performance (STS)	Jun '23		91.17%	87.00%	85.66%	85.67%	
		On-Time Performance (Metrobus)	Jun '23		68.6%	78.0%	65.5%	78.0%	
		Percentage of ADA Accommodations completely Processed Quarterly	'23 FQ3		100.00%	100.00%	100.00%	100.00%	
		Number of ADA Facilities Inspected Quarterly	'23 FQ3		15	20	70	60	
		On-Time Performance (Metrorail)	Jun '23		69.40%	95.00%	73.79%	95.00%	
	TM1-4: Expand and modernize public transportation systems and options while	Number of Golden Passports 65 and Over	Jun '23		199,647	197,075	1,776,826	1,773,675	
		Total number of revenue miles (Rail)	Jun '23		650,266	734,451	5,505,840	6,610,055	
		Total number of revenue miles (Mover)	Jun '23		83,195	96,000	776,388	864,000	

minimizing carbon emissions (TPW)

TM1-5: Facilitate connectivity at major points of interest and throughout the transportation system (TPW)

TM2-1: Promote traffic and roadway safety (TPW)

TM2-2: Improve safety for pedestrians and bicyclists (TPW)

TM2-3 Ensure the safe operation of public transit (TPW)

TM3-1: Harden and maintain roadway infrastructure (TPW)

TM3-2: Provide resilient, well maintained, modern, and comfortable transportation vehicles, facilities, and structures (TPW)

SPI - South Miami-Dade Corridor Project Development	'23 FQ3		0.65	1.00	1.90	3.00	
Number of bike racks installed	Jun '23		76	60	605	430	
Total Number of Traffic Control & Street Name Signs Installed, Repaired and or Replaced	Jun '23		1,813Signs	2,700Signs	17,314Signs	24,300Signs	
High Priority Traffic Control Signs Installed, Replaced, or Repaired within 16 Hours of Notification	Jun '23		100.0%	99.0%	100.0%	99.0%	
Percentage of Traffic Signals in service	Jun '23		99.3%	95.0%	99.6%	95.0%	
Sidewalk- Service Requests Inspected within 15 Business Days of Complaint (%)	Jun '23		72.16%	50.00%	61.06%	50.00%	
Sidewalk- Service Requests Completed within 60 Business Days of Complaint (%)	'23 FQ2		11.64%	50.00%	13.05%	50.00%	
Approved submittal of DTPW Annual Safety Certification to the FDOT State Safety Oversight	2022		Yes	Yes	Yes	Yes	
Bridge - Priority 2 Task Work Orders Completed within 90 days of Assignment (%)	'23 FH1		75.00%	95.00%	75.00%	95.00%	
Potholes- Total Number of Potholes and Drop-offs Repaired (EA)	Jun '23		1,277	650	7,251	5,850	
Potholes- Potholes and Drop-offs Service Requests Completed within 5 Business Days of Complaint (%)	Jun '23		72.83%	80.00%	49.72%	80.00%	
Preventive Maintenance Adherence (Bus)	Jun '23		98.2%	90.0%	98.8%	90.0%	
Preventive Maintenance Adherence (Rail)	Jun '23		98.0%	90.0%	91.9%	90.0%	
Preventive Maintenance Adherence (Mover)	Jun '23		100.0%	90.0%	98.7%	90.0%	
Escalator Availability (Metrorail & Metromover)	Mar '23		95.9%	95.0%	95.6%	95.0%	
Elevator Availability (Metrorail & Metromover)	Mar '23		98.0%	96.0%	97.2%	96.0%	

TM3-3: Promote clean, attractive roads and rights-of-way (TPW)

NI1-1: Promote livable and beautiful neighborhoods (TPW)

NI2-2: Mitigate community flood risk (TPW)

HS1-3: Promote the independence and wellbeing of the elderly (TPW)

HS2-1: Provide the necessary support services for vulnerable residents and special populations (TPW)

PS3-3 Ensure security at airports, seaport and on public transit (TPW)

GG1-1 Support a customer-focused organization by providing

Metromover)							
Percentage of nonrevenue vehicles that have not met or exceeded Useful Life Benchmark	2022 FY		71%	60%	71%	60%	
Percentage of facilities inspected during the FY meeting State of Good Repair ranking greater than 3	2022 FY		96.10%	80.00%	96.10%	80.00%	
Roadway Sweeping- Miles Swept per Month (EA)	Jun '23		778 miles	825 miles	6,961 miles	7,425 miles	
Number of Bus Stop Inspections	Jun '23		550	350	516	350	
NEAT- Total Problem Sites Resolved (EA)	Jun '23		3,291	1,000	19,912	9,000	
Roadway Sweeping- Miles Swept per Month (EA)	Jun '23		778 miles	825 miles	6,961 miles	7,425 miles	
Canal- Herbicide Spraying (Miles)	Jun '23		24 miles	52 miles	246 miles	468 miles	
Drains- Drain Cleaning Service Requests Completed within 30 Days of Complaint (%)	Jun '23		19.80%	80.00%	78.24%	80.00%	
Drains- Total Drains Cleaned (EA)	Jun '23		796	860	8,469	7,740	
Canal - Canal Maintenance Service Requests Completed within 3 days of Complaint (%)	Jun '23		100.0%	100.0%	100.0%	100.0%	
Number of Golden Passports 65 and Over	Jun '23		199,647	197,075	1,776,826	1,773,675	
Number of Golden Passports 64 and Under	Jun '23		8,583	9,150	83,135	82,350	
Number of Security Post Inspections	Jun '23		928	950	1,009	950	
Reportable Part I Crimes (Serious)	Jun '23		3	10	2	10	
Reportable Part II Crimes (Petty)	Jun '23		0	5	0	45	
Number of e-Newsletter subscribers (Cumulative)	Jun '23		2,450	2,172	20,166	19,250	

<p>convenient access to information and services, and by ensuring processes are easy to navigate (TPW)</p> <p>GG4-4: Lead community sustainability efforts and climate change mitigation and adaptation strategies (TPW)</p>	Percentage increase of e-Newsletter subscribers	'23 FQ3		6.00%	2.00%	3.34%	2.00%	
	Canal- Mechanical Harvesting (Miles)	Jun '23		7.45 miles	25.36 miles	56.76 miles	228.24 miles	
<p>Financial</p> <p>GG4-2: Effectively prioritize, allocate and use resources to meet the current and future operating and capital needs for all our residents (TPW)</p>	Expen: Total (DTPW)	'23 FQ3		\$60,291K	\$199,063K	\$424,439K	\$597,188K	
	Positions: Full-time Filled (DTPW)	'23 FQ3		3,688	n/a	n/a	n/a	
	Revenue: Total (DTPW)	'23 FQ3		\$75,564K	\$199,062K	\$433,193K	\$597,188K	
<p>Learning and Growth</p> <p>GG2-2: Promote employee development and leadership (TPW)</p>	Number of employees that attended Supervisory/Frontline Leadership Development trainings (mandated and trained by Downtown HR)	'23 FQ3		12	5	37	15	

Edit Scorecard

Key: - Initiative - Featured Objective

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Total number of revenue miles (Rail)	Proceed with Implementation of the SMART Program and other Transit-Oriented Developments	2/24/2023	In Progress						
Total number of revenue miles (Mover)	Proceed with Implementation of the SMART Program and other Transit-Oriented Developments	2/24/2023	In Progress						
Expen: Total (DTPW)	Identify and Secure Funding	2/24/2023	In Progress						
Positions: Full-time Filled (DTPW)	Identify and Secure Funding	2/24/2023	In Progress						
Revenue: Total (DTPW)	Identify and Secure Funding	2/24/2023	In Progress						
SPI - South Miami-Dade Corridor Project Development	Proceed with Implementation of the SMART Program and other Transit-Oriented Developments	2/24/2023	In Progress						