

**Audit and Management Services**

**Owner:**  
Tamayo,  
Ofelia (AMS)  
**Department:**  
Audit and  
Management  
Services

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Monitor Auditee Corrective Actions (AMS)	Complete planned follow-up audits.	'23 FQ4		18%	13%	9%	13%	
	Communicate Audit Results Timely (AMS)	Issue Draft Report within 90 days of fieldwork completion (new)	'23 FQ4		70%	50%	82%	50%	
Financial	Meet Budget Targets (Audit and Management Services)	Expen: Total (Audit & Mgmt Svcs)	'23 FQ4		\$1,290K	\$1,584K	\$5,907K	\$6,328K	
		Revenue: Total (Audit & Mgmt Svcs)	'23 FQ4		\$5,907K	\$1,583K	\$5,907K	\$6,328K	
		Positions: Full-Time Filled (AMS)	'23 FQ4		36	45	36	45	
	Sound asset management and financial investment strategies (AMS)	Net Audit Assessment	'23 FQ4		\$1,673,441	\$750,000	\$1,808,741	\$3,000,000	
		Audit Assessments Collected	'23 FQ4		\$7,774	\$375,000	\$1,151,347	\$1,500,000	
		Audit Reports or Deliverables	'23 FQ4		20	12	50	50	
		Complete Risk Assessment Analysis and Develop Audit Plan	2023 FY		100%	100%	100%	100%	
Learning and Growth	Staff Development and Certification (AMS)	Audit Staff Professionally Certified	'23 FQ4		59%	55%	58%	55%	
		Hold Quarterly Staff Meetings	'23 FQ4		1	1	4	4	
		Complete Evaluations Within 30 Days After Due Date.	'23 FQ4		100%	90%	95%	90%	
		Maintain a High Training Satisfaction Rate.	2023 FY		100%	95%	100%	95%	
		Continuing education hours	2023 FY		40	40	40	40	
		Number of Students on Staff	2022 FY		1	1	1	1	

[Edit Scorecard](#)

Key: - Initiative - Featured Objective

**Initiatives for Scorecard**

There is no data for the selected filter