Department of Transportation and Public Works

Owner: Cleckley, Eulois (DTPW)
Department: Transportation and Public Works

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	TM1-1 Promote efficient traffic flow on Miami-Dade County roadways (TPW)	Percentage of Traffic Signals in service	Sep '23	▲	99.3%	95.0%	99.5%	95.0%	▲
		High Priority Traffic Control Signs Installed, Replaced, or Repaired within 16 Hours of Notification	Sep '23	▲	100.0%	99.0%	100.0%	99.0%	▲
	TM1-2 Expand & improve bikeway, greenway and sidewalk system (DTPW)	Miles of Sidewalks Added/Rehabilitated	'23 FQ4	▼	2.12 Miles	2.50 Miles	11.54 Miles	10.00 Miles	▲
		Miles completed of the Underline Project (Phase 2 & 3)	'23 FQ4	▼	1.69Miles	2.14Miles	6.07Miles	8.56Miles	▼
		Sidewalk- Service Requests Inspected within 15 Business Days of Complaint (%)	Sep '23	⌂	61.24%	50.00%	61.74%	50.00%	⌂
	TM1-3: Provide reliable, accessible, and affordable transit service (DTPW)	Mean Distance Between Failures (Bus): KPI	Sep '23	▲	4,077	4,000	4,324	4,000	▲
		Average Weekday Boardings - Bus	Sep '23	▼	179,668	241,000	2,156,945	2,892,000	▼
		Average Weekday Boardings - Mover	Sep '23	▼	22,856	30,000	239,453	360,000	▼
		Average Weekday Boardings - Rail	Sep '23	▲	48,917	40,000	537,001	480,000	▲
		Mean Distance Between Mainline Failures (Rail)	Sep '23	▲	3,563	3,000	3,037	3,000	▲
		Metromover Service Delivered	Sep '23	▼	98.4%	100.0%	98.6%	100.0%	▼
		Mean Distance Between Hard Failures (Mover)	Sep '23	▼	4,673	6,000	10,757	6,000	▲
		Escalator Availability (Metrorail & Metromover)	Sep '23	▼	93.4%	95.0%	93.7%	95.0%	▼
		Elevator Availability (Metrorail & Metromover)	Sep '23	▲	97.8%	96.0%	96.4%	96.0%	▲
		On-Time Performance (STS)	Sep '23	▲	87.93%	87.00%	86.79%	86.00%	▲
		On-Time Performance (Metrobus)	Sep '23	▼	63.4%	78.0%	65.9%	78.0%	▼
		Percentage of ADA Accommodations	'23 FQ4	⌂	100.00%	100.00%	100.00%	100.00%	⌂

Objective	Measure	Period		Value	Target	YTD Value	YTD Target	
	completely Processed Quarterly							
	Number of ADA Facilities Inspected Quarterly	'23 FQ4	⬆	11	20	81	80	⬆
	On-Time Performance (Metrorail)	Sep '23	🔻	55.60%	95.00%	71.65%	95.00%	🔻
	Number of Golden Passports 65 and Over	Sep '23	🔺	201,171	197,075	2,378,992	2,364,900	🔺
TM1-4: Expand and modernize public transportation systems and options while minimizing carbon emissions (TPW)	Total number of revenue miles (Rail) ◆	Sep '23	🔻	597,152	734,451	7,423,968	8,813,407	🔻
	Total number of revenue miles (Mover) ◆	Sep '23	🔻	79,445	96,000	1,023,298	1,152,000	🔻
	SPI - South Miami-Dade Corridor Project Development ◆	'23 FQ3	🔻	0.65	1.00	1.90	3.00	🔻
TM1-5: Facilitate connectivity at major points of interest and throughout the transportation system (TPW)	Number of bike racks installed	Sep '23	🔺	80	52	832	602	🔺
TM2-1: Promote traffic and roadway safety (TPW)	Total Number of Traffic Control & Street Name Signs Installed, Repaired and or Replaced	Sep '23	🔻	1,994Signs	2,700Signs	23,753Signs	32,400Signs	🔻
	High Priority Traffic Control Signs Installed, Replaced, or Repaired within 16 Hours of Notification	Sep '23	🔺	100.0%	99.0%	100.0%	99.0%	🔺
TM2-2: Improve safety for pedestrians and bicyclists (TPW)	Percentage of Traffic Signals in service	Sep '23	🔺	99.3%	95.0%	99.5%	95.0%	🔺
	Sidewalk- Service Requests Inspected within 15 Business Days of Complaint (%)	Sep '23	⬆	61.24%	50.00%	61.74%	50.00%	⬆
	Sidewalk- Service Requests Completed within 60 Business Days of Complaint (%)	'23 FQ3	🔻	18.38%	50.00%	15.07%	50.00%	🔻
TM2-3 Ensure the safe operation of public transit (TPW)	Approved submittal of DTPW Annual Safety Certification to the FDOT State Safety Oversight	2022	🔺	Yes	Yes	Yes	Yes	
TM3-1: Harden and maintain roadway infrastructure (TPW)	Potholes- Total Number of Potholes and Drop-offs Repaired (EA)	Sep '23	⬆	1,033	650	10,521	7,800	⬆
	Total Number of Roadway Bridge Inspections Performed	2023 FY	🔺	119	100	119	100	🔺
	Potholes- Potholes and Drop-offs Service Requests Completed within 5 Business Days of Complaint (%)	Sep '23	🔻	38.33%	80.00%	49.59%	80.00%	🔻

	Measure	Period		Value	Target	Value	Target	
TM3-2: Provide resilient, well maintained, modern, and comfortable transportation vehicles, facilities, and structures (TPW)	Mean Distance Between Failures (Bus): KPI	Sep '23	🔺	4,077	4,000	4,324	4,000	🔺
	Preventive Maintenance Adherence (Bus)	Sep '23	🔺	97.7%	90.0%	98.4%	90.0%	🔺
	Mean Distance Between Mainline Failures (Rail)	Sep '23	🔺	3,563	3,000	3,037	3,000	🔺
	Preventive Maintenance Adherence (Rail)	Sep '23	🔺	100.0%	90.0%	92.4%	90.0%	🔺
	Preventive Maintenance Adherence (Mover)	Sep '23	🔺	100.0%	90.0%	98.8%	90.0%	🔺
	Mean Distance Between Hard Failures (Mover)	Sep '23	🔻	4,673	6,000	10,757	6,000	🔺
	Escalator Availability (Metrorail & Metromover)	Sep '23	🔻	93.4%	95.0%	93.7%	95.0%	🔻
	Elevator Availability (Metrorail & Metromover)	Sep '23	🔺	97.8%	96.0%	96.4%	96.0%	🔺
	Percentage of nonrevenue vehicles that have not met or exceeded Useful Life Benchmark	2022 FY	🔺	71%	60%	71%	60%	🔺
	Percentage of facilities inspected during the FY meeting State of Good Repair ranking greater than 3 ◈	2022 FY	🔺	96.10%	80.00%	96.10%	80.00%	🔺
TM3-3: Promote clean, attractive roads and rights-of-way (TPW)	Roadway Sweeping- Miles Swept per Month (EA)	Sep '23	🔻	651 miles	825 miles	9,344 miles	9,900 miles	🟨
	Number of Bus Stop Inspections	Sep '23	🔺	946	350	583	350	🔺
NI1-1: Promote livable and beautiful neighborhoods (TPW)	NEAT- Total Problem Sites Resolved (EA)	Sep '23	🔷	3,528	1,000	30,199	12,000	🔷
NI2-2: Mitigate community flood risk (DTPW)	Roadway Sweeping- Miles Swept per Month (EA)	Sep '23	🔻	651 miles	825 miles	9,344 miles	9,900 miles	🟨
	Canal- Mechanical Harvesting (Miles)	Sep '23	🔻	5.46 miles	25.36 miles	79.49 miles	304.32 miles	🔻
	Canal- Herbicide Spraying (Miles)	Sep '23	🔻	11 miles	52 miles	311 miles	624 miles	🔻
	Drains- Drain Cleaning Service Requests Completed within 30 Days of Complaint (%)	Sep '23	🔻	45.73%	80.00%	68.28%	80.00%	🔻
	Drains- Total Drains Cleaned (EA)	Sep '23	🟨	725	860	10,769	10,320	🔺
	Canal - Canal Maintenance Service	Sep '23	🔺	100.0%	100.0%	100.0%	100.0%	🔺

		Measure	Period		Value 1	Value 2	Value 3	Value 4	
		Requests Completed within 3 days of Complaint (%)							
	HS1-3: Promote the independence and wellbeing of the elderly (TPW)	Number of Golden Passports 65 and Over	Sep '23	▲	201,171	197,075	2,378,992	2,364,900	▲
	HS2-1: Provide the necessary support services for vulnerable residents and special populations (TPW)	Number of Golden Passports 64 and Under	Sep '23	▲	9,586	9,150	110,894	109,800	▲
	PS3-3 Ensure security at airports, seaport and on public transit (DTPW)	Number of Security Post Inspections	Sep '23	▼	761	950	977	950	▲
		Reportable Part I Crimes (Serious)	Sep '23	▲	1	10	2	10	▲
		Reportable Part II Crimes (Petty)	Sep '23	▲	0	5	1	60	▲
	GG1-1 Support a customer-focused organization by providing convenient access to information and services, and by ensuring processes are easy to navigate (TPW)	Number of e-Newsletter subscribers (Cumulative)	Sep '23		2,350	n/a	27,073	21,430	▲
		Percentage increase of e-Newsletter subscribers	'23 FQ4	▲	13.60%	2.00%	5.91%	2.00%	▲
	GG4-4: Lead community sustainability efforts and climate change mitigation and adaptation strategies (TPW)	Canal- Mechanical Harvesting (Miles)	Sep '23	▼	5.46 miles	25.36 miles	79.49 miles	304.32 miles	▼
	ED1-2: Create and maintain an environment attractive and welcoming to large and small businesses and their workforce (DTPW)	For-hire Vehicle Inspection Station average wait-time	Sep '23	▲	27mins.	35mins.	20mins.	35mins.	▲
Financial	GG4-2: Effectively prioritize, allocate and use resources to meet the current and future operating and capital needs for all our residents (TPW)	Expen: Total (DTPW)	'23 FQ4	▼	$280,795K	$199,063K	$705,234K	$796,251K	▲
		Positions: Full-time Filled (DTPW) ◆	'23 FQ4		3,736	n/a	n/a	n/a	
		Revenue: Total (DTPW) ◆	'23 FQ4	▲	$365,888K	$199,063K	$799,081K	$796,251K	▲
Internal	GG2-3: Ensure an inclusive and	Percentage of Women in Leadership Positions	2022 FY	▼	23.91%	30.00%	23.91%	30.00%	▼

	diverse workforce (TPW)								
Learning and Growth	**GG2-2: Promote employee development and leadership (TPW)**	Number of employees that attended Supervisory/Frontline Leadership Development trainings (mandated and trained by Downtown HR)	'23 FQ4	🟩	36	5	73	20	🟩

Edit Scorecard

Key: 🔷 - Initiative   ✪ - Featured Objective

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Total number of revenue miles (Rail)	Proceed with Implementation of the SMART Program and other Transit-Oriented Developments	2/24/2023	In Progress						
Total number of revenue miles (Mover)	Proceed with Implementation of the SMART Program and other Transit-Oriented Developments	2/24/2023	In Progress						
Percentage of facilities inspected during the FY meeting State of Good Repair ranking greater than 3	Maintain and Update Existing Infrastructure	2/24/2023	In Progress						Ferrer Diaz, Josiel (DTPW)
Positions: Full-time Filled (DTPW)	Identify and Secure Funding	2/24/2023	In Progress						
Revenue: Total (DTPW)	Identify and Secure Funding	2/24/2023	In Progress						
SPI - South Miami-Dade Corridor Project Development	Proceed with Implementation of the SMART Program and other Transit-Oriented Developments	2/24/2023	In Progress						

Initiatives for Scorecard

There is no data for the selected filter