

***This document is a draft Scope of Services/Technical Specifications for a future competitive contract Miami-Dade County anticipates entering into. Scope of Services/Technical Specifications is subject to change without notice.***

***This is not an advertisement.***

Miami-Dade County, Florida      Project Title: Veritas Products Software License & Maintenance Services

## **SCOPE OF SERVICES**

### **3.1 SCOPE OF WORK/TECHNICAL SPECIFICATIONS**

Suppliers/Vendors shall be capable of providing the full Veritas Product Portfolio such as, but not limited to new hardware, new software licenses, upgrade software licenses, and/or software maintenance support services, as well as professional services to County departments, on an “as needed” basis.

This may include, but is not limited to, Security, Information Risk & Compliance, Storage, Infrastructure Operations, and Business Continuity products as well as Business Critical, Essential, or Basic Support Services.

### **3.2 GOODS/SERVICES TO BE PROVIDED**

Suppliers/Vendors may be required to provide ongoing software maintenance and support subscriptions for existing hardware, software licenses, and software subscriptions to a variety of Veritas products that the County currently owns, such as but not limited to: Backup Exec product family, Managed Security Services subscription suite, Storage Foundation product family, Net Backup product family, Enterprise Vault Cloud family, Endpoint Protection product family, and System Recovery product family. As the County moves forward with technology initiatives, the need for additional license and expansion into additional product families may occur.