



2023 Workshop Group Photo

2024 CITT ANNUAL MUNICIPAL WORKSHOP

WELCOME



MUNICIPALITY	FIXED ROUTE	ON-DEMAND	BOTH	New Service Coming Soon
Aventura	✓	✓	•	
Bal Harbour	✗	✓		
Bay Harbor Islands	✗	✓		
Biscayne Park	✗	✓		
Coral Gables	✓	✓	•	
Cutler Bay	✓	✓	•	
Doral	✓	✓	•	
El Portal	✗	✗		•
Florida City	✗	✓		
Golden Beach	✗	✗		
Hialeah	✓	✓	•	
Hialeah Gardens	✓	✗		
Homestead	✓	✓	•	
Key Biscayne	✗	✓		
Medley	✓	✗		•
Miami	✓	✓	•	
Miami Beach	✓	✓	•	
Miami Gardens	✓	✗		
Miami Lakes	✗	✓		
Miami Shores	✓	✗		
Miami Springs	✓	✗		
North Bay Village	✗	✓		
North Miami	✓	✓	•	
North Miami Beach	✓	✓	•	
Opa-Locka	✓	✗		•
Palmetto Bay	✓	✓	•	
Pinecrest	✓	✓	•	
South Miami	✗	✓		
Sunny Isles Beach	✓	✗		
Surfside	✗	✓		
Sweetwater	✓	✗		
Virginia Gardens	✓	✗		
West Miami	✗	✓		
Total:	21	22	12	3

FY24 Municipal Transit Services



FIXED ROUTE	ON-DEMAND
	Aventura
	Coral Gables
	Cutler Bay
	Doral
	Hialeah
	Homestead
	Miami
	Miami Beach
	North Miami
	North Miami Beach
	Palmetto Bay
	Pinecrest
Hialeah Gardens	Bal Harbour
Medley*	Bay Harbor Islands
Miami Gardens	Biscayne Park
Miami Shores	Florida City
Miami Springs	Key Biscayne
Opa-Locka*	Miami Lakes
Sunny Isles Beach	North Bay Village
Sweetwater	South Miami
Virginia Gardens	Surfside
	West Miami
Currently no service: El Portal *, Golden Beach	
*New Service Coming Soon	

RIDERSHIP, YEAR OVER YEAR, Q1-Q3

	FY2023	Change	FY2024
Quarter 1	2,541,730	7.8% ↑	2,739,126
Quarter 2	2,752,825	5.4% ↑	2,901,741
Quarter 3	2,784,776	8.1% ↑	3,010,592
Quarter 4	2,737,040	?	?
Total	10,816,371	?	8,651,459

A 1.71% decrease from Q3-Q4, would assume Q4 = 2,959,111, and hence total FY24 = 11,610,570 (?)
—We'll find out soon!

Municipal
Ridership per
Transit Service
FY24
Quarters 1, 2, & 3

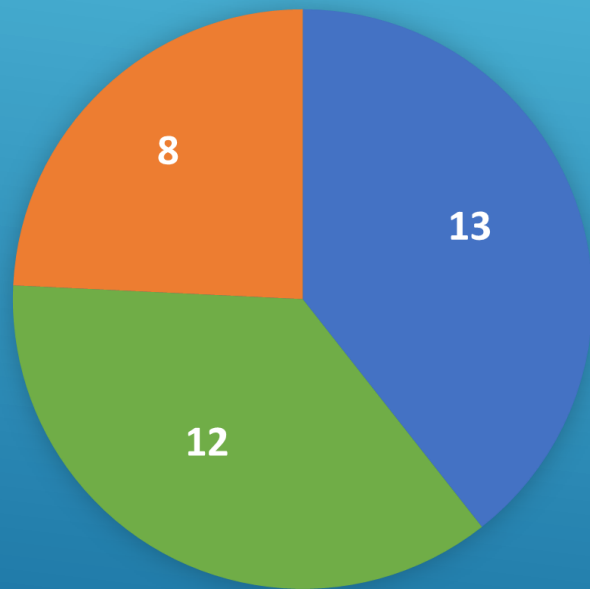
MUNICIPALITY	FIXED ROUTE	ON-DEMAND	BOTH
Aventura	85,592	95,452	181,044
Bal Harbour	-	8,164	8,164
Bay Harbor Islands	4,488	16,944	21,432
Biscayne Park	-	4,569	4,569
Coral Gables	779,900	53,165	833,065
Cutler Bay	62,923	42,930	105,853
Doral	517,238	34,026	551,264
El Portal	45	-	45
Florida City	-	28,176	28,176
Golden Beach	-	-	-
Hialeah	336,052	29,562	365,614
Hialeah Gardens	-	-	-
Homestead	36,228	14,376	50,604
Key Biscayne	-	85,007	85,007
Medley	1,412	-	1,412
Miami	3,212,183	3,175	3,215,358
Miami Beach	2,487,610	65,932	2,553,542
Miami Gardens	53,564	-	53,564
Miami Lakes	-	25,263	25,263
Miami Shores	2,394	-	2,394
Miami Springs	8,753	-	8,753
North Bay Village	-	10,088	10,088
North Miami	117,140	27,283	144,423
North Miami Beach	103,496	29,695	133,191
Opa-Locka	9,829	-	9,829
Palmetto Bay	12,950	12,885	25,835
Pinecrest	13,232	29,474	42,706
South Miami	-	26,191	26,191
Sunny Isles Beach	98,311	-	98,311
Surfside	11,512	2,714	14,226
Sweetwater	40,004	-	40,004
Virginia Gardens	-	-	-
West Miami	-	11,532	11,532
Total:	7,994,856	656,603	8,651,459

SECRET SHOPPER RIDES: COMMON SUGGESTIONS

- **Install trolley signs at each stop**
 - **Benches, shelter, trash receptables, bike racks, etc.**
- **Offer brochures onboard with trolley maps, routes, times...**
- **Maps should be easy to read, with designated stops easily identified. A good map is important!**
- **Visible signs for cyclists to communicate with drivers**
- **Reliable service (live tracking helps a lot!)**
- **Connect to the County's GO App**
- **Make trolley services webpage easy to find from homepage**
- **Ensure half-penny decals on both sides, near the front.**

QUARTERLY REPORT SUBMITTALS

Q1



■ Early (Before February 1st) ■ On Time (On February 1st) ■ Late (After February 1st) ■ Still Not Submitted

76%

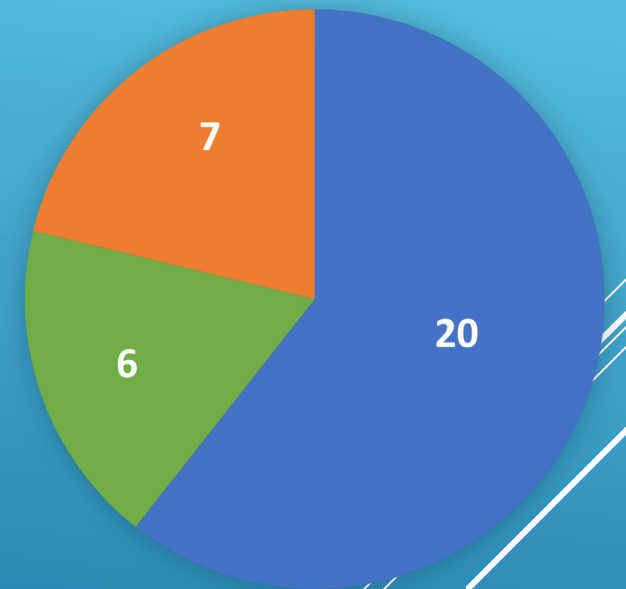
Q2



■ Early (Before May 1st) ■ On Time (On May 1st) ■ Late (After May 1st) ■ Still Not Submitted

76%

Q3



■ Early (Before May 1st) ■ On Time (On May 1st) ■ Late (After May 1st) ■ Still Not Submitted

79%

REMINDERS

- ✓ Annual Compliance Reports due Nov. 1st
 1. Certification Letter
 2. FY24 Adopted Budget
 3. 5-Year Transit/Transportation Plan
 4. Municipal Questionnaire

Electronically only, please!
- ✓ FY24 Quarter 4 Reports due Nov. 1st
- ✓ Submit reports early/on time!

MORE REMINDERS

- ▶ Ask **Questions** (re: reports, eligibility, etc.)
- ▶ Update Municipal Contact **Information**
- ▶ Demand **Orientation Workshops**
- ▶ Request **PTP Presentations** at your city, agency, committee, chamber, etc.
- ▶ Suggest **ideas** 😊

“

**CITY BUSES HUM BY,
STREETS ALIVE WITH MOTION'S SONG,
URBAN VEINS PULSE ON.**

”

–ChatGPT, when asked to write a haiku on municipal transportation

Decorative white lines consisting of several parallel diagonal strokes in the bottom right corner of the slide.



TRANSPORTATION AS AN ECOSYSTEM

When considering transportation as an “ecosystem,” it refers to the complex network of interconnected elements within a mobility system, including different modes of transport, infrastructure, users, regulatory bodies, and the surrounding environment, all interacting with each other in a dynamic way, where changes in one part can significantly impact the others, similar to how organisms within a natural ecosystem are interdependent.

- Modes of transport: cars, buses, trains, bicycles, walking, scooters, airplanes.
- Infrastructure: roads, railways, bike lanes, sidewalks, bus stops, stations.
- Users: commuters, tourists, delivery services, pedestrians.
- Regulatory bodies: government agencies overseeing transportation policies, safety standards, and emissions regulations.
- Technology: GPS navigation, smart ticketing solutions, electric vehicles.

THANK YOU



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