PUBLIC HOUSING AND COMMUNITY DEVELOPMENT (PHCD)
PUBLIC HOUSING PROGRAM
2024 Waitlist Opening

FREQUENTLY ASKED QUESTIONS (FAQS) - REVISED

1) AM I ELIGIBLE?

Everyone age 18 and older is eligible to submit an application for the Miami-Dade County Public Housing and Community Development's (PHCD) 2024 Public Housing Waitlist.

At the time of selection, applicant(s) must meet the program requirements and the income limits for the household composition established by the U.S. Department of Housing and Urban Development (HUD). The 2024 income limits are as follows:

MIAMI-DADE COUNTY – FY 2024 INCOME LIMITS - Effective April 1, 2024								
Household Composition	1	2	3	4	5	6	7	8
Household Annual Income	$ 63,550	$ 72,650	$ 81,700	$ 90,100	$ 98,100	$ 105,350	$ 112,600	$ 119,900

2) WHEN WILL APPLICATIONS BE ACCEPTED?

The **2024 Public Housing application submission process started on Tuesday, October 15, 2024 at 12:00 a.m. (Midnight) and has been extended to Monday, November 11, 2024 at 11:59 p.m.**

No applications will be accepted before or after this period. The application will be available in English, Creole, and Spanish.

3) HOW CAN I SUBMIT MY APPLICATION?

QR Code

Applications for the Miami-Dade County Public Housing and Community Development's (PHCD) **2024 Public Housing Wait List** will be accepted **ONLINE ONLY** at https://miamidadevoucher.myhousing.com or by utilizing the QR Code provided here.

Applications may be submitted via computer, tablet, smart phone, or any other device that connects to the internet. You must have internet access to complete the online application. The online process allows people to apply at any time or place of convenience to them regardless of work schedule and eliminates the need to stand in long lines. Applications may be submitted via cellular phone, computer, tablet, or any other device that can connect to the internet. **NO PAPER APPLICATIONS WILL BE AVAILABLE OR ACCEPTED.**

4) WHAT IF I DO NOT HAVE INTERNET ACCESS?

If you do not have internet access or a device to connect and submit the application and you need assistance with completing your online application, you may go to any of the locations listed below between October 15, 2024, and November 11, 2024, Monday thru Friday, from 9:30 a.m. to 5:30 p.m., except holidays.

Technical Assistance Locations
- Main Library – 101 West Flagler Street, Miami, FL 33130
- Model City Branch Library – Caleb – 2211 NW 54th Street, Miami, FL 33142
- Community Action and Human Services – Rev. Edward T. Graham / Miami Gardens – 16405 NW 25th Avenue, Miami Gardens, FL 33054
- Community Action and Human Services – Naranja – 13955 SW 264th Street, Naranja, FL 33032
- Community Action and Human Services – Accion – 970 SW 1st Street, 4th Floor, Miami, FL 33130
- Community Action and Human Services – Culmer – 1600 NW 3rd Avenue, Miami, FL 33136
- Community Action and Human Services – Edison – 150 NW 79th Street, Miami, FL 33150
- Community Action and Human Services – Florida City – 1600 NW 6th Court, Florida City, FL 33034
- Community Action and Human Services – Frankie S. Rolle / Coconut Grove – 3750 S. Dixie Hwy, Suite 117, Miami, FL 33133

5) WHAT INFORMATION IS NEEDED TO COMPLETE THE APPLICATION?

Please have the following information available for the Head of Household (HOH) and for all additional household members:
- Full name
- Gender
- Date of birth
- Race
- Ethnicity
- Social security numbers
- Veteran status
- Current mailing address, phone number, and email address
- Disability status and/or special needs
- Unit accessibility needs (e.g., wheelchair, hearing impaired, vision impaired)

Note: Ethnicity and Race are collected for statistical purposes only.

For more information and to apply, visit: www.miamidade.gov/publichousing

6) CAN PEOPLE WITH DISABILITIES GET ASSISTANCE WITH COMPLETING AN APPLICATION?

Yes, persons with disabilities may seek guidance with completing the application by contacting the Applicant Leasing Center at (786) 469-4300, between 8:00 a.m. and 5:00 p.m., Monday through Friday, except holidays.

7) HOW MANY APPLICATIONS WILL BE SELECTED FOR PLACEMENT ON THE WAITLIST?

Only 7,500 applications will be selected for placement on the waitlist.

8) IF I SUBMIT MORE THAN ONE APPLICATION, SHOULD I HAVE MORE CHANCES TO BE SELECTED FOR PLACEMENT ON THE WAITLIST?

No, all applications completed and submitted during the open online application submission period will have the **same opportunity to automatically be entered into a computer-generated randomization process, regardless of the date or time of submittal.**

Applicant(s) who submit more than one (1) application or who make misleading or false statements will be disqualified.

9) WHEN WILL THE COMPUTER-GENERATED RANDOMIZATION PROCESS TAKE PLACE?

PHCD expects to conduct the computer-generated randomization process between two (2) to three (3) weeks upon ending of the application submission period.

10) I AM HOMELESS, DO I HAVE ANY PREFERENCE?

Yes. Applicant(s) assigned a ranking number will be prioritized based on the following category of preferences: 1) Displacement due to Natural Disaster; 2) Displacement due to Government Action; 3) Homeless; 4) Veteran; 5) Domestic Violence; and 6) ALF preference for individuals 62 years of age or older.

11) CAN I TALK TO SOMEONE IF I HAVE MORE QUESTIONS ABOUT THE APPLICATION PROCESS?

Yes. Starting Tuesday, **October 15, 2024,** you may contact the Miami-Dade County Department of Public Housing and Community Development Applicant Leasing Center by calling **(786) 469-4300** between 8:00 a.m. and 5:00 p.m., Monday through Friday, except holidays.

12) HOW CAN I UPDATE MY APPLICATION?

If you experience a change in address, phone number, income, or family size, please notify the Applicant Leasing Center within 10 business days by calling 786-469-4300.

If you do not respond to our notifications, or your letter is returned undeliverable, YOUR NAME WILL BE REMOVED FROM THE WAITLIST.

PLEASE BE AWARE: APPLYING FOR THE PUBLIC HOUSING WAITLIST IS FREE. THIS IS THE ONLY TIME IN WHICH YOU CAN APPLY. PHCD WILL NEVER ASK FOR A CREDIT CARD NUMBER OR REQUIRE A CREDIT REPORT IN ORDER FOR YOU TO APPLY. THE ONLY WEBSITE TO APPLY FOR THE 2024 PUBLIC HOUSING WAITLIST IS: https://miamidadevoucher.myhousing.com

PHCD does not discriminate based on race, sex, color, religion, marital status, national origin, disability, ancestry, sexual orientation, gender identity or gender expression, status as a victim of domestic violence, dating violence or stalking, source of income, age, pregnancy or familial status in the access to, admissions to, or employment in housing programs or activities. If you need a sign language interpreter or materials in accessible format for this event, call 786-469-2155 at least five days in advance. TDD/TTY users may contact the Florida Relay Service at 800-955-8771.