

How to print your Business Plan Report

Step 1: Go to Department scorecard in Oracle BI. <https://oacprd.miamidade.gov/analytics/>

Scorecard

Department Scorecard | Business Plan | Interactive Business Plan | Printable Business Plan

Department Scorecard | [Linked Scorecards](#)

As Of <= 06/27/2024

Apply Reset

Community Action and Human Services Department
This is the current departmental scorecard - CAHSD

Owner: Lean-Retana, Crystal (CAHSD); Grice, Sonia (CAHSD)
Department: Community Action and Human Services

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target	Actual FYTD	FYTD Goal
Customer	Engage with resident and community stakeholders to design and promote strategies and tools to create safer neighborhoods	Number of individuals reached at community events hosted and/or attended by Office of Neighborhood Safety staff	2023 FY	5,552	5,000	5,552	5,000
		Number of projects awarded via Safe in the 305 Grant	2023 FY	56	45	56	45
	Provide prevention and intervention services to low-income residents to prevent eviction or utility shut-off.	Number of instances financial assistance for rent/mortgage or utilities payments were provided to income-eligible residents	Aug '21	2,868	3,692	31,317	40,612
		Total dollar amount of financial assistance disbursed to assist with rent/mortgage or utilities payments	Feb '22	2,386,780	1,253,500	10,305,716	6,267,500
	Provide residents with advocacy services to address housing issues	Number of referrals made to partner agencies through the Office for Housing Advocacy	2023 FY	8,211	n/a	8,211	n/a
	Provide free meals to eligible children, seniors and low-income residents.	Number of food units, boxes and voucher provided to seniors, children and eligible residents through annual events and programs	Feb '22	0	0	830	4,200
		Number of food boxes received by residents through Farmshare (Share your Heart)	Apr '24	1,322	500	10,008	3,500
		Number of meals provided through Meals on Wheels	Sep '23	15,101	14,583	183,813	174,996
		Number of food units, boxes and vouchers provided to seniors, children and eligible residents participating in ongoing CAHSD programs.	Jul '23	100,261	22,423	3,219,641	224,230
	Provide nutritional counseling to children and seniors.	Number of meals provided through Summer Meals Program	Sep '23	0	n/a	847,803	n/a
Number of nutritional counseling sessions offered to children, families and seniors		Oct '23	1,300	n/a	1,300	n/a	

Step 2: Select Printable Business Plan.

Scorecard | Department Scorecard | Business Plan | Interactive Business Plan | **Printable Business Plan** | Home | Catalog | Favorites | Dashboards

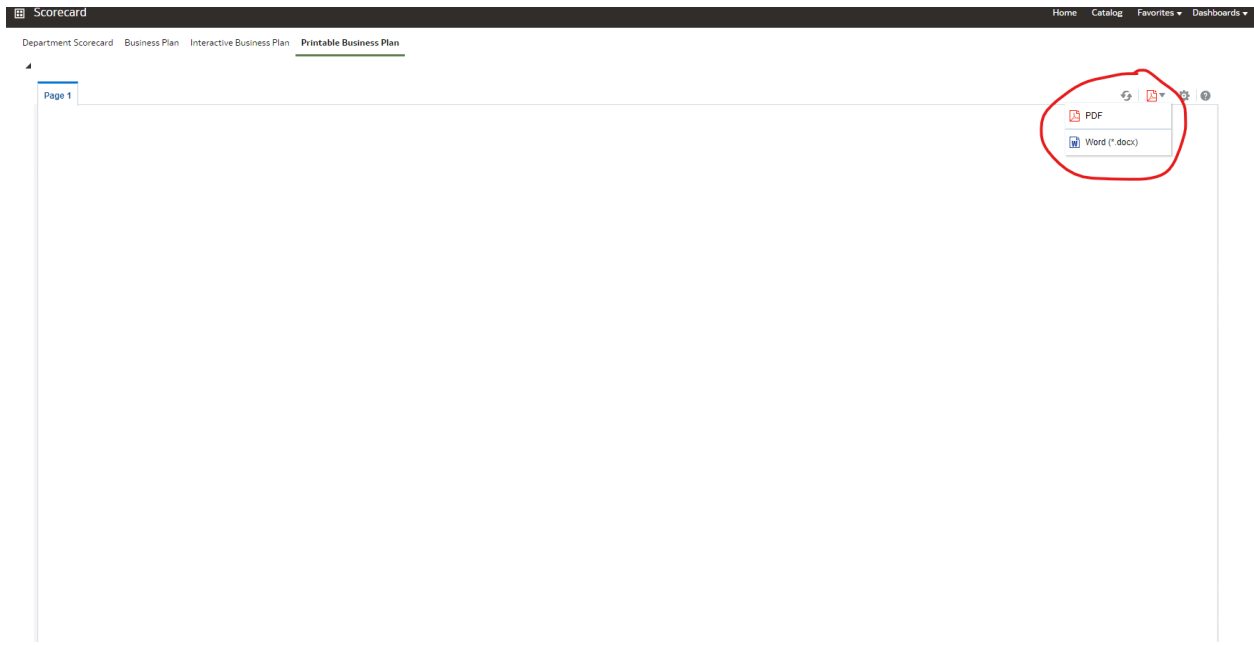
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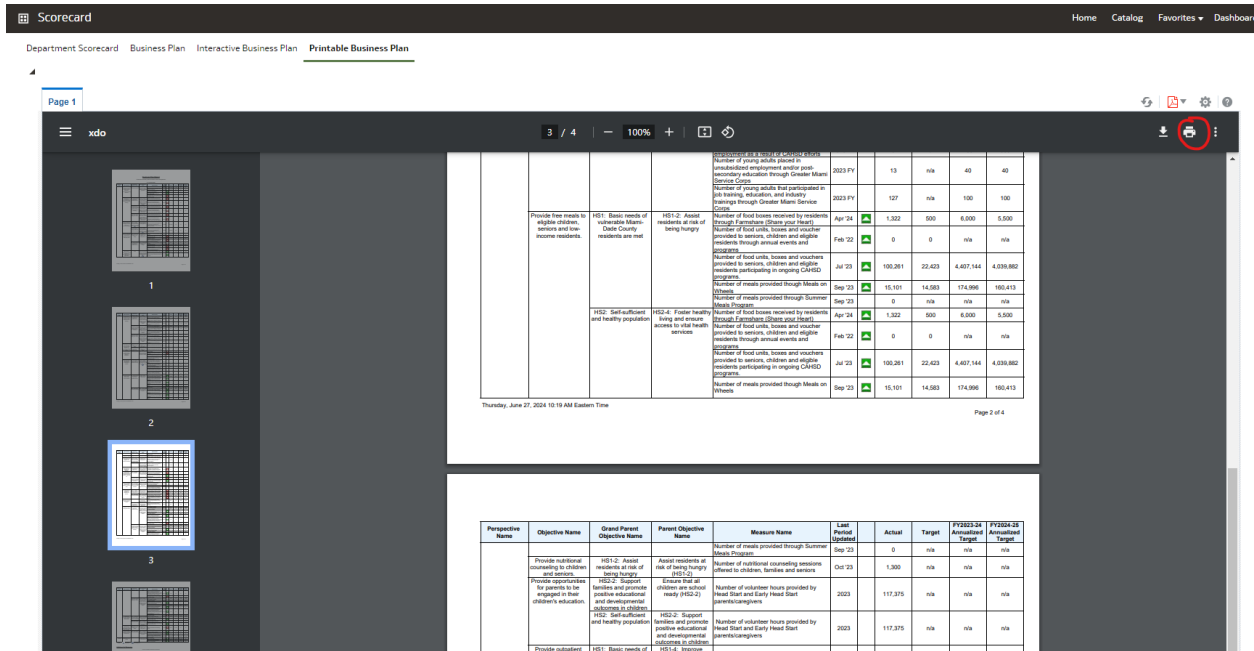
Business Plan Report
Scorecard: Community Action and Human Services Department
As Of 06/27/2024

Perspective Name	Objective Name	Measur Objective Name	Parent Objective Name	Measure Name	Last Period Updated	Actual	Target	FYTD24 Percentual	FYTD24 Actual	
Customer	Assist low-income residents by providing support services, including education, financial counseling, resources and housing assistance.	1021-1: Provide the following services to low-income residents:	1021-1: Provide the following services to low-income residents:	Number of referrals made to assist residents with the following services:	Nov '23	No Data	1,004	n/a	n/a	
		1021-2: Provide the following services to low-income residents:	1021-2: Provide the following services to low-income residents:	Number of referrals made to assist residents with the following services:	2023 FY	No Data	650	650	n/a	
	Conduct training and educational activities for residents to increase public awareness of human trafficking.	1021-3: Provide the following services to low-income residents:	1021-3: Provide the following services to low-income residents:	1021-3: Provide the following services to low-income residents:	Number of presentations/ trainings conducted to increase awareness of domestic violence and human trafficking.	2023 FY	50	50	100%	125
		1021-4: Provide the following services to low-income residents:	1021-4: Provide the following services to low-income residents:	1021-4: Provide the following services to low-income residents:	Number of presentations/ trainings conducted to increase awareness of domestic violence and human trafficking.	2023 FY	0	1,500,000	n/a	n/a
	Provide access to educational services for victims of domestic violence, sexual assault and human trafficking.	1021-5: Provide the following services to low-income residents:	1021-5: Provide the following services to low-income residents:	1021-5: Provide the following services to low-income residents:	Number of presentations/ trainings conducted to increase awareness of domestic violence and human trafficking.	2023 FY	181	309	n/a	n/a
		1021-6: Provide the following services to low-income residents:	1021-6: Provide the following services to low-income residents:	1021-6: Provide the following services to low-income residents:	Number of presentations/ trainings conducted to increase awareness of domestic violence and human trafficking.	2023 FY	2	3	n/a	n/a
	Provide safe housing options for victims of domestic violence.	1021-7: Provide the following services to low-income residents:	1021-7: Provide the following services to low-income residents:	1021-7: Provide the following services to low-income residents:	Number of presentations/ trainings conducted to increase awareness of domestic violence and human trafficking.	2023 FY	181	309	n/a	n/a
		1021-8: Provide the following services to low-income residents:	1021-8: Provide the following services to low-income residents:	1021-8: Provide the following services to low-income residents:	Number of presentations/ trainings conducted to increase awareness of domestic violence and human trafficking.	2023 FY	2	3	n/a	n/a
	Connect residents to employment services, including on-the-job training and career development programs.	ED1-3: Expand business and job training opportunities aligned with the needs of the local economy.	ED1-3: Expand business and job training opportunities aligned with the needs of the local economy.	ED1-3: Expand business and job training opportunities aligned with the needs of the local economy.	Number of residents that participated in on-the-job training, educational, and certification programs through Family and Community Services.	12 F04	No Data	150	n/a	n/a
	Connect seniors and families with resources to social services.	ED1-5: Expand business and job training opportunities aligned with the needs of the local economy.	ED1-5: Expand business and job training opportunities aligned with the needs of the local economy.	ED1-5: Expand business and job training opportunities aligned with the needs of the local economy.	Number of residents that participated in on-the-job training, educational, and certification programs through Family and Community Services.	12 F04	No Data	150	n/a	n/a
ED1-6: Provide the following services to low-income residents:		ED1-6: Provide the following services to low-income residents:	ED1-6: Provide the following services to low-income residents:	Number of one-way trips provided to eligible residents.	Oct '23	537	n/a	n/a	n/a	

Step 3: Select the PDF icon to open drop down and either open document as a pdf or word document. **Note:** may require scrolling all the way right to see PDF icon.



Step 4: Select the printer icon to print the business plan.



Step 5: Select printer destination or save as pdf by clicking on the destination drop-down.

Business Plan Report
Scorecard: Community Action and Human Services Department
As of: 06/27/2024

Perspective Name	Objective Name	Client/Parent Objective Name	Parent Objective Name	Measure Name	Last Period Reported	Actual	Target	FY2023-24 Annualized Target	FY2023-24 Annualized Target	
Customer	Assist low-income residents by providing support services, including education, employment, housing and housing assistance.	HEB-1: Safe and healthy population	HEB-1: Provide the necessary support services for vulnerable residents and special populations	Number of referrals made to assist residents in registering occupational licenses	2023 FY	No Data	1,264	n/a	n/a	
				Number of residents provided with free tax preparator assistance	2023 FY	103	50	n/a	n/a	
				Number of scholarships awarded for college and college-bound students	2023 FY	50	50	125	125	
				Number of students granted college scholarships through the Office of Vocational Rehabilitation	2023 FY	0	1,500,000	n/a	n/a	
	Conduct training and educational workshops/seminars to increase public awareness of human trafficking.	HE1-1: Basic needs of vulnerable Maricopa County residents are met	HE1-1: Provide services to survivors of domestic violence, intimate partner violence, and human trafficking, as well as to other victims of crime and their families	Number of attendees reached through awareness presentations/ trainings by the police, prosecutor, and immigration division	Sep 23	181	309	n/a	n/a	
				Number of attendees reached through awareness presentations/ trainings conducted to increase awareness of domestic violence and human trafficking	Sep 23	2	3	n/a	n/a	
				Number of attendees reached through awareness presentations/ trainings by the police, prosecutor, and immigration division	Sep 23	181	309	n/a	n/a	
				Number of attendees reached through awareness presentations/ trainings conducted to increase awareness of domestic violence and human trafficking	Sep 23	2	3	n/a	n/a	
		Provide services to coordinated services for victims of domestic violence, sexual assault, and human trafficking.	HE1-2: Provide services to survivors of domestic violence, intimate partner violence, and human trafficking, as well as to other victims of crime and their families	HE1-2: Provide services to survivors of domestic violence, intimate partner violence, and human trafficking, as well as to other victims of crime and their families	Number of attendees reached through awareness presentations/ trainings by the police, prosecutor, and immigration division	Sep 23	181	309	n/a	n/a
					Number of attendees reached through awareness presentations/ trainings conducted to increase awareness of domestic violence and human trafficking	Sep 23	2	3	n/a	n/a
					Number of attendees reached through awareness presentations/ trainings by the police, prosecutor, and immigration division	Sep 23	181	309	n/a	n/a
					Number of attendees reached through awareness presentations/ trainings conducted to increase awareness of domestic violence and human trafficking	Sep 23	2	3	n/a	n/a
Provide safe housing options for victims fleeing their homes.	HE1-3: Provide services to survivors of domestic violence, intimate partner violence, and human trafficking, as well as to other victims of crime and their families	HE1-3: Provide services to survivors of domestic violence, intimate partner violence, and human trafficking, as well as to other victims of crime and their families	Number of attendees reached through awareness presentations/ trainings by the police, prosecutor, and immigration division	Sep 23	181	309	n/a	n/a		
			Number of attendees reached through awareness presentations/ trainings conducted to increase awareness of domestic violence and human trafficking	Sep 23	2	3	n/a	n/a		
			Number of attendees reached through awareness presentations/ trainings by the police, prosecutor, and immigration division	Sep 23	181	309	n/a	n/a		
			Number of attendees reached through awareness presentations/ trainings conducted to increase awareness of domestic violence and human trafficking	Sep 23	2	3	n/a	n/a		
Connect residents to employment services, including on-the-job training and certification programs.	ED1-3: Support business and job training opportunities aligned with the needs of the local economy	ED1-3: Support business and job training opportunities aligned with the needs of the local economy	Number of residents that participated in on-the-job training, educational, and certification programs through Family and Community Services	22 F04	No Data	150	n/a	n/a		
			Number of residents that participated in on-the-job training, educational, and certification programs through Family and Community Services	22 F04	No Data	150	n/a	n/a		
Connect seniors and adults with disabilities to social services designed to improve their quality of life.	HE1-3: Promote the independence and wellness of the elderly	HE1-3: Promote the independence and wellness of the elderly	Number of one-way trips provided to eligible residents	Oct 23	537	n/a	n/a	n/a		
			Number of requests registered for emergency transportation services	Sep 23	40	80	n/a	n/a		
			Number of transportation services made to seniors/adults with disabilities to prevent falls and isolation	Sep 23	0	150	n/a	n/a		
	HE1-3: Promote the independence and wellness of the elderly	HE1-3: Promote the independence and wellness of the elderly	HE1-3: Promote the independence and wellness of the elderly	Number of one-way trips provided to eligible residents	Oct 23	537	n/a	n/a	n/a	
				Number of requests registered for emergency transportation services	Sep 23	40	80	n/a	n/a	
				Number of transportation services made to seniors/adults with disabilities to prevent falls and isolation	Sep 23	0	150	n/a	n/a	
Engage with resident and community stakeholders to design and promote strategies and tools to create safer neighborhoods	PS1: Safe community for all	PS1: Reduce gun violence and other crimes by enhancing equitable public and neighborhood safety measures	Number of individuals reached at community events hosted and/or attended by Office of Neighborhood Safety staff	2023 FY	5,952	5,000	5,000	5,000		
			Number of projects awarded via Safe in the 5th Grant	2023 FY	56	45	30	30		

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