

Animal Services

Owner: Jose, Annette (ASD)  
 Department: Animal Services

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal		
Customer	Increase community pet health	Number of Rabies vaccines administered by ASD Clinic	'24 FQ1		7,230	6,250	7,230	6,250		
		Number of Spay/Neuter surgeries conducted by ASD	Oct '23		3,006	2,100	3,006	2,100		
	Increase responsible pet ownership	Dogs licensed in Miami-Dade County	'24 FQ1		52,629	53,000	52,629	53,000		
		Total Number of Shelter Pet Intake	Dec '23		2,471	2,500	8,422	7,500		
	Continue monitoring managed shelter intake	Increase # of Saved Animals (Live Release)	Dec '23		2,608	1,800	8,035	5,500		
		Number of Dogs & Cats returned to owner	Dec '23		142	70	414	210		
	Increase positive outcome for pets	Save Rate Calendar Year	2023		93	90				
		Trap, Neuter, Vaccinate and Release (TNVR)	Dec '23		1,378	1,300	4,646	3,900		
		Dog & Cat Adoptions	Dec '23		718	500	1,945	1,600		
		Events	Q4 '23		86	50	86	50		
		Number of Dogs & Cats Rescued by In-State non-for-profit partners	Dec '23		337	250	963	750		
		Increase voluntary compliance (ASD)	Volunteer Hours	Oct '23		4,758Hours	1,500Hours	4,758Hours	1,500Hours	
	Fostered Pets With Positive Outcome		Dec '23		155	120	455	360		
		Microchips Administered by ASD	'23 FQ1		3,253	785	3,253	785		
		Save Rate Monthly	Dec '23		95%	90%	94%	90%		
		Maximize Animal Health and Welfare to Increase # of Saved Animals	Average Length of Stay - Puppies	'24 FQ1		6	5	6	5	
			Average Length of Stay - Cats	'24 FQ1		7	7	7	7	
			Average Length of Stay - Dog	'24 FQ1		26	20	26	20	
			Average Length of Stay - Kittens	'24 FQ1		7	7	7	7	
	Financial	Meet Budget Targets (Animal Services)	Expenditures - Total (Animal Services)	'24 FQ1		\$9,583	\$8,612	\$9,583	\$8,612	
Revenue: Total (Animal Services)			'24 FQ1		\$3,758K	\$9,918K	\$3,758K	\$9,918K		
Positions: Full-Time Filled (ASD)			'24 FQ1		268	288	268	288		
Internal	Number of Investigations Responded to. (ASD)	Number cruelty investigations responded to	Dec '23		311	250	912	750		
		Number of dangerous dog investigations responded to	Dec '23		29	30	129	90		
		Number of Breeder/Pet Store investigations	Dec '23		45	20	239	60		
		Number of Investigations Responded to	Dec '23		387	400	1,230	1,200		
	Consistent interpretation and application of enforcement practices (ASD)	Citation Error Rate	Dec '23		0.48%	0.50%	0.48%	0.50%		
		Citations	Dec '23		1,361	n/a	3,605	n/a		
	Respond quickly to service calls to promote safe and livable communities (ASD)	Dead Animal Pickup - Total Monthly Count (ServiceStat)	Dec '23		486	400	1,427	1,200		
		Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Dec '23		477	400	1,425	1,200		
Dead Animal Pickup Average Response Time (in calendar days)		Dec '23		1.10Days	1.00Days	1.09Days	1.00Days			
		Injured Animal - Total Monthly Count (ServiceStat)	Dec '23		270	300	906	900		

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Internal	Respond quickly to service calls to promote safe and livable communities (ASD)	Injured Animal - Total Closed per Month (ServiceStat)	Dec '23	270	300	906	900	
		Animal Bite to Person - Total Closed per Month (ServiceStat)	Dec '23	152	140	471	420	
		Animal Bite to Person - Total per Month (ServiceStat)	Dec '23	170	120	536	360	
		Police Assist - Monthly Total (Service Stat)	Dec '23	227	160	740	480	
		Animal bite to person average response time (in calendar days)	Dec '23	3.0	3.0	3.2	3.0	
	Green Projects (ASD)	Police Assist - Average Response Time (Service Stat)	Dec '23	0	1	0	1	
	Fuel Consumption (Gallons)	Nov '23	3,284	4,000	7,227	8,000		
	Electricity Usage (kw)	Nov '23	253,320	265,000	495,267	535,000		

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Key: - Initiative - Featured Objective

### Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Respond quickly to service calls to promote safe and livable communities (ASD)	Animal Services: Phase 2 - code enforcement review	9/17/2018	Complete			Morales, Mayra (OMB); Maxwell, Carlos (OMB)

### Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Animal bite to person average response time (in calendar days)	Six Sigma: Animal Bite Response (Wave 5)	5/22/2014	Complete						Maxwell, Carlos (OMB)

### Initiatives for Scorecard

There is no data for the selected filter

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Name contains any Animal Services