

Animal Services

Owner: Jose, Annette (ASD)
Department: Animal Services

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal		
Customer	Increase community pet health	Number of Rabies vaccines administered by ASD Clinic	'24 FQ2		8,254	6,250	15,484	12,500		
		Number of Spay/Neuter surgeries conducted by ASD	Oct '23		3,006	2,100	3,006	2,100		
	Increase responsible pet ownership	Dogs licensed in Miami-Dade County	'24 FQ2		52,511	60,000	105,140	113,000		
		Continue monitoring managed shelter intake	Total Number of Shelter Pet Intake	Mar '24		3,052	2,500	17,636	15,000	
	Increase positive outcome for pets	Increase # of Saved Animals (Live Release)	Mar '24		2,838	1,700	16,778	10,700		
		Number of Dogs & Cats returned to owner	Mar '24		107	70	762	460		
	Increase voluntary compliance (ASD)	Save Rate Calendar Year	2023		93	90				
		Trap, Neuter, Vaccinate and Release (TNVR)	Mar '24		1,862	1,300	10,283	7,800		
		Dog & Cat Adoptions	Mar '24		601	400	3,657	2,900		
		Events	Q4 '23		86	50	86	50		
		Number of Dogs & Cats Rescued by In-State non-for-profit partners	Mar '24		219	250	1,874	1,500		
		Volunteer Hours	Oct '23		4,758Hours	1,500Hours	4,758Hours	1,500Hours		
		Fostered Pets With Positive Outcome	Mar '24		116	120	800	720		
		Microchips Administered by ASD	'23 FQ1		3,253	785	3,253	785		
		Save Rate Monthly	Mar '24		95%	90%	95%	90%		
		Maximize Animal Health and Welfare to Increase	Average Length of Stay - Puppies	'24 FQ2		6	5	12	10	

	# of Saved Animals		Average Length of Stay - Cats	'24 FQ2		4	7	11	14		
			Average Length of Stay - Dog	'24 FQ2		34	20	60	40		
			Average Length of Stay - Kittens	'24 FQ2		5	7	12	14		
Financial	Meet Budget Targets (Animal Services)		Expenditures - Total (Animal Services)	'24 FQ2		\$10,015	\$8,616	\$19,598	\$17,228		
			Revenue: Total (Animal Services)	'24 FQ2		\$3,105K	\$9,917K	\$6,863K	\$19,835K		
			Positions: Full-Time Filled (ASD)	'24 FQ2		265	288	265	288		
Internal	Number of Investigations Responded to. (ASD)		Number cruelty investigations responded to	Mar '24		337	250	1,955	1,500		
			Number of dangerous dog investigations responded to	Mar '24		46	30	268	180		
			Number of Breeder/Pet Store investigations	Mar '24		38	20	344	120		
			Number of Investigations Responded to	Mar '24		421	400	2,524	2,400		
		Consistent interpretation and application of enforcement practices (ASD)		Citation Error Rate	Mar '24		0.40%	0.50%	0.40%	0.50%	
			Citations	Mar '24		1,451	n/a	7,631	n/a		
		Respond quickly to service calls to promote safe and livable communities (ASD)		Dead Animal Pickup - Total Monthly Count (ServiceStat)	Mar '24		538	400	3,073	2,400	
			Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Mar '24		528	400	3,005	2,400		
			Dead Animal Pickup Average Response Time (in calendar days)	Mar '24		1.40Days	1.00Days	1.20Days	1.00Days		
			Injured Animal - Total Monthly Count (ServiceStat)	Mar '24		382	300	2,000	1,800		
	Injured Animal - Total Closed per Month (ServiceStat)		Mar '24		382	300	2,000	1,800			
	Animal Bite to Person - Total Closed per Month (ServiceStat)		Mar '24		135	95	875	750			
			Animal Bite to Person - Total per Month (ServiceStat)	Mar '24		213	120	1,154	720		

Green Projects (ASD)

Police Assist - Monthly Total (Service Stat)	Mar '24		257	160	1,409	960	
Animal bite to person average response time (in calendar days)	Mar '24		5.7	3.0	4.1	3.0	
Police Assist - Average Response Time (Service Stat)	Mar '24		0	1	0	1	
Fuel Consumption (Gallons)	Nov '23		3,284	4,000	7,227	8,000	
Electricity Usage (kw)	Nov '23		253,320	265,000	495,267	535,000	

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Key: - Initiative - Featured Objective

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Respond quickly to service calls to promote safe and livable communities (ASD)	Animal Services: Phase 2 - code enforcement review	9/17/2018	Complete			Morales, Mayra (OMB); Maxwell, Carlos (OMB)

Initiatives for Measures

Measure Name	Initiative	As Of	Status	Budget	Timing	Quality	Risk	Scope	Owners
Animal bite to person average response time (in calendar days)	Six Sigma: Animal Bite Response (Wave 5)	5/22/2014	Complete						Maxwell, Carlos (OMB)

Initiatives for Scorecard

There is no data for the selected filter