Elections Department

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and accessible to all voters in Miami Dade County.

Owner: White, Christina (ELECTIONS)
Department: Elections

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Educate and engage existing and potential voters	Number of outreach events to promote voter education	Mar '24	⬒	8	0	52	0	⬒
	Respond to all communications from customers in a timely manner	Wait Time for Poll Workers Calling in for Election Day Assistance	Mar '24	▲	:49 seconds	:60 seconds	:25 seconds	:60 seconds	⬒
		Number of media requests fulfilled	Mar '24	▲	52	2	171	12	▲
		Resolve Customer Inquiries by Phone Within 4 Minutes (Registration)	Mar '24	▼	5 Min.	4 Min.	5 Min.	4 Min.	🟨
		Number of public records requests completed	Mar '24	⬒	35	1	218	6	⬒
	Ensure municipal elections are conducted successfully	Municipal Clerk satisfaction with the Elections Department's Conduct of their Election	Mar '24		No Data	95%	100%	95%	⬒
	Promote the convenience of voting to increase voter confidence in the electoral process ◈	Successful Public Testing of Voting Equipment for Scheduled Countywide Elections (Logic & Accuracy Test)	Mar '24	▲	100%	100%	50%	100%	▼
		Percentage of Voters Who Renewed Their VBM Request	Mar '24		45%	n/a	44%	n/a	
	Promote Vote-By-Mail voting	Percentage of Voters Who Renewed Their VBM Request	Mar '24		45%	n/a	44%	n/a	
	Ensure poll workers are qualified and properly trained	Number of Newly Recruited Poll Workers	Mar '24	▲	420	100	2,730	375	▲
		Number of Poll Workers Who Received Election Readiness Training	Mar '24		19	n/a	5,604	5,200	▲
	Ensure timely coding of ballots for all Countywide, municipal and special elections	Timely Coding of Ballots - Municipal Elections	Mar '24	▲	3Days	5Days	1Days	4Days	⬒
		Number of days to code ballots for all countywide elections	'24 FQ2		3Days	n/a	3Days	n/a	
	Ensure timely tabulation and	Number of Elections Where Results were	Mar '24		100	n/a	600	300	⬒

	availability of election results on Department website	Completely Reported and Published Online by Midnight							
	Ensure timely and accurate verification of candidate and initiate petitions in accordance with federal, state, and local laws	Total Number of Petitions Processed	'24 FQ2	🔼	14,933 Petitions	15,000 Petitions	79,439 Petitions	30,000 Petitions	🔽
		Percentage of initiative petition batches processed within 45 days	Mar '24	🔼	0%	45%	11%	45%	🔼
Financial	**Meet Budget Targets (Elections)**	Expen: Total (Elections)	'24 FQ2	🔼	$9,320K	$11,610K	$18,647K	$23,220K	🔼
		Revenue: Total (Elections)	'24 FQ2	🔽	$278K	$11,610K	$391K	$23,220K	🔽
		Positions: Full-Time Filled (Elections)	'24 FQ2	🔽	120	134	120	134	🔽
Internal	**Promote Elections employees development and leadership**	Number of employees who attended training	Mar '24	🔼	5	2	87	12	🔼

Edit Scorecard

Key: 🔷 - Initiative   ⚙ - Featured Objective

Initiatives for Scorecard

There is no data for the selected filter