Animal Services

Owner: Jose, Annette (ASD)
Department: Animal Services

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Customer	Increase community pet health	Number of Rabies vaccines administered by ASD Clinic	'24 FQ3	14,621	14,000	▲	47,309	56,000	▲
		Number of Spay/Neuter surgeries performed by ASD	Jun '24	2,511	2,100	⬙	25,160	25,000	⬙
	Increase responsible pet ownership	Dogs licensed in Miami-Dade County	'24 FQ3	41,699	60,000	▼	146,839	235,000	▼
		Total Microchips Registered	'24 FQ3	12,546	10,000	▲	35,913	40,000	▲
	Continue monitoring managed shelter intake	Total Number of dogs and cats Intake	Jun '24	2,345	2,700	▼	25,388	32,400	▲
	Increase positive outcome for pets	Increase # of Saved Animals (Live Release)	Jun '24	2,328	2,250	▲	23,713	26,900	▲
		Number of Dogs & Cats returned to owner	Jun '24	111	100	▲	1,087	1,200	▲
		Volunteer Hours	Jun '24	3,592Hours	3,000Hours	▲	38,044Hours	27,500Hours	▲
		Percentage of dogs and cats rescued by out-state non-for-profit partners	Jun '24	0%	1%	▼	1%	1%	▲
		Save Rate Monthly (Asilomar)	Jun '24	91%	90%	▲	93%	90%	▲
		Number of dogs & cats rescued by out-state non-for-profit partners	Jun '24	12	15	▼	231	180	▲
		Percentage of trap neuter vaccinate and release (TNVR) outcome	Jun '24	53%	55%	▼	55%	55%	▲
		Percentage of dogs and cats returned to owner	Jun '24	4%	4%	▲	4%	4%	▲
		Save Rate Calendar Year (Asilomar)	2023	93	90	▲	n/a	n/a	
		Percentage of dogs and cats adoptions	Jun '24	22%	20%	▲	21%	20%	▲
		Trap, Neuter, Vaccinate and Release (TNVR)	Jun '24	1,368	1,450	▼	14,310	17,000	▲
		Dog & Cat Adoptions	Jun '24	579	700	▼	5,332	8,700	▼
		Events	Q2 '24	105	50	▲	n/a	n/a	▲
		Number of Dogs & Cats Rescued by In-State non-for-profit partners	Jun '24	258	150	▲	2,753	1,800	▲
		Percentage of dogs and cats rescued by in-state non-for-profit partners	Jun '24	10%	10%	▼	11%	10%	▲
	Maximize Animal Health and Welfare to Increase # of Saved Animals	Average Length of Stay - Puppies	'24 FQ3	7	5	▼	6	5	▼
		Average Length of Stay - Cats	'24 FQ3	5	7	▲	5	7	▲
		Average Length of Stay - Dog	'24 FQ3	40	20	▼	33	20	▼
		Average Length of Stay - Kittens	'24 FQ3	5	7	▲	6	7	▲
Financial	Meet Budget Targets (Animal Services)	Expenditures - Total (Animal Services)	'24 FQ3	$9,359K	$8,614K	▼	$28,957K	$34,460K	▼
		Revenue: Total (Animal Services)	'24 FQ3	$3,722K	$9,943K	▼	$10,585K	$39,769K	▼
		Positions: Full-Time Filled (ASD)	'24 FQ3	268	289	▼	268	289	▼
Internal	Number of Investigations Responded to. (ASD)	Number cruelty investigations responded to	Jun '24	257	250	▲	2,844	3,000	▲
		Number of dangerous dog investigations responded to	Jun '24	34	30	▼	397	360	▼
		Number of Breeder/Pet Store investigations	Jun '24	25	20	▲	448	240	▲
		Number of Investigations Responded to	Jun '24	357	400	▼	3,687	4,800	▲

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Internal	**Consistent interpretation and application of enforcement practices (ASD)**	Citation Error Rate	Jun '24	0.40%	0.50%	▲	0.40%	0.50%	▲
		Citations	Jun '24	1,542	1,000	▲	11,571	12,000	▲
	Respond quickly to service calls to promote safe and livable communities (ASD)	Number of Dead Animal Pickup requests	Jun '24	397	400	▼	4,556	4,800	▲
		Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Jun '24	396	400	▼	4,439	4,800	▲
		Dead Animal Pickup Average Response Time (in calendar days)	Jun '24	1.20Days	1.00Days	▮	1.25Days	1.00Days	▮
		Injured Animal - Total Monthly Count (ServiceStat)	Jun '24	299	300	▼	3,078	3,600	▲
		Injured Animal - Total Closed per Month (ServiceStat)	Jun '24	299	300	▼	3,078	3,600	▲
		Animal Bite to Person - Total Closed per Month (ServiceStat)	Jun '24	156	95	▲	1,336	1,320	▲
		Number of Animal Bite to Person cases	Jun '24	182	120	▲	1,791	1,440	▲
		Police Assist - Monthly Total (Service Stat)	Jun '24	3	160	▼	1,919	1,920	▲
		Animal bite to a person average response time (in calendar days)	Jun '24	4.1	3.0	▼	5.0	3.0	▼
		Police Assist - Average Response Time (Service Stat) (in calendar days)	Jun '24	0days	1days	⬘	0days	1days	⬘
		Percentage of animal bite to a person cases responded within 24 hours	Jun '24	46%	95%	▼	40%	95%	▼
		Percentage of dead animal pickup requests responded within 24 hours	Jun '24	46%	95%	▼	47%	95%	▼
		Percentage of dangerous dogs investigations responded within 24 hours	Jun '24	38%	95%	▼	40%	95%	▼
	Green Projects (ASD)	Fuel Consumption (Gallons)	Jun '24	4,012	4,000	▼	37,699	48,000	▼
		Electricity Usage (kw)	Jun '24	306,963	300,000	▲	2,339,517	3,285,000	▼

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Key: ◆ - Initiative   ✪ - Featured Objective