

**Audit and Management Services**

**Owner:**  
Tamayo,  
Ofelia (AMS)  
**Department:**  
Audit and  
Management  
Services

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Customer	Monitor Auditee Corrective Actions (AMS)	Percentage of planned follow-up audits completed	'24 FQ3	15%	12%		35%	50%	
	Communicate Audit Results Timely (AMS)	Percentage of Internal Reports Issued within 90 days of fieldwork completion (new)	'24 FQ3	75%	50%		79%	50%	
Financial	Meet Budget Targets (Audit and Management Services)	Expen: Total (Audit & Mgmt Svcs)	'24 FQ3	\$1,440K	\$1,619K		\$4,138K	\$6,475K	
		Revenue: Total (Audit & Mgmt Svcs)	'24 FQ3	\$0K	\$1,619K		\$0K	\$6,475K	
		Positions: Full-Time Filled (AMS)	'24 FQ3	31	45		32	45	
	Promote sound asset management and financial investment strategies (AMS)	Amount assessed from audits	'24 FQ3	\$79,400	\$750,000		\$642,844	\$3,000,000	
		Amount collected from assessments	'24 FQ3	\$128,273	\$375,000		\$1,783,731	\$1,500,000	
		Internal Reports issued	'24 FQ3	12	12		38	50	
		Complete Risk Assessment Analysis and Develop Audit Plan	2024 FY	100%	100%		100%	100%	
Learning and Growth	Promote Staff Development and Certification (AMS)	Percentage of Audit Staff Professionally Certified	'24 FQ3	54%	55%		57%	55%	
		Number of Quarterly Staff Meetings Held	'24 FQ3	1	1		3	4	
		Percentage of Evaluations Completed Within 30 Days After Due Date	'24 FQ3	100%	90%		100%	90%	
		Continuing education hours	2023 FY	40	40		40	40	
		Number of Students on Staff	2024 FY	1	1		1	1	

Edit Scorecard

Key: - Initiative - Featured Objective

**Initiatives for Objectives**

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
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Promote Staff Development and Certification (AMS)	Implement Audit Tools and expand use of tool in Department	1/23/2024	In Progress			Gayle, Michielan (AMS); Tamayo, Ofelia (AMS)
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## Initiatives for Measures

### Initiatives for Measures

There is no data for the selected filter