Miami-Dade Police Department

The Miami-Dade Police Department (MDPD) is the largest law enforcement police department in the southeastern United States and is one of the top ten largest in the nation, serving an ethnically and racially diverse community of over 2.7 million residents. The Department provides both traditional municipal police service and sheriff services to Miami-Dade County and contracted municipal areas. MDPD has been an internationally accredited law enforcement agency since 1993, with the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) and by the Commission for Florida Law Enforcement Accreditation (CFA) since 2004. In 2020, MDPD was awarded the Excelsior status, which is the highest standard available.

Owner: Daniels, Stephanie (MDPD)
Department: Police

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target		Actual FYTD	FYTD Goal	
Customer	**Provide a Safe and Secure Community for All- MDPD** ◈	Total Number of Homicides Investigated (Monthly)	Jun '24	19	n/a		97	n/a	
		Number of operations aimed at reducing DUI fatalities and alcohol-related crashes (SPB)	Jun '24	24	15	🔼	265	180	🔼
		Firearms seized during Gun Bounty Program (CAB)	Jun '24	0	5	🔽	12	52	🔽
		Driving Under the Influence (DUI) arrest during normal operations (SPB)	Jun '24	22	35	🟨	307	420	🟨
		Number of arrests made from Crime Stoppers tips (CAB)	Jun '24	1	10	🔽	77	120	🔽
		HOMICIDE CLEARANCE RATE (MONTHLY)	Jun '24	60.0%	54.0%	🔼	63.9%	54.0%	🔼
		SEXUAL CRIMES CLEARANCE RATE (MONTHLY)	Jun '24	37%	33%	🔼	80%	33%	🔼
		ROBBERY CLEARANCE RATE (MONTHLY)	Jun '24	50%	37%	🔼	49%	37%	🔼
		Part I Crime Rate (Monthly)	Jun '24	2.02	4.00	🔼	26.27	48.00	🔼
		Murders Investigated in UMSA (Monthly)	Jun '24	10	3	🔽	60	36	🔽
	Provided efficient delivery of police services by responding to calls for service in established timeframe. MDPD	Average Police Services Emergency/Priority Response Time (Police Services)	Jun '24	6.15	6.45	🔼	6.04	6.45	🔼
		Average Police Services Routine Response-Officer Travel Time (Police Services)	Jun '24	12.28	13.00	🔼	12.24	13.00	🔼
		TOTAL AVERAGE EMERGENCY/PRIORITY RESPONSE	Jun '24	6.15	8.00	🔼	7.96	8.00	🔽

	TIME COUNTYWIDE (MONTHLY)							
	POLICE RESPONSE TIME FOR ROUTINE CALLS COUNTYWIDE (MONTHLY)	Jun '24	21.27	30.00	🔺	21.33	30.00	🔺
Enhance Community Awareness, Prevention and Provide Effective Investigation - MDPD	Robbery Total Arrests (RB)	Jun '24	98	75	🔺	1,345	900	🔺
	Latent fingerprints collected from crime scenes (CS&EB)	Jun '24	37	120	🔻	532	1,440	🔻
	Homicide Arrests (Monthly)	Jun '24	8	6	🔺	61	75	🔻
	Sexual Crimes Arrests (Monthly)	Jun '24	25	26	🔻	381	321	🔺
	Citizens and students educated through MDPD Traffic Safety Education Program Monthly (CAB)	Jun '24	5,662	n/a		335,147	n/a	
	Number of Latent Cases Received by the Latent Print Section per month (FSB)	Jun '24	96	166	🔻	1,246	1,992	🔻
	Number of cases handled by the Illegal Dumping Unit (IDU)	Jun '24	575	167	🔺	2,657	2,000	🔺
Reduce Preventable Death, Injury and Property Loss - MDPD	Internal Department Staff Inspections Completed monthly	Jun '24	1	1	🔺	16	12	🔺
Increase the Community Outreach, Involvement and County Wide Preparedness - MDPD	Number of Major's Community Outreach events conducted (Police Services)	Jun '24	6	7	🔻	53	84	🔻
	Conduct Intelligence and Investigation Meetings for Regions 7 partners (SRDSTF)	'24 FQ3	12	7	🔺	36	28	🔺
	Event Threat Assessments conducted by Fusion/Homeland Security Bureau	'24 FQ2	23	9	🔼	25	35	🔼
Provide Efficient Customer Service-MDPD	*Customers Served at the Public Counter Only (CRB)	Jun '24	4,410	4,166	🔺	52,997	50,000	🔺
	GovQA request Completed	Jun '24	6,424	5,000	🔺	69,902	60,000	🔺
Reduce and Ensure 911 Response Time - MDPD	911 Call Volume (in thousands)	Jun '24	114,891	133,333	🔻	1,353,781	1,600,000	🔻
	% 911 Calls answered within 10 seconds or less (Communications Bureau)	Jun '24	67%	90%	🔻	73%	90%	🔻
	Average 911 Call processing time (in seconds) Communication Bureau	Jun '24	109.0secs	97.0secs	🔻	111.9secs	97.0secs	🔻

Perspective	Objective	Measure	Period	Actual	Target		YTD Actual	YTD Target	
		Monitor non-emergency call handling time (Communication Bureau)	Jun '24	82.0secs	100.0secs	▲	96.3secs	100.0secs	▲
Financial	**Meet Budget Targets (Police)**	Expen: Total (Police)	'24 FQ2	$235,604K	$236,893K	▲	$496,591K	$947,571K	▼
		Revenue: Total (Police)	'24 FQ2	$38,186K	$236,892K	▼	$97,847K	$947,571K	▼
		Positions: Full-Time Filled (MDPD)	'24 FQ2	4,274	4,510	▼	n/a	n/a	
	Monitor Overtime Expenditures (MDPD)	Overtime in Dollars (MDPD)	Jun '24	1,435,910	3,339,800	▲	52,467,695	43,417,600	▼
Internal	**Attrition of Sworn Personnel Tracked by PMB - MDPD**	Retirements of Sworn personnel (PMB)	Jun '24	3	n/a		16	n/a	
		Other Separations of Sworn Personnel (PMB)	Jun '24	6	n/a		54	n/a	
		DROP's Retirements of Sworn Personnel (PMB)	Jun '24	7	n/a		47	n/a	
		Sworn Personnel (regular retirement, drop and separations/other)	Jun '24	16	n/a		117	n/a	
Learning and Growth	**Provide Basic Academy Training**	Number of Police Academy Classes Graduating (MDPSTI)	'24 FQ3	3	n/a		11	n/a	
		Number of Trainees Entering the Police Academy (actual as of) MDPSTI	Jun '24	0	n/a		53	53	▲
		Number of Classes Commencing (MDPSTI)	Jun '24	1	0	⌂	2	1	▲
	Fill Budgeted Communications Bureau Positions- MDPD	Police Complaint Officer (PCO) Positions	Jun '24	101	108	▼	104	108	▼
		Police Dispatcher (PD) Positions	Jun '24	74	90	▼	77	90	▼
		Training Classes (Comm. Bur.)	2024	2	3	▼	n/a	n/a	
		Trainee Class Size (Comm. Bureau)	'24 FQ3	18	12	⌂	19	12	⌂

Edit Scorecard

Key: ◆ - Initiative ✪ - Featured Objective

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Provide a Safe and Secure Community for All- MDPD	Neighborhood Safety Initiative (NSI) PROGRAM #2000000415	12/16/2019	In Progress			Rivero, Jose L. (MDPD); Reyes-

					Wilcox, Lisette (MDPD)
Ensure Sufficient Facilities and Resources are provided to execute Public Safety measures-MDPD	Miami-Dade Public Safety Training Institute Improvements PROGRAM # 323440 (MONTHLY)	1/19/2022	Complete			Reyes-Wilcox, Lisette (MDPD)
	Laboratory Information Management System (LIMS) PROGRAM #327100	1/19/2022	Complete			Reyes-Wilcox, Lisette (MDPD)
	MDPD Civil Process Automation #328610	12/16/2019	In Progress			Reyes-Wilcox, Lisette (MDPD)
	Capital Infrastructure Investment Program (CIIP) PROGRAM # 2000001281	1/17/2020	In Progress			Reyes-Wilcox, Lisette (MDPD)
	Forensic Laboratory Equipment- Cloud Based Automated Fingerprint ID System PROGRAM #2000001424	3/1/2021	In Progress			Reyes-Wilcox, Lisette (MDPD)
	Headquarters Media and Meeting Room Renovation PROGRAM #2000000812	12/16/2019	In Progress			Reyes-Wilcox, Lisette (MDPD)
	Real Time Crime Center (RTCC) & Related Systems PROGRAM #2000000079	12/16/2019	In Progress			Rivero, Jose L. (MDPD); Reyes-Wilcox, Lisette (MDPD)
	Neighborhood Safety Initiative (NSI) PROGRAM #2000000415	12/16/2019	In Progress			Rivero, Jose L. (MDPD); Reyes-Wilcox, Lisette (MDPD)
	Law Enforcement Records Management System (LERMS) PROGRAM #2000001091	1/17/2020	In Progress			Rivero, Jose L. (MDPD); Reyes-Wilcox, Lisette (MDPD)