

Animal Services

Owner: Jose, Annette (ASD)
 Department: Animal Services

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Increase community pet health	Number of Rabies vaccines administered by ASD Clinic	'24 FQ3		14,621	14,000	47,309	42,000	
		Number of Spay/Neuter surgeries performed by ASD	Jun '24		2,511	2,100	25,160	18,700	
	Increase responsible pet ownership	Dogs licensed in Miami-Dade County	'24 FQ4		54,199	60,000	227,583	235,000	
		Total Microchips Registered	'24 FQ3		12,546	10,000	35,913	30,000	
	Continue monitoring managed shelter intake	Total Number of dogs and cats Intake	Sep '24		2,773	2,700	33,510	32,400	
	Increase positive outcome for pets	Increase # of Saved Animals (Live Release)	Sep '24		2,274	2,415	30,853	28,880	
		Number of Dogs & Cats returned to owner	Sep '24		65	100	1,323	1,200	
		Volunteer Hours (ASD)	Jun '24		3,592Hours	3,000Hours	38,044Hours	18,500Hours	
		Percentage of dogs and cats rescued by out-state non-for-profit partners	Sep '24		1%	1%	1%	1%	
		Save Rate Monthly (Asilomar)	Sep '24		93%	90%	93%	90%	
		Number of dogs & cats rescued by out-state non-for-profit partners	Sep '24		13	15	269	180	
		Percentage of trap neuter vaccinate and release (TNVR) outcome	Jun '24		53%	55%	55%	55%	
		Percentage of dogs and cats returned to owner	Sep '24		3%	4%	4%	4%	
		Save Rate Calendar Year (Asilomar)	2023		93	90			
		Percentage of dogs and cats adoptions	Sep '24		19%	20%	21%	20%	
		Trap, Neuter, Vaccinate and Release (TNVR)	Sep '24		1,520	1,400	18,806	17,000	
		Dog & Cat Adoptions	Sep '24		481	750	6,966	8,700	
		Events	Q3 '24		95	50	334	200	
		Number of Dogs & Cats Rescued by In-State non-for-profit partners	Sep '24		195	150	3,489	1,800	
		Percentage of dogs and cats rescued by in-state non-for-profit partners	Sep '24		8%	10%	10%	10%	
	Maximize Animal Health and Welfare to Increase # of Saved Animals	Average Length of Stay - Puppies	'24 FQ3		7	5	6	5	
		Average Length of Stay - Cats	'24 FQ3		5	7	5	7	
		Average Length of Stay - Dog	'24 FQ3		40	20	33	20	
Average Length of Stay - Kittens		'24 FQ3		5	7	6	7		
Financial	Meet Budget Targets (Animal Services)	Expenditures - Total (Animal Services)	'24 FQ4		\$10,183K	\$8,618K	\$39,140K	\$34,460K	
		Revenue: Total (Animal Services)	'24 FQ4		\$29,555K	\$9,927K	\$40,140K	\$39,709K	
		Positions: Full-Time Filled (ASD)	'24 FQ4		266	289	266	289	
Internal	Number of Investigations Responded to. (ASD)	Number cruelty investigations responded to	Jul '24		335	250	3,179	2,500	
		Number of dangerous dog investigations responded to	Jul '24		49	30	446	300	
		Number of Breeder/Pet Store investigations	Jul '24		41	20	489	200	
		Number of Investigations Responded to	Jul '24		425	400	4,112	4,000	

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Internal	Consistent interpretation and application of enforcement practices (ASD) Respond quickly to service calls to promote safe and livable communities (ASD)	Citation Error Rate	Sep '24		0.41%	0.50%	0.41%	0.50%	
		Citations	Sep '24		1,259	1,000	14,352	12,000	
		Number of Dead Animal Pickup requests	Jul '24		421	400	4,977	4,000	
		Dead Animal Pickup - Total Closed Per Month (ServiceStat)	Jul '24		412	400	4,851	4,000	
		Dead Animal Pickup Average Response Time (in calendar days)	Jul '24		1.75Days	1.00Days	1.27Days	1.00Days	
		Injured Animal - Total Monthly Count (ServiceStat)	Jul '24		289	300	3,367	3,000	
		Injured Animal - Total Closed per Month (ServiceStat)	Jul '24		289	300	3,367	3,000	
		Animal Bite to Person - Total Closed per Month (ServiceStat)	Jul '24		183	95	1,519	1,130	
		Number of Animal Bite to Person cases	Jul '24		214	120	2,005	1,200	
		Police Assist - Monthly Total (Service Stat)	Jul '24		160	160	2,079	1,600	
		Animal bite to a person average response time (in calendar days)	Jul '24		3.6	3.0	4.8	3.0	
		Police Assist - Average Response Time (Service Stat) (in calendar days)	Jul '24		0days	1days	0days	1days	
		Percentage of animal bite to a person cases responded within 24 hours	Jun '24		46%	95%	40%	95%	
		Percentage of dead animal pickup requests responded within 24 hours	Jun '24		46%	95%	47%	95%	
	Percentage of dangerous dogs investigations responded within 24 hours	Jun '24		38%	95%	40%	95%		
	Green Projects (ASD)	Fuel Consumption (Gallons)	Sep '24		4,761	4,000	50,769	48,000	
		Electricity Usage (kw)	Jun '24		306,963	300,000	2,339,517	2,385,000	

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Initiatives for Scorecard

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Name contains any Animal Services