

Department of Emergency Management

The Department of Emergency Management (DEM) supports the community's disaster prevention, protection, response, recovery, and mitigation needs through the coordination of information and resources. Additionally, DEM manages the County's Emergency Operations Center (EOC), which develops, and coordinates emergency response and recovery plans, supports key decisions and operations to maximize the use of available resources within Miami-Dade County. Through a "whole communities" approach, DEM collaborates with federal and state agencies, county departments, local municipalities, and non-governmental organizations such as, the private sector, faith-based communities, and not-for-profit organizations, to accomplish its mission.

Owner: Gomez, Pete (DEM); Duque, Jennifer (DEM)
Department: Department of Emergency Management

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Ensure Countywide pre-disaster readiness, evacuations, shelters, and recovery operations for Miami-Dade County	Shelters - Non-School (#)	2023	▲	10	10	n/a	n/a	
		Number of Emergency Evacuation Assistance Program Registrants	'24 FQ2	▲	3,547	3,100	3,547	3,100	▲
		Exercises (#)	'24 FQ2	◆	3	n/a	7	n/a	
		Number of Plans reviewed for medical facilities	Apr '24	▲	108	108	756	756	▲
		EOC activations (#)	2023	◆	2	n/a			
		Number of emergency shelter spaces available for special needs	2024 FY	▲	1,500	1,500	1,500	1,500	▲
		Number of emergency shelter spaces available (General Population #)	2023 FY	▲	124,218	123,000	n/a	n/a	
		Number of RHCF Administrators Trained (#)	'24 FQ1	■	10	20	10	20	■
		Disaster Assistance Employees (DAEs) assigned to Points of Distribution (PODs) Trained (#)	'24 FQ2	◆	37	n/a	75	198	▼
		Assemble Evacuation Center Kits for Deployment (#)	'24 FQ3	▲	50	50	50	50	▲
	Provide continuity of operations program to ensure critical County services; and emergency management plans for specialized emergencies and coordinates inter-agency agreements.	Public outreach events (#)	'24 FQ2	■	23	25	48	50	▼
		Number of subscribers to the Miami-Dade County Alerts System	'24 FQ2	▲	1,139,059	900,000	1,139,059	900,000	▲
		CEMP required criteria met upon annual review, primarily Vol 1 (%)	2023 FY	▲	100	100	100	100	▲
		Number of new Community Emergency Response Team (CERT) members trained	'24 FQ2	▼	0	37	0	74	▼
		Percentage of County departments with compliant Continuity of Operations Plans (COOP)	Dec '23	▲	100.00%	100.00%	100.00%	100.00%	▲
		Volume CEMP IV Updates (#)	2023 FY	▲	5	3	n/a	n/a	

Perspective Name	Objective Name	Measure Name	Last Period Updated	Actual	Target	Actual FYTD	FYTD Goal	
Customer	Provide continuity of operations program to ensure critical County services; and emergency management plans for specialized emergencies and coordinates inter-agency agreements.	Volume III CEMP Support Annex Updates (#)	'24 FQ1	0	0	n/a	0	
		Volume II CEMP Updates (#)	'23 FQ4	1	1	n/a	n/a	
		Number of Advisory Committee Meetings (#)	'24 FQ2	13	5	n/a	n/a	
		Number of conducted Customer Satisfaction Surveys	'24 FH2	1	1	2	2	
	Provide aids in county and community economic recovery and disaster assistance by coordinating mitigation activities, such as Urban Area Security Initiative and the Local Mitigation Strategy to minimize the impact natural disasters have on communities.	Public outreach events (#)	'24 FQ2	23	25	48	50	
		Number of Local Mitigation Strategy Meetings	'24 FQ2	1	1	2	2	
		Revenue Collected for Residential Health Care Facilities (RHCF) and Comprehensive Emergency Management Plan (CEMP) Review (\$)	'24 FQ2	14,375	28,000	45,625	56,000	
	Ensure effective and efficient business operations in finance, human resources, budget, communications and social media.	Number of Travel Requests (#)	'24 FQ2	11	5	19	10	
		Number of New Hires (#)	'24 FQ3	7	n/a	12	n/a	
		Number of Tuition Reimbursements (#)	'24 FQ2	2	n/a	4	n/a	
		Percentage of Invoices Paid (%)	'24 FQ2	100%	95%	98%	95%	
		Positions: Full-time Filled (DEM)	'24 FQ4	35	43	35	43	
	Financial	Meet Budget Targets (DEM)	Revenue: Total (DEM)	'24 FQ4	10,844	3,059	10,844	3,059
Expenditure: Total (DEM)			'24 FQ4	4,349	3,059	13,076	12,236	

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Key: - Initiative - Featured Objective

Initiatives for Scorecard

There is no data for the selected filter

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