## **Elections Department**

The mission of the Elections Department is to ensure that elections are accurate, transparent, convenient, secure and Owner: White, Christina (ELECTIONS) accessible to all voters in Miami Dade County.

**Department:** Elections

Perspective Name	Objective Name		Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Educate and engage existing and potential voters		Number of outreach events to promote voter education	Sep '24		69	0	293	0	
	Respond to all communications from customers in a timely manner		Wait Time for Poll Workers Calling in for Election Day Assistance	Sep '24		:49 seconds	:60 seconds	:20 seconds	:60 seconds	
			Number of media requests fulfilled	Sep '24		51	2	471	24	
			Resolve Customer Inquiries by Phone Within 4 Minutes (Registration)	Sep '24	_	3 Min.	4 Min.	5 Min.	4 Min.	
			Number of public records requests completed	Sep '24		46	1	527	12	
	Ensure municipal elections are conducted successfully		Municipal Clerk satisfaction with the Elections Department's Conduct of their Election	Sep '24		No Data	95%	100%	95%	
	Promote the convenience of voting to increase voter confidence in the electoral process	•	Successful Public Testing of Voting Equipment for Scheduled Countywide Elections (Logic & Accuracy Test)	Sep '24		100%	100%	42%	100%	
			Percentage of Voters Who Renewed Their VBM Request	Sep '24		65%	n/a	49%	n/a	
	Promote Vote-By-Mail voting		Percentage of Voters Who Renewed Their VBM Request	Sep '24		65%	n/a	49%	n/a	
	Ensure poll workers are qualified and properly trained		Number of Newly Recruited Poll Workers	Sep '24		3,894	200	11,103	1,575	
			Number of Poll Workers Who Received Election Readiness Training	Sep '24	_	4,768	4,200	16,155	15,000	
	Ensure timely coding of ballots for all Countywide, municipal and special elections		Timely Coding of Ballots - Municipal Elections	Aug '24		No Data	5Days	1Days	4Days	
			Number of days to code ballots for all countywide elections	'24 FQ3		0Days	n/a	0Days	n/a	
	Ensure timely tabulation and availability of election results on Department website		Number of Elections Where Results were Completely Reported and Published Online by Midnight	Aug '24		100	n/a	800	300	
	Ensure timely and accurate		Total Number of Petitions Processed	'24 FQ4		619 Petitions	15,000 Petitions	80,412 Petitions	60,000 Petitions	
	verification of candidate and initiate petitions in accordance with federal, state, and local laws		Percentage of initiative petition batches processed within 45 days	Sep '24		1%	45%	58%	45%	
Financial	Meet Budget Targets (Elections)		Expen: Total (Elections)	'24 FQ4		\$15,204K	\$11,609K	\$40,164K	\$46,439K	
			Revenue: Total (Elections)	'24 FQ4		\$1,267K	\$11,609K	\$2,196K	\$46,439K	
			Positions: Full-Time Filled (Elections)	'24 FQ4		123	134	123	134	
Internal	Promote Elections employees development and leadership		Number of employees who attended training	Sep '24		7	2	133	24	

## Edit Scorecard

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Key: 

- Initiative 
- Featured Objective

## Initiatives for Scorecard

There is no data for the selected filter

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Name contains any Elections Department