

**Corrections and Rehabilitation**

The mission of the Corrections and Rehabilitation Department is to serve our community by providing safe, secure and humane detention of individuals in our custody while preparing them for a successful return to the community. The Miami-Dade County Corrections and Rehabilitation Department (MDCR) is one of the largest correctional systems in the Country. On average, the Department is responsible for the care, custody, and control of approximately 4,400 persons incarcerated in four detention facilities located throughout Miami-Dade County. These persons are awaiting trial, serving sentences of 364 days or less, or being held for such agencies as the Florida Department of Corrections, Bureau of Immigration and Customs Enforcement, etc. MDCR is responsible for supervising persons released into the community, and waiting for trial, with its pretrial and monitored release programs.

**Owner:** Green, Sherea R. (MDCR)  
**Department:** Corrections and Rehabilitation

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Provide Safe, Secure, and Humane Detention	Number of Major Incidents Per Month	Dec '23		6	15	13	45	
		Number of Security Searches Per Month	Dec '23		8,779	4,200	31,867	12,600	
	Provide Successful Return to the Community (PS1-3)	Number of Inmates in Vocational/Technical Programs	Dec '23		9	25	24	75	
		Number of Inmates in Education Programs	'23 FQ4		89	55	352	220	
		Percentage of Boot Camp participants who have not reoffended	'23 FQ4		86%	100%	85%	100%	
	Continue Community Awareness of and Satisfaction with MDCR Services	Number of Community Outreach Activities (MDCR)	'23 FQ4		35	13	101	52	
		Telephone Courtesy Rating	Dec '23		97%	100%	95%	100%	
	Comply with Inmate Disciplinary Hearing Requirements Maintain Acceptable Level of Inmate Complaints/Grievances	Number of Inmate Disciplinary Reports	Dec '23		828	667	2,419	2,001	
		Number of Inmate Grievances	Dec '23		1,828	1,000	5,659	3,000	
Financial	Achieve and Maintain Financial and Fiscal Soundness	Expen: Total (Corrections)	'24 FQ4		\$122,398K	\$120,684K	\$515,799K	\$482,736K	
		Revenue: Total (Corrections)	'24 FQ4		\$513,633K	\$120,684K	\$516,689K	\$482,736K	
		Positions: Full-Time Filled (MDCR)	'24 FQ4		2,812	3,085	2,812	3,085	
Internal	Ensure Effective Management of Current and Future Physical Plant and Technology Needs	Percentage of Facility Maintenance Service Tickets completed per quarter	'23 FQ4		100%	100%	100%	100%	
		Percentage of Life Safety Violations repaired within 48 hours of notification (SORTIE)	'23 FQ4		100%	100%	99%	100%	
	Manage Jail Population Effectively	Number of Inmates released via the Pretrial Release Services (PTR) program	Dec '23		558	350	1,583	1,050	
		Bookings per month	Dec '23		3,469	n/a	10,499	n/a	
		Average daily inmate population per month	Dec '23		4,728	n/a	4,765	n/a	
		Number of Participants in the House Arrest Program	Dec '23		894	616	2,620	1,848	
		Average Length of Stay Per Month Per Inmate (ALOS)	Dec '23		41.0	35.0	40.0	35.0	
Learning and Growth	Recruit, Hire, and Retain Qualified and Diverse Employees	Correctional Officer Trainees hired per month	Dec '23		15	10	40	30	
		Civilian Personnel hired per month	Dec '23		5	6	17	18	
		Certified Correctional Officer Hired	'23 FQ4		8	n/a	32	n/a	
	Ensure Employees Possess Required Workforce Skills	Number of Officers attending Mandatory In-service Training	'23 FQ4		101	97	416	388	
		Number of employees completing accreditation training requirement	'23 FQ4		82	63	276	252	

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Key:  - Initiative  - Featured Objective

## Initiatives for Scorecard

There is no data for the selected filter

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Name contains any Corrections and Rehabilitation