

Office of Management and Budget (OMB)

OMB provides the reliable information, expert analysis, guidance, resources, and oversight needed to support excellent public service delivery and to ensure a fiscally responsible local government that is accountable to the community.

Owner: Clodfelter, David (OMB)
Department: Office of Management and Budget

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Ensure the effective and fair disbursement of grant funding in community	Percentage of Payments Processed within 21-Days - CBOs	Mar '24		97.0%	85.0%	96.8%	85.0%	
		Number of local organizations funded	2023 FY		142	142	142	142	
		Percentage of Payments Processed within 25 days (quarterly) - Ryan White	Q2 '24		91%	85%	90%	85%	
	Actively pursue grant and sponsorship funding opportunities (OMB)	Grant, sponsorship and marketing funding received (in millions) by the County and CBOs associated with OMB revenue enhancement activities.	2024 FY		\$224.8M	\$85.0M	\$224.8M	\$85.0M	
		Grants Funding Received (in \$ millions) - Annual	2024 FY		225	85	225	85	
	Monitor County Bond Programs (OMB)	Number of Business Days to Process BBC-GOB Reimbursement Requests	'24 FQ4		3.67 days	10.00 days	6.96 days	10.00 days	
		Value of BBC-GOB funds expended QTR. (in millions)	'24 FQ4		\$33.6M	\$20.0M	\$90.7M	n/a	
	Prepare budget that supports the County's mission (OMB)	Percentage of BBC-GOB program completion	'24 FQ4		78.2%	76.3%	78.2%	76.3%	
		GFOA Budget Scores	2024 FY		3.3	3.3	3.3	3.3	
		County Quarterly Budget Report issued to the Board within 45 days after quarter-end	'24 FQ2		No	Yes	No	Yes	
	Promote development in distressed areas by monitoring and supporting CRAs (OMB)	Percentage point increase in all CRAs taxable value compared to the County tax roll	2024 FY		-1.2 % points	3.5 % points	n/a	n/a	
		Percent of total County Urban Development Boundary area within TIF districts	2023 FY		26.9%	28.0%	26.9%	28.0%	
		County TIF Revenue Payments (in millions)	2023 FY		\$76.7	n/a	\$76.7	n/a	
		Number of Community Redevelopment Agencies (CRAs)	2023 FY		15	16	15	16	
	Facilitate community involvement and engagement in the budget process	Total number of public speakers at budget hearings	2024 FY		276	150	276	150	
		Comprehensive Ryan White Program Site Visits (per contract year)	'24 FQ2		0	0	6	6	
	Promote independent living through early intervention and support services	People with HIV in Miami-Dade served by Ryan White Program (includes Part A and Minority AIDS Initiative [MAI])	2023		9,060	8,700			
		Average number of active users of the County Strategic Management System	Sep '24		429	450	456	450	
	Improve alignment and achievement of strategic priorities throughout the County (OMB)	Performance Analysis Projects Completed	2024 FY		9	8	9	8	
		Percentage of Strategic Plan Objectives supported by department business plans and scorecards	'24 FQ1		100.00%	100.00%	100.00%	100.00%	
		Employees Trained in Lean Six Sigma Yellow Belt Methodology (via OMB program) since inception	'24 FQ4		1,860	1,750	1,860	1,750	
	Promote the Use of Lean Six Sigma (LSS) Techniques (OMB)	Employees Trained in LSS Green Belt Methodology (via OMB program)	2024 FY		182	190	182	190	
		Orange and Blue Belt Training Overall Satisfaction Rate	'24 FQ3		4.78	4.75	4.77	4.75	
		Number of County employees completing advanced Lean Six Sigma training programs	2024 FY		33	30	33	30	
		Number of attendees in an Orange or Blue module class	'24 FQ4		193	100	575	400	
		Yellow Belt Training Overall Satisfaction Rate	'24 FQ3		4.65	4.75	4.80	4.75	

Perspective Name	Objective Name	Measure Name	Last Period Updated		Actual	Target	Actual FYTD	FYTD Goal	
Customer	Facilitate County departments transition to independent Constitutional Offices	Overall percentage completion of transition to Constitutional Offices	'24 FQ3		21.5%	50.0%	21.5%	50.0%	
		Foster successful reimbursement of emergency related expenditures	2024 FY		100%	100%	n/a	n/a	
	Provide effective planning and support for County Departments and Constitutional Office enterprise resource planning systems (OKS)	Number of completed department assessments to learn about their emergency operations and propose recommendations	2024 FY		4	4	n/a	n/a	
		Florida Recovery Obligation Calculation (F-ROC) for Miami Dade County	2024 FY		58 points	60 points	n/a	n/a	
		Percentage of FEMA and State requests for information completed on time	Sep '24		100%	100%	100%	100%	
		Employee satisfaction with INFORMS services (score out of 5)	2024 FY		3.42	3.50	n/a	n/a	
Financial	Meet Budget Targets (OMB)	Expen: Total (OMB)	'24 FQ4		\$16,856K	\$15,836K	\$57,174K	\$63,339K	
		Revenue: Total (OMB)	'24 FQ4		\$57,051K	\$15,836K	\$63,856K	\$63,339K	
		Positions: Full-time Filled (OMB)	'24 FQ4		128	137	128	137	
	Provide Sound Financial and Risk Management	Bond Ratings Evaluation by Standard & Poor's	'24 FQ2		AA	AA	AA	AA	
		Bond Ratings Evaluation by Moody's	'24 FQ2		Aa2	Aa2	Aa2	Aa2	
		Percentage of Debt Service Payments Made Timely	'24 FQ2		100%	100%	100%	100%	
	Maintain Healthy Reserves (OMB)	Countywide Emergency Contingency Reserve Balance (in millions)	2024 FY		\$64.5	\$63.1	\$64.5	\$63.1	
Carryover as a percentage of the General Fund Budget		2024 FY		1.7%	2.5%	1.7%	2.5%		
Internal	Maintain Program Integrity to Ensure Service Delivery (OMB)	Percentage Rate of Part A Formula Grant Expenditures - Ryan White	2023 FY		95%	95%	95%	95%	
		Number of Site Visits - CBOs	'23 FQ4		43	131	155	131	
Learning and Growth	Promote OMB employee development and leadership Ensure performance evaluations are completed timely (OMB)	Percentage of OMB employees with a Yellow Belt or a Green Belt	2024 FY		90.00%	75.00%	90.00%	75.00%	
		% of Performance Appraisals Completed Within 2 Weeks of Employee Status Date (OMB)	'24 FQ2		38.9%	80.0%	39.6%	80.0%	

[Edit Scorecard](#)

Back to Start

Key: - Initiative - Featured Objective

Initiatives for Objectives

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Improve alignment and achievement of strategic priorities throughout the County (OMB)	WASD Customer Service Call Handle and Wait Time Review	8/2/2024	In Progress			Horton-Tavera, Amy (OMB); Bolt, GiGi (OMB)
	Develop and deploy an annual survey of County departments regarding OMB's support of the business planning process.	5/30/2024	In Progress			Armas, Juan (OMB); Ferreira, Roy (OMB); Arango Verhelst, Sandra (OMB); Horton-Tavera, Amy (OMB)
	CAHSD Rental Assistance Customer Journey Support	1/22/2024	Complete			Ferreira, Roy (OMB); Horton-Tavera, Amy (OMB)

Objective Name	Initiative	As Of	Status	Budget	Timing	Owners
Improve alignment and achievement of strategic priorities throughout the County (OMB)	DVOB Funding Analysis Request	10/19/2023	Complete			
	Countywide: Support ERP implementation	1/22/2024	Complete			Horton-Tavera, Amy (OMB); Maxwell, Carlos (OMB); Morales, Mayra (OMB)
	Monitor UCF Intimate Partner Study	10/18/2023	Complete			
	Improve the integration of business planning into the budget process and launch strategic management meetings with the Mayor, Chiefs and Departments.	5/30/2024	In Progress			Ferreira, Roy (OMB); Arango Verhelst, Sandra (OMB)
	Purpose Driven Procurement Process Review	7/18/2024	Complete	▲	▲	Horton-Tavera, Amy (OMB); Morales, Mayra (OMB); Maxwell, Carlos (OMB)
Ensure the effective and fair disbursement of grant funding in community	Develop and Issue New Ryan White RFP	3/14/2024	In Progress			Valle Schwenk, Carla (OMB); Wall, Daniel (OMB)
	Complete implementation of the new CBO competitive funding process.	3/14/2024	In Progress			Wall, Daniel (OMB)
Prepare budget that supports the County's mission (OMB)	Evaluate existing systems (including BAT, RFRO, INFORMS (Commitment Control) and CBAT) to enhance customer experience and system functionality	3/14/2024	In Progress			Sarduy, John (OMB)
Promote development in distressed areas by monitoring and supporting CRAs (OMB)	Annually review Community Redevelopment accomplishments, assessing redevelopment plan implementation and TIF investment return	3/14/2024	In Progress			Cao, Vivian (OMB)
Facilitate County departments transition to independent Constitutional Offices	Countywide: Facilitate creation of Constitutional Officers as per Amendment 10	1/28/2023	In Progress		▲	Lafarga, Ryan (OMB)
Provide Sound Financial and Risk Management	Develop formalized training on the bond issuance process and lease programs.	3/14/2024	In Progress			Wood, Arlesa (OMB)
	Evaluate the new standards required by the Financial Data Transparency Act and work with the County's Dissemination Agent to adhere to the new requirements.	3/14/2024	In Progress			Wood, Arlesa (OMB)
	Ensure the timely filing of the Annual Report to Bondholders, timely payment of all debt service payments, timely filing of event-based disclosures, covenant reporting and all other continuing disclosure requirements per Rule 15c2-12.2.	3/14/2024	In Progress			Wood, Arlesa (OMB)
Promote the Use of Lean Six Sigma (LSS) Techniques (OMB)	Lean Six Sigma Coaching - Late Payments on Business Contracts	7/17/2024	Complete	▲	▲	Horton-Tavera, Amy (OMB); Morales, Mayra (OMB)
	Lean Six Sigma Coaching: Shannon Melendi Risk Reduction	7/17/2024	Complete	▲	▲	Morales, Mayra (OMB); Horton-Tavera, Amy (OMB)
Foster successful reimbursement of emergency related expenditures	Integrate County procedures with new F-ROC processes	3/14/2024	In Progress			Quevedo, Elena (OMB)
	Meet with departments to learn more about their emergency operations and provide recommendations to assist with overcoming challenges and issues.	4/10/2024	In Progress			Quevedo, Elena (OMB)

Rows 1 - 20

Initiatives for Scorecard

Initiative	As Of	Status	Budget	Timing	Owners
Complete needed changes to INFORMS for the Constitutional Offices implementation	3/14/2024	In Progress			Conway, Joe (OMB); Cromartie, Mario (OMB)
Continue to draft and refine proposed transition agreements with the future and modified constitutional offices through in-depth	3/14/2024	In Progress			Lafarga, Ryan (OMB); Mas, Raul (OMB)

Initiative	As Of	Status	Budget	Timing	Owners
collaboration between impacted entities and all County support departments					
Make related policy and operational decisions and prepare for fiscal and operational impacts of the transition	3/14/2024	In Progress			Lafarga, Ryan (OMB); Mas, Raul (OMB)
Identify most critical / complex / risky processes and craft departmental SOPs to improve process integrity and timeliness; in addition, update OMB's existing Countywide procedures as necessary.	3/14/2024	In Progress			Ferreira, Roy (OMB); Horton-Tavera, Amy (OMB)
Transition the INFORMS project from implementation mode to support mode	3/14/2024	In Progress			Conway, Joe (OMB); Cromartie, Mario (OMB)
Complete high priority enhancements to Human Capital Management/Payroll and Financial areas and expansion of Strategic Sourcing functionality	3/14/2024	In Progress			Conway, Joe (OMB); Cromartie, Mario (OMB)
Countywide: Facilitate creation of Constitutional Officers as per Amendment 10	1/28/2023	In Progress		On Schedule	Lafarga, Ryan (OMB)
Implement new Internal Grants Information Management System and Dashboard	3/14/2024	In Progress			Wall, Daniel (OMB)

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