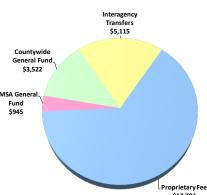
Internal Compliance

The Internal Compliance Department (ICD) was created to ensure adherence with County policies and procedures. As part of the General Government strategic area, ICD examines the operations of County government to ensure efficient operation, detect and mitigate risks for the proper collection and use of public funds and establish best practices. ICD is also responsible for the oversight, implementation, management, and optimization of the County's Enterprise Resource Planning Application (ERP) system.

FY 2024-25 Proposed Operating Budget

Countywing General Fund Systs Process and Control Management \$5,804 Coultures by Activity Countywing General Fund Systs Office of Enterprise Strategies Stategies Stategies Stategies Stategies Stategies Stategies



Revenues by Source

(dollars in thousands)

TABLE OF ORGANIZATION

ADMINISTRATION

Establishes and executes departmental policies and overall operations; implements strategic initiatives; provides departmental support primarily in the areas of budget preparation and fiscal management, procurement, personnel administration, process and control reviews and inventory/file management; manages the County's purchase card program

FY 23-24 FY 24-25 7

OFFICE OF ENTERPRISE STRATEGIES

Supports the Countywide Enterprise Resource Planning (ERP), Budget Analysis Tool and Scorecard applications; provides the governance structure for evaluation and prioritization of future ERP changes based on business process needs and their impacts on daily operations; and administers all change management associated with ERP tools and business processes, including training

FY 23-24 0 FY 24-25 56

CREDIT AND COLLECTIONS

Collects delinquent accounts receivables owed to County departments and collects code enforcement citations on behalf of various departments that enforce the County's code

FY 23-24 0 FY 24-25 77

PROCESS AND CONTROL MANAGEMENT

Performs to improve performance and foster accountability, while promoting a more efficient, effective and ethical County government.

FY 23-24 0 FY 24-25 33

The FY 2024-25 total number of full-time equivalent positions is 182

DIVISION: ADMINISTRATION

Establishes and executes departmental policies and overall operations; implements strategic initiatives. Provides departmental support primarily in the areas of budget preparation and fiscal management, procurement, personnel administration, process and control reviews, processing and inventory/file management; manages the County's purchase card program.

DIVISION COMMENTS

- The FY 2024-25 Proposed Budget includes the transfer of one Senior Advisor to the Chief Administrative Officer from the Human Resources Department to the Administration Division (\$423,000)
- The FY 2024-25 Proposed Budget includes the transfer of one OMB Senior Advisor from the Office of Management and Budget to the Administration Division (\$300,000)
- The FY 2024-25 Proposed Budget includes the transfer of three positions from Audit and Management Services to the Administration Division (\$350,000)
- The FY 2024-25 Proposed Budget includes the transfer of two positions from the Finance Department to the Administration Division to manage the Purchasing Card responsibilities (\$238,000)

DIVISION: CREDIT AND COLLECTIONS

The Finance Credit and Collections Division is primarily responsible for overseeing countywide debt collections and countywide administration of code enforcement citations on behalf of all Code Enforcement departments and municipalities in accordance with Chapter 8CC of the Code of Miami-Dade County and Implementing Order 2-5.

- Collects delinquent accounts receivable owed to County departments.
- Collects code enforcement citations owed on behalf of various departments that enforce the County's code.

Strategic Plan Object	ives							
• GG4-1: Prov	vide sound financial and	risk manager	nent					
Departmental	Performance Measure Good FY 21-22 FY 22-23 FY 23-24 FY 23-24					FY 24-25		
Objectives	Measures	Туре	Direction	Actual	Actual	Budget	Projection	Target
Maximize revenues through intensive	Debt portfolio fees collected (in thousands)	ОС	↑	\$6,841	\$7,617	\$7,791	\$7,791	\$7,791
	Total revenue collected on all delinquent debts, inclusive of fees (in thousands)	ОС	↑	\$22,571	\$23,771	\$24,345	\$24,345	\$24,345
collection activity	Average number of accounts worked per day per collector*	EF	1	51	45	45	45	45
	Code Enforcement citations administered annually	ОР	1	N/A	24,500	24,500	24,500	24,500

^{*}The FY 2021-22 Actuals were impacted by COVID-19 due to social distancing mandates while keeping the office operational; a higher number of accounts were worked per collector

DIVISION COMMENTS

• The FY 2024-25 Proposed Budget includes the transfer of 77 positions from the Finance Department to the Credit and Collections Division (\$7.8 million)

DIVISION: OFFICE OF ENTERPRISE STRATEGIES

The Office of Enterprise Strategies supports the countywide Enterprise Resource Planning (ERP) application and system of record, also known as INtegrated Financial Resources Management System (INFORMS), responsible for strategic sourcing, accounts payable and receivable, internal billing and project costing functions.

DIVISION COMMENTS

- The FY 2024-25 Proposed Budget includes the transfer of 33 positions from the Office of Management and Budget's Strategic Business Management Division to the Office of Enterprise Strategies (\$5.94 million)
- The FY 2024-25 Proposed Budget includes the addition of 23 positions in the Office of Enterprise Strategies to bolster support for the new constitutional offices with the countywide Enterprise Resource Planning (ERP) (\$5.589 million)

DIVISION: PROCESS AND CONTROL MANAGEMENT

Performs reviews to improve performance and foster accountability, while promoting a more efficient, effective and ethical County government.

GG4-1: Provide sound financial and risk management								
Departmental	Performance	Measure	Good	FY 21-22	FY 22-23	FY 23-24	FY 23-24	FY 24-25
Objectives	Measures	Туре	Direction	Actual	Actual	Budget	Projection	Target
	Amount collected							
Conduct reviews	from assessments	OC	↑	\$230	\$1,151	\$1,500	\$1,500	\$1,500
	(in thousands)*							
	Internal reports	OP	\leftrightarrow	54	50	50	50	50
	issued	Or		54	30	30	30	30
	Amount assessed							
aimed at	from reviews (in	OC	1	\$2,670	\$1,809	\$3,000	\$3,000	\$3,000
operational	thousands)*							
efficiencies and	Percentage of							
effectiveness	internal reports							
circuiveness	issued within 90	EF	↑	80%	82%	50%	50%	50%
	days of fieldwork							
	completion							
	Percentage of							
	planned follow-up	OP	\leftrightarrow	36%	35%	50%	50%	50%
	reviews			30/0		30/0	3070	3070
	completed**							

^{*} Assessments and collections vary annually based on the review results and number of revenue reviews performed

^{**} In FY 2021-22, higher risk reviews were prioritized, resulting in a decrease in follow up reviews

DIVISION COMMENTS

- The FY 2024-25 Proposed Budget includes the transfer of 42 positions from the Audit and Management Services to the Process and Control Management Division (\$6.2 million)
- The FY 2024-25 Proposed Budget includes the reduction of nine audit positions (\$945,000)

CAPITAL BUDGET HIGHLIGHTS AND OPERATIONAL IMPACTS

The FY 2024-25 Proposed Budget and Multi-Year Capital Plan includes updates to support County initiatives impacting optimization plans for Human Resources and Payroll, strategic sourcing for procurement, and other critical functions to ensure continuity of County operations; the capital program also incorporates funding to integrate WASD's and Aviation's financials into INFORMS, along with other optimizations; the capital program will be funded with Future Financing (\$51.702 million), Capital Asset bond proceeds (\$21.345 million), Aviation revenues (\$4 million), and WASD revenues (\$4 million) (total program cost \$81.047 million; \$29.109 million in FY 2024-25; capital program #2000003595)

SELECTED ITEM HIGHLIGHTS AND DETAILS

	(dollars in thousands)								
Line-Item Highlights	Actual	Actual	Budget	Projection	Proposed				
	FY 21-22	FY 22-23	FY 23-24	FY 23-24	FY 24-25				
Advertising	0	0	0	0	5				
Fuel	0	0	0	0	0				
Overtime	0	0	0	0	0				
Rent	0	0	0	0	85				
Security Services	0	0	0	0	0				
Temporary Services	0	0	0	0	0				
Travel and Registration	0	0	0	0	14				
Utilities	0	0	0	0	22				

OPERATING FINANCIAL SUMMARY

	Actual	Actual	Budget	Proposed
(dollars in thousands)	FY 21-22	FY 22-23	FY 23-24	FY 24-25
Revenue Summary				
General Fund Countywide	0	0	0	3,522
General Fund UMSA	0	0	0	945
Bond Proceeds	0	0	0	9,599
Code Fines / Lien Collections	0	0	0	1,523
Credit and Collections	0	0	0	6,582
Fees for Services	0	0	0	2,648
IT Funding Model	0	0	0	2,467
Total Revenues	0	0	0	27,286
Operating Expenditures				
Summary				
Salary	0	0	0	17,867
Fringe Benefits	0	0	0	8,236
Other Operating	0	0	0	795
Charges for County Services	0	0	0	358
Capital	0	0	0	30
Total Operating Expenditures	0	0	0	27,286
Non-Operating Expenditures				
Summary				
Transfers	0	0	0	(
Distribution of Funds In Trust	0	0	0	(
Debt Service	0	0	0	C
Depreciation, Amortizations	0	0	0	(
and Depletion				
Reserve	0	0	0	(
Total Non-Operating Expenditures	0	0	0	(

	Total Funding			Total Positions		
(dollars in thousands)	Budget	P	roposed	Budget	Proposed	
Expenditure By Program	FY 23-24	F	Y 24-25	FY 23-24	FY 24-25	
Strategic Area: General Gove	rnment					
Administration		0	1,311	. 0	7	
Credit and Collections		0	8,105	0	77	
Office of Enterprise		0	12,066	0	56	
Strategies						
Process and Control		0	5,804	0	33	
Management						
Total Operating Expenditure	S	0	27,286	0	173	

CAPITAL BUDGET SUMMARY

(dollars in thousands)	PRIOR	FY 24-25	FY 25-26	FY 26-27	FY 27-28	FY 28-29	FY 29-30	FUTURE	TOTAL
Revenue									
Aviation Revenues	0	1,333	2,667	0	0	0	0	0	4,000
Capital Asset Series 2022A	13,029	8,316	0	0	0	0	0	0	21,345
Bonds									
Future Financing	0	18,127	33,575	0	0	0	0	0	51,702
WASD Future Funding	0	1,333	2,667	0	0	0	0	0	4,000
Total:	13,029	29,109	38,909	0	0	0	0	0	81,047
Expenditures									
Strategic Area: GG									
Information Technology	13,029	29,109	38,909	0	0	0	0	0	81,047
Total:	13,029	29,109	38,909	0	0	0	0	0	81,047

FUNDED CAPITAL PROGRAMS

(dollars in thousands)

ENTERPRISE RESOURCE PLANNING - OPTIMIZATION AND UPDATES

PROGRAM #: 2000003595

Countywide



DESCRIPTION: Update the state-of-the-art, comprehensive, integrated ERP application (INFORMS) through County initiatives

impacting optimization plans for Human Resources and Payroll, strategic sourcing for procurement, and

other critical functions; and to ensure continuity of County operations

LOCATION: Countywide District Located:

Throughout Miami-Dade County District(s) Served: Countywide

REVENUE SCHEDULE:	PRIOR	2024-25	2025-26	2026-27	2027-28	2028-29	2029-30	FUTURE	TOTAL
Aviation Revenues	0	1,333	2,667	0	0	0	0	0	4,000
Capital Asset Series 2022A Bonds	13,029	8,316	0	0	0	0	0	0	21,345
Future Financing	0	18,127	33,575	0	0	0	0	0	51,702
WASD Future Funding	0	1,333	2,667	0	0	0	0	0	4,000
TOTAL REVENUES:	13,029	29,109	38,909	0	0	0	0	0	81,047
EXPENDITURE SCHEDULE:	PRIOR	2024-25	2025-26	2026-27	2027-28	2028-29	2029-30	FUTURE	TOTAL
Planning and Design	12,429	19,272	28,434	0	0	0	0	0	60,135
Project Contingency	0	8,192	6,000	0	0	0	0	0	14,192
Technology Hardware/Software	600	1,645	4,475	0	0	0	0	0	6,720
TOTAL EXPENDITURES:	13,029	29,109	38,909	0	0	0	0	0	81,047