

# FACTS ABOUT OHA



## WHO ARE WE?

The Office of Housing Advocacy acts as a clearinghouse and coordinator to address issues of affordable housing and landlord/tenant rights focusing on assisting families and individuals' efforts to obtain housing related resources.

## WHAT'S OUR MISSION?

Our mission is to ensure:

- Freedom from arbitrary eviction, retaliation, and discrimination
- Safe and healthy living conditions
- Strong consumer protections
- Full and fair access to the courts, and
- Government policies that prioritize tenants, with respect and regard equal to that of homeowners

## WHAT DO WE DO?

- Housing Advocacy Hotline
- Management of a comprehensive list of resources for residents
- Landlord & tenant rights training
- Referrals for housing complaints, rental assistance & legal services
- Resource navigation assistance for residents and civic groups
- Community group coordination
- Advocacy in support of public housing renovation and redevelopment projects
- Public education outreach on federal, state, & local housing legislation

## WHAT DO WE NOT DO?

- Provide direct monetary assistance or funding
- Provide professional legal advice
- Housing search and/or realtor services
- Represent clients in legal matters
- Provide mediation or conflict resolution services

To obtain this information in an accessible format, please call Patricia Thomas at (786) 469-4740.

Scan for more  
information

