

COMMUNITY ACTION & HUMAN SERVICES DEPARTMENT

2022

annual report



Message from the Mayor

As a cornerstone of our community's wellbeing, Miami-Dade County's Community Action and Human Services Department (CAHSD) has enhanced the lives of countless residents for more than five decades. Under the exemplary leadership of Director Sonia Grice, CAHSD serves low-income families, veterans, youth, immigrants, and others at more than 200 locations across our county. And the compassionate public servants who execute CAHSD's mission are the backbone of this work.

Throughout the challenges of the past year, CAHSD has played a pivotal role in helping families navigate economic hardship, prevent wrongful evictions, and survive the housing crisis. They've embraced an innovative 'No Wrong Door' approach, which ensures that no matter where or how residents try to access county services, they are directed to the right place. Through the Community Services Block Grant, CAHSD has been a catalyst for economic security, working collaboratively with communities to create safer, healthier neighborhoods. CAHSD's dedicated public servants have supported families affected by substance abuse, domestic violence, and mental health challenges. The department remains at the forefront of transformative change by collaborating with our county departments, municipalities, and partners.

I invite you to explore the 2022 Annual Report, a testament to CAHSD's continuous impact. Our roadmap for the year is clear – invest in our community, expand opportunity, and collaborate for enduring strength. I extend my heartfelt appreciation to the entire CAHSD team for their tireless efforts in ensuring that our entire community can thrive.

Warmly,

A handwritten signature in black ink that reads "Daniella Levine Cava". The script is fluid and cursive, with the first name "Daniella" being the most prominent.

Daniella Levine Cava
Mayor, Miami-Dade County



Letter from the Director

As the director of the Community Action and Human Services Department (CAHSD), we are pleased to present the 2022 Annual Report. This report highlights the exceptional services offered by our department and the positive impact we have had on the community.

Our department has remained steadfast in its commitment to improving the lives of our residents. We have diligently worked to expand access to affordable housing solutions, advocate for quality childcare services, and promote mental health and well-being. Through our collaborative efforts with the CAA board, passionate volunteers, and local organizations, we have made significant strides in safeguarding the most vulnerable members of our community.

In addition to our core programs, this year has seen CAHSD actively engaged with the community through various outreach initiatives. We have fostered partnerships with community leaders, local businesses, and volunteers to organize events that celebrate our rich diversity, promote unity, and strengthen our neighborhoods. These collective endeavors have showcased the power of community spirit and highlighted the resilience and compassion that defines Miami-Dade County.

In recognition of the dedication and commitment of our team members, we were honored to receive awards from the National Association of Counties (NACO) Awards in the following categories:

- Achievement Award Winner (Category: Children & Youth)
- Office of Neighborhood Safety: Peace and Prosperity Plan
- Violence Prevention and Intervention Division with Animal Services Department – Healing Together Project

None of these accomplishments would have been possible without the remarkable dedication and tireless efforts of our exceptional team. I extend my deepest gratitude to our staff, whose commitment to service has been the driving force behind our achievements. Their passion, expertise, and empathy have been instrumental in positively impacting the lives of our residents, and I am incredibly proud to work alongside such remarkable individuals.

In the years to come, we remain firm in our pursuit of excellence and commitment to our community. We will build upon the momentum we have generated to continue to adapt and innovate, ensuring that our services remain relevant and responsive to the evolving needs of our community.



A handwritten signature in black ink that reads "Sonia J. Grice".

Sonia J. Grice, Director

Greetings from the Chairperson

I am honored to serve as the Chairperson of the Board for our Community Action Agency, and on behalf of the Board, we are pleased to present the Annual Report for the year 2022 for the Community Action and Human Services Department. This annual report will illuminate the diverse array of services offered by CAHSD, all aimed at empowering economically disadvantaged and vulnerable families.

Our Board is a diverse assembly, representing various sectors in our community. It includes individuals from sixteen target areas within our county, representatives of elected officials, and experts from the private sector. The Board is not only committed to assisting the members of our community but also comprises dedicated volunteers who are part of the same community they serve. These volunteers bring diverse experiences, skills, and knowledge, working hand in hand with the devoted team at the Community Action and Human Services Department.

Our primary role is to advise and support the Department in managing various grant-funded programs, such as Head Start and the Community Service Block Grant. Through these efforts, we advocate for the concerns of our community and ensure that the services provided are available, pertinent, and transformational.

Looking ahead, we are eager to engage with government entities, our fellow citizens, and the community at large to bridge the gaps in service provision, foster self-reliance, and promote long-term sustainability. I trust that this report will kindle your enthusiasm and inspire you to stand with us in the championing the endeavors of the Community Action and Human Services Department as they work tirelessly to enhance the lives of marginalized individuals in our county. Your support is instrumental in our collective mission to create a better future for all.



Dr. Joyce Price, Chairwoman
of the CAA Board

Table of Contents

Message from the Mayor.....	2
Letter from the Director	4
Greetings from the Chairperson	5
CAHSD Overview.....	8
Head Start / Early Head Start	10
Family and Community Services	12
Elderly and Disability Services.....	16
Energy, Facilities, and Transportation Services	18
Greater Miami Services Corp	20
Office of Housing Advocacy.....	22
Office of Neighborhood Safety	24
Office of New Americans.....	28
Psychological Services	30
Rehabilitation Services	32
Veterans Services	34
Violence Prevention and Intervention Services	36
Budget.....	38
CAA Board.....	40



Overview

The Community Action and Human Services Department (CAHSD) is the largest provider of comprehensive social services in Miami-Dade County. CAHSD was formed in September 2011 from the merger between the Miami-Dade Community Action Agency and the Miami-Dade County Department of Human Services.

OUR MISSION:

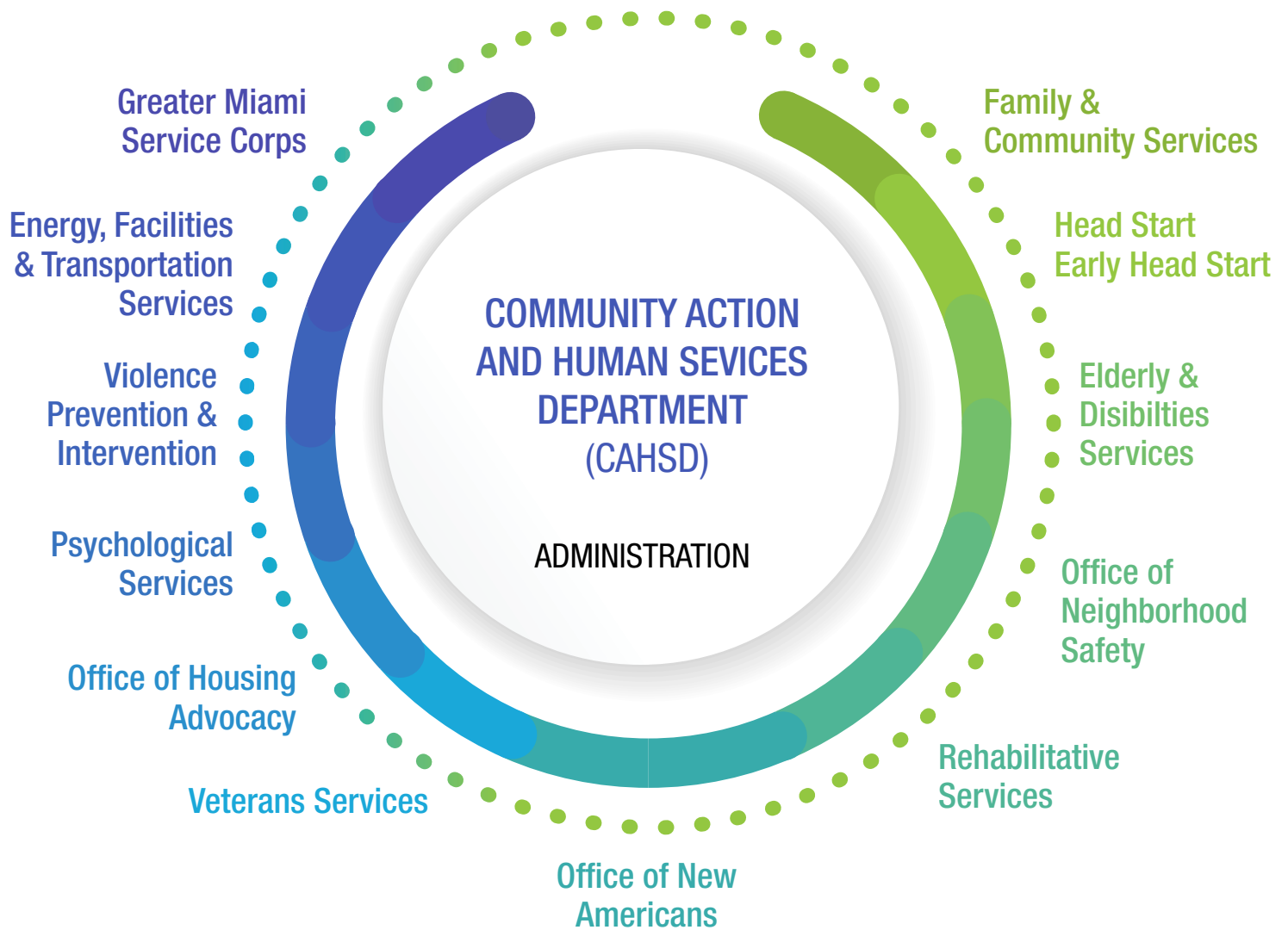
To empower individuals, families, and communities through the provision of comprehensive social services.

OUR STANDARDS:

CAHSD is a nationally accredited agency by the Council on Accreditation, the highest honor that can be bestowed upon a social services agency.

OUR FOCUS:

- Improve the quality of life for seniors
- Closing the achievement gaps
- Fighting the opioid epidemic and providing rehabilitative services to combat substance and alcohol addictions
- Reducing the energy burden on low-income families
- Supporting survivors of domestic violence and human trafficking
- Strengthening resiliency among low-income individuals, families, and communities
- Supporting economic development through job training and opportunities
- Empowering youth through training, education, and employment opportunities
- Creating safer and thriving neighborhoods
- Providing integration and empowerment for Miami-Dade's immigrant communities



Head Start / Early Head Start



DIVISION DIRECTOR
DR. MARIA "MAITE" Riestra

Head Start/Early Head Start (HS/EHS) centers provide high quality educational programs for children up to 5 years of age who qualify. As the largest program in the Southeastern United States, the HS/EHS has created 1,855 jobs in underserved communities. HS/EHS top priorities are to support children and families' positive social and emotional development and prepare them for academic success. Comprehensive family services include:

- Full-day educational programs
- Child development screening
- Health and nutrition services
- Free breakfast, lunch and snack
- Parent engagement opportunities
- Support services for all enrolled families
- Support services for children with special needs

HS/EHS provided services to 8,262 children and families across all programs. The program successfully met the 10% disability enrollment mandate for Head Start and Early Head Start, Early Head Start CCP, and Early Head Start expansion. Miami-Dade County's Head Start and Early Head Start programs provided:

- 4,887 evidence-based hearing and vision screenings for enrolled children
- 2,945,590 total meals across all programs
- **84%** of Head Start children and **88%** of Early Head Start children met/exceeded school readiness expectations
- Mental Health Consultants conducted **1,703** consultations with staff members, and **478** consultations with parents to provide support and strategies promoting children's social and emotional well-being



AWARDS/RECOGNITION:

National Head Start Association's Program of Excellence Designation

National Head Start Association Edward Zigler Innovation Award

Region IV and Florida Head Start Association Edward Zigler Innovation Award

NACo Achievement Award Winner (Category: Children & Youth)



Family and Community Services



DIVISION DIRECTOR
LETAH PARRISH

Family and Community Services Division (FCSD) provides assistance to targeted populations, including low-income families, individuals and communities, veterans, farmworkers, and youth at 12 Community Resource Centers. Through many initiatives like the Low-Income Home Energy Assistance (LIHEAP), Low-Income Household Water Assistance (LIHWAP), and Share Your Heart (Farm Share) FCSD creates a positive impact on the livelihoods of the individuals and their respective community. FCSD provided financial assistance to 40,204 low-income households for home cooling and heating costs. Additionally, 1,179 low-income individuals were provided with free tax preparation through volunteer income tax assistance and obtained earned income tax credit.

LIHEAP preserves households by providing safety and stability at home in two categories of assistance:

- Home Energy Assistance
- Energy Crisis Assistance

LIHWAP is designed to assist eligible households in resolving a water emergency. Launched in 2022, CAHSD has assisted 2,710 households, which totaled \$1,427,635 in benefits.

SHARE YOUR HEART

Utilizing partnership with Victory for Youth, Share Your Heart provides over 10,000 bags of non-perishable food items to Miami-Dade County residents. This organization provides over 300,000 pounds of food to the community monthly. Monday through Friday from 9am-11am, CAHSD community resource centers provide food to its residents to help to alleviate food barriers.

- 10,035 low-income residents with non-perishable food and/or food vouchers at one of our 12 food distribution sites located in CAHSD Community Resource Centers, sponsored by Share Your Heart (Farm Share), at no cost to the Department. This is a 16% decrease compared to the previous year.
 - 3,995 nutritionally balanced meals to the elderly and adults with disabilities through home delivered and congregate meals with a combination of federal and local dollars.
 - Food service to 243 sites across Miami-Dade County, a 35% increase in sites compared to previous summers. Serving as the lead in the county for the United States Department of Agriculture Summer Food Service Program for over 20 years
 - 787,136 meals during the summer, a 7.5% increase over the previous summer
- low-income households with utility assistance

EMPLOYMENT PREPARATION AND TRAINING

Miami-Dade County residents are provided with the following services:

- Employability Skills Training Workshops
- Job Development Assistance
- Computer Literacy
- Computer Maintenance/Repair



YOUTH DEVELOPMENT SERVICES - SPOTLIGHT YOUTH SUCCESS

FCSD engages youth in activities that support learning, building character and leadership skills. Funded by the Children's Trust, Youth Success is an afterschool program that addresses the social, financial, emotional, and educational barriers to high school graduation, post-secondary education, and the workforce faced by at-risk youth in the South Dade community. The program targets youth ages 15-22 enrolled in high school. Core service areas include:

- Assessing and addressing the needs of their community
- Achieving academic aspirations
- Exploring opportunities for the future
- Accessing social service resources
- Serving as a Peer Mentor and a support system for other youth
- Becoming a Community Role Model

Some of the components identified through the Youth Success participants:

Team Building and Leadership Skills: Facilitated by the Positive Action curriculum, participants engaged in daily activities to include icebreakers, homework assistance, table games, group projects and presentations. They learned how to cope with challenges, improve their confidence in public speaking and master listening skills through etiquette training. Participants received interactive training through community partnerships with Kristi House, Ready4Life, Teen Talk-MDPD, Advocacy Network and the Florida Department of Health. Topics covered: How to Develop Healthy Lifestyles, Safe Teen Dating, Human Trafficking, Drug Trafficking, Drug Abuse and Coping with Mental Health.

Financial Literacy, Money Counts: Participants completed a six-week series of financial literacy with Chase Bank. They explored various aspects of banking: Types of Financial Institutions, Choosing a Bank and Bank Account, Opening and Maintaining Bank Accounts, Deposits, ATM and Debit Cards, Banking Services, Privacy Notices and Opting Out, Planning for College, Tour of Financial Institution, Identity Theft, Budgeting, Savings and Credit Management. Chase also provided training on Interviewing Techniques.

Community Service Engagement: In collaboration with the Florida International University, Camillus House North Center, and Teen Talk, participants volunteered during dinnertime to assist facility staff with welcoming residents, seating arrangements, serving hot meals, and dining hall clean-up. Participants also participated in the MLK-Green Haven Project weekend cleanup as well as Biscayne Bay clean-up.

St. Anne Nursing Center: Part of Catholic Health Services, St. Anne Nursing Center, and Residence Assisted Living Facility (ALF), offers long-term care to patients who are unable to care for themselves, require supervision, and assistance of daily living activities. Participants assisted medical staff with patient feeding, storytelling, nature walks, and table games. Youth Success Participants also supported ALF staff with switchboard operations, mail sorting and greeting family members/guests.

Creating Connections at Exciting Excursions: Participants attended Dave & Busters, Water Rapids, Miami Heat Game, Miami Dolphins Game, Miami-Dade County Youth Fair, and Xtreme Action Park. Through these guided excursions, participants had the opportunity to bond with their peers, and reflect on their true feelings. Verbal and written dialogue was exchanged to express understanding and feeling in an open environment as a point of these references. Additional trips consisted of experiencing play/poetry (Matter of the Inner City), Super Wheels Skating Rink and Bird Bowl Bowling Alley and MLK Youth Symposium.

Recognizing Available Community Resources: Participants explored The Miami-Dade County Public Library System to learn about free resources offered in-person and on-line, including a free membership. CareerSource South Florida, Homestead office, introduced participants to high-demand occupations, resume development, summer job opportunities, interviewing and workplace etiquette. Seminole Theatre entertained Participants with skits and musical demonstrations.

End-of-Year Recognition: Youth Success hosted a family engagement event at Princess Ballroom. Participants relived their journey together over dinner highlighted by guest speakers and uplifting presentations.



• Fifty-three participants were offered academic support, social emotional learning, or civic and family engagement activities to enhance in becoming successful scholars in their community. Twenty-two participants successfully accomplished 150 program hours and were awarded a tablet at the end-of-year recognition ceremony. Forty-five students engaged in after-school and summer supportive services that reduced involvement with the criminal justice system, improved social development and provided educational field trips. Sixteen students were awarded a \$2,500 scholarship and forty-nine students were awarded a \$1,500 scholarship totaling \$113,500 to attend colleges and universities of their choice. Recipients were accepted into the following universities:

- Alabama State University
- Barry University
- Bethune Cookman University
- Broward University
- Delaware State University
- Eastern University
- Edward Waters University
- Embry-Riddle Aeronautical University
- Florida Agricultural & Mechanical University
- Florida Atlantic University
- Florida Memorial University
- Florida State University College of Medicine
- Georgia State University
- Grambling State University
- Howard University
- Jacksonville University
- Miami Dade College
- St. Thomas University
- Tennessee State University
- University of Central Florida
- University of Miami
- University of North Florida
- Valencia College



Elderly and Disability Services

The Elderly and Disability Services Division (EDSD) delivers all-inclusive case management and provides access to supportive services designed to promote independent living to seniors and adults with disabilities. EDSD provides settings where older adults can participate in recreational activities, field trips, nutrition education and counseling. Adult Day Care Centers offer the opportunity to engage in social activities and provide medication management.

- Home Delivered Meals (Meals on Wheels) provided 186,048 meals to over 500 clients.
- The Home Care Program provided home support services to more than 300 clients.
- The Care Planning Unit (CPU) provided 2,237 seniors and adults with disabilities case management and screening services. In addition, 822 clients received telephone reassurance services.
- Adult Day Care Centers received 27,025 balanced meals to aid 103 functional impaired older adults with disabilities.

VOLUNTEER OPPORTUNITIES

To enrich the lives of older adults, EDSD has volunteer opportunities through the Senior Companion Program, Foster Grandparent Program, Retired and Senior Volunteer Program (RSVP), and Respite for Elders Living in Everyday Families (R.E.L.I.E.F). More than 116 volunteers rendered over 63,000 hours of support service.

The Senior Companion Program's goal is to provide friendship, education, and community resources to individuals aged 55 and older who qualify. Through regular visits the program reduces the need for institutional care for our seniors.

Foster Grandparent Program is part of the AmeriCorps Seniors, a network of National and Community service programs that support the engagement of nearly 500,000 Americans aged 55 and older in service to meet the critical needs. The Foster Grandparent Program connects older adults with children with exceptional needs, helping to guide these students to higher academic achievement. Through the program 126 children afforded volunteer opportunities to 63 older adults resulting in 24,544 hours of service to at risk youth.

RSVP offers individuals 55 and older an opportunity to utilize their unique abilities, expertise, and life experiences to enhance and support the well-being of others. RSVP is a national organization sponsored by AmeriCorps where volunteers choose how they would like to give back to their community.

R.E.L.I.E.F. volunteers provided over 7,000 hours of respite service through the Senior Companion Program. This assisted in alleviating the demand and stress placed on caregivers.



Energy, Facilities, and Transportation Services



DIVISION DIRECTOR
ADRIAN FRAZIER

The Energy, Facilities and Transportation Division (EFTD) provides renovation services designed to improve energy costs for low to moderate income households by increasing the efficiency of homes. EFTD manages all CAHSD facilities, real estate development, and coordinates transportation services for the department's clients.

WEATHERIZATION ASSISTANCE PROGRAM

The Weatherization Assistance Program (WAP) reduces energy costs for low-income households. WAP's mission is to increase energy efficiency of homes, while ensuring health and safety. Weatherization helps revitalize communities by stimulating economic growth and reducing environmental impact while providing measures that improve health, safety, and comfort. Funding for WAP is received from the U.S. Department of Energy and is administered through the State of Florida Department of Economic Opportunity. The goal of the program is to assist eligible homeowners with service priorities given to persons who are vulnerable. These individuals include elderly, households with a high energy burden, persons with disabilities, and low-income households. WAP cost-effective improvements and installation measures:

- Energy recovery ventilators
- Bathroom and kitchen exhaust fans
- Air sealing techniques (weather stripping, thresholds, and caulking)
- Repairs to windows, doors, walls, ceilings, and floors
- Installation of attic insulation
- Installation of window solar films
- Repair or replace inefficient HVAC units and water heaters.

SPOTLIGHT

CAHSD weatherization auditors conducted inspections using advanced diagnostic skills which resulted in the installation of cost-effective measures to improve the air quality in the home of Ms. Fancis Todd. Ms. Todd's home was selected for the annual National Weatherization Day installation. The services provided increased her property value and positively impacted her community.

Transportation

EFTD was able to establish a new comprehensive five-year vehicle purchase plan which resulted in twenty-four new vehicles being purchased. This led to two new offices in the City of Miami Gardens and Florida City which allowed the transportation unit to efficiently serve the community. EFTD provided transportation services for older adults to and from their local community resource centers, adult day cares, field trips, grocery stores, and local parks. Additionally, the transportation unit assisted Youth for Success high school students and Head Start kids. These services provided assisted to 240 clients totaling in 29,235 trips.



Greater Miami Services Corp



DIVISION DIRECTOR
DEBORAH DORSETT

The Greater Miami Service Corps (GMSC) supports opportunity youth in Miami-Dade County through comprehensive services aimed at breaking the cycle of poverty among young people. By providing intervention and reentry services for justice involved participants, GMSC connects young people to service and education by springboarding self-sufficiency. GMSC core values are centered on maintaining a C.L.E.A.R. Vision of Community, Leadership, Education, Accountability, and Respect. Members receive a bi-weekly stipend while they learn through service-learning activities that improve their local community. They take part in financial and workforce development workshops as well as wrap-around services to ensure program participation and retention.

EDUCATION DEVELOPMENT OUTCOMES

- GMSC launched a partnership with Florida International University to implement a plumbing pre-apprenticeship program. Thirty members were engaged in the workshops in plumbing and construction.
- The core was awarded a \$30,000 grant with the National Basketball Association Mentoring Initiative through partnerships with Institute for Educational Leadership to focus on mentorship opportunities for young men.
- Safety Net Leadership was provided to 75 participants between the age of 15-22 with positive youth development services to include tutoring, youth empowerment workshops, etiquette training, workforce development, financial literacy, monthly incentives, summer work experience, college, and career exploration.
- Thirteen members earned a high school diploma and were awarded \$108,212 in AmeriCorps Educational Scholarship.

WORKFORCE DEVELOPMENT OUTCOMES

- GMSC placed 47 young adults in employment, earning an average wage of \$14.51 per hour working an average of 35 hours per week.
- The core engaged 87 members in workforce development services and case management.



COMMUNITY OUTCOMES

GMSC hosted a Juneteenth food, health, and community resource fair in collaboration with Feeding South Florida, Alzheimer's Association, State of Florida Department of Health, Florida Blue Health Care, D.A. Dorsey Technical College, and others. Providing assistance and service to over 250 residents. Additionally, GMSC hosted a Back-to-School Summit at Miami-Dade College (Kendall Campus) as part of the Mayor's Peace and Prosperity Initiative in partnership with Commissioner Kionne McGhee.

Members contributed over 48,000 service hours completing public benefit projects including:

- Paint and landscape to 28 homes of residents who qualify.
- Crime mitigation services on 14 foreclosed homes
- Removal of over 4,000 bags which equated to 29.31 tons of debris.
- Maintenance of over 6,500 miles/300 acres of state and county corridors

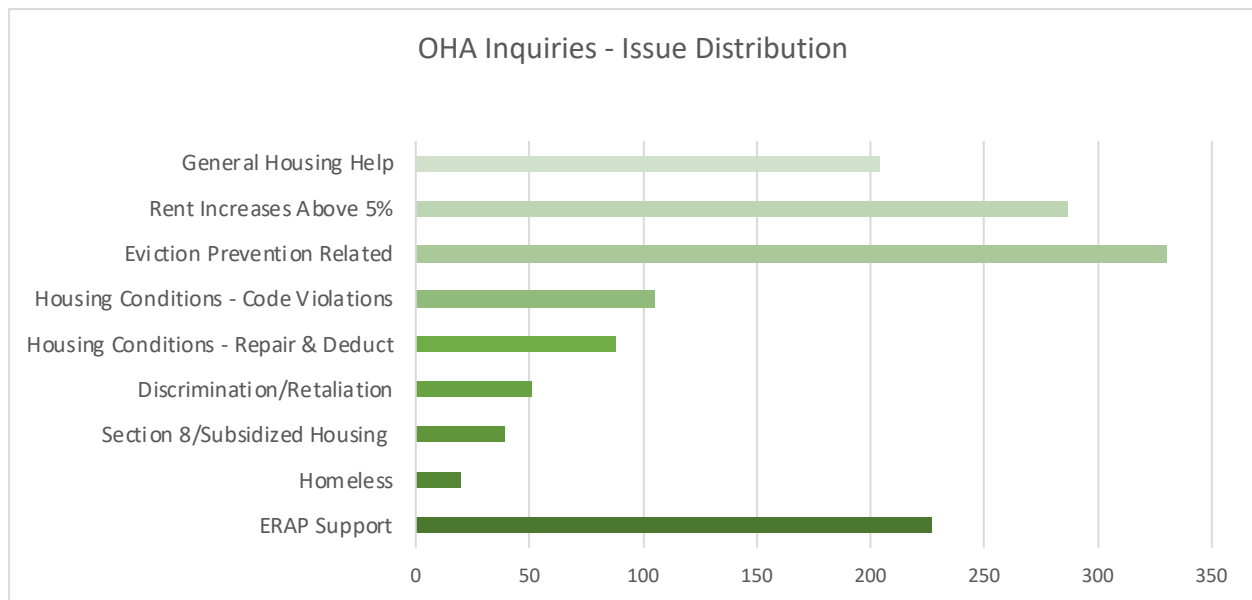


Office of Housing Advocacy



DIVISION DIRECTOR
DELORES HOLLEY

The Office of Housing Advocacy (OHA) acts as a clearinghouse and coordinator that connects Miami-Dade County residents and civic groups with referrals, resources, and policies designed to address housing-related issues. OHA provides referrals for housing complaints, rental assistance, legal services, tenant rights, and training. OHA advocates for policies aimed at increasing the supply of affordable housing and preventing the displacement of residents. Since OHA's official launch on May 12, 2022, the office engaged over 1,600 residents. Working together with the Emergency Rental Assistance Program, the office receives inquiries from four general sources: (1) Housing Advocacy Hotline (currently administered by the 311 Call Center); (2) the Mayor's Office, County Commissioners and their staff, and County departments; (3) state and federal officials, municipal agencies, and nonprofit partners; and (4) in-person OHA office visits.





Office of Neighborhood Safety



DIVISION DIRECTOR
ANNIKA HOLDER

The Office of Neighborhood Safety (ONS) continues to bring together residents, community stakeholders, and county representatives, to provide sustainable solutions to critical public safety and quality of life issues. ONS engages directly with historically disenfranchised communities to ensure they help guide decision-making and deliver innovative solutions to address gun violence, revitalize public spaces, improve community infrastructure, and minimize the need for residents to interact with the justice system.

Vision: Every Miami-Dade County resident is safe, prosperous, and thriving

Mission: To advance community-driven solutions to build safe and prosperous neighborhoods

Mantra: Nothing about you without you

Values:

- Treat lived experience as data and community members as experts
- Convene and communicate with purpose, kindness, and respect
- Co-design all actions with those who will be impacted by them
- Everyone has a role in building neighborhood safety
- Be bold, transparent, and accountable
- Challenge the status quo wherever and whenever our community can be better served through change

HIGHLIGHTS

Peace & Prosperity Plan: The Miami-Dade County Peace & Prosperity Plan was adopted with unanimous support from the Board of County Commissioners. The Peace & Prosperity Plan is a comprehensive approach to strengthen the County's community violence prevention and intervention infrastructure to reduce violence, promote safety and create thriving neighborhoods. It embodies the core values of a Miami-Dade County that is inclusive and equitable. ONS provides oversight of the Peace & Prosperity Plan and budget, leading mission-critical components including engagement, coalition building and grassroots community capacity building. Our County has invested more than \$8.5 million in prevention, intervention, and reentry strategies since the adoption of the inaugural plan.

Safe in the 305 Grant Program: Safe in the 305, a Peace & Prosperity Plan initiative, is a microgrant program designed to activate community participation in creating safer neighborhoods, amplify the voices of residents and community leaders against violence, build capacity in communities, and bridge gaps with neighborhood stakeholders and government to address quality of life issues.

Since the program’s launch in summer 2022, it has supported 88 proposals to date with more than \$100,000 in grant funding.

Organized by Survivors Affected By Violence, mothers of victims of gun violence gathered in Liberty City to commemorate their loved ones through symbolic tree plantings, a dance recital, and a recognition of community volunteers.

Green Haven Project- Community Garden Learning (Round 1): With the growing season approaching, the Green Haven project expanded a community garden by creating 18 vegetable rows that will help address food insecurity in Overtown. The project provided a hands-on educational opportunity for families to grow healthy and fresh foods, further empowering the community to create innovative solutions for food deserts.

Be Seen, Be Safe in the 305 (Round 1): By providing free light reflectors for pedestrians and cyclists, Coral Gables Crime Watch ensured community members would stay safe while walking and cycling and reducing the risk of traffic incidents.

South Dade Beautification Project (Round 1): Organized by Mothers Fighting for Justice in collaboration with Moms Demand Justice, more than 50 volunteers from Perrine Gardens public housing gathered to beautify their community by planting flowers, painting gates, and collecting debris along the residential building and main streets.

Ready for Work: Providing IDs for a Second Chance of Employment (Round 2): The Safe in the 305 Grant Round 2 funded 36 projects accounting for over \$43,000 in grassroots initiatives. Most notably, the grant program awarded \$1,500 to Transition, Inc. for their proposed “Ready to Work” project. By investing in our community, the Safe in the 305-grant program facilitated 16 Florida Identification Card renewals, 2 Florida Driver’s License renewals, and 4 Florida Driver’s License reinstatements. Transition’s initiative directly impacts individuals’ everyday lives by removing obstacles to new opportunities.



ONS Scholars: To date, ONS has awarded \$135,000 in educational scholarships. For a second consecutive year, ONS partnered with the Family and Community Services Division of the Community Action and Human Services Department to provide \$1,500 scholarships to youth that live in communities disproportionately impacted by gun violence. 50 scholarships were awarded to young adults representing 26 universities/colleges. Of the 50 scholarship recipients:

- 20 are attending Miami-Dade College or Florida International University.
- 20 are first year students; and
- 4 are pursuing graduate degrees. The 26 colleges/universities that the 2023 ONS Scholars are attending is provided below:

Alabama State University (1)	Morgan State University (1)
Albany State University (1)	Palm Beach Atlantic University (1)
Bethune Cookman University (2)	Santa Fe College (1)
Broward Community College (1)	Southern University and A&M College (1)
Davidson College (1)	St. Thomas University (1)
Florida Agricultural and Mechanical University (2)	University of Central Florida (2)
Florida Atlantic University (1)	University of Florida (1)
Florida Gulf Coast University (1)	University of Miami (1)
Florida International University (3)	University of Mount Union (1)
Florida State University (5)	University of North Florida (1)
Florida State University College of Medicine (1)	University of South Florida (1)
Howard University (1)	University of Southern California (1)
Miami Dade College (16)	Yeshiva University (Stern College for Women) (1)



Miami-Dade County Community Violence Intervention Program: The Miami-Dade County Community Violence Intervention (“CVI”) Initiative is an \$8.9 million investment to address some of the root causes and impact of gun violence. CVI is a countywide and community-led strategy, managed by the Office of Neighborhood Safety and the Office of Management and Budget, that further builds upon and strengthens the County’s existing anti- gun violence infrastructure.

About CVI

- \$7,295,560 dedicated to build and strengthen the County’s CVI infrastructure through a competitive solicitation(s) for community organizations and grassroots groups to lead efforts in the following areas:
 - o (1) reentry services,
 - o (2) high-risk intervention work,
 - o (3) mental health, trauma, and wellness, and
 - o (4) capacity building and training and technical assistance
- \$65,000 designated to The Melissa Institute for Violence Prevention and Treatment to provide trauma informed care training to credible messengers, natural helpers, and volunteer youth sport coaches.
- \$400,000 designated to the Children’s Village, Inc., to hire natural helpers within communities impacted by gun violence and to coordinate the 130 organizations that make up the six neighborhood coalitions that are in the Together for Children network.
- \$375,000 to launch the Peace & Prosperity Scholarship Program; and
- \$100,000 to host and support anti-gun violence and neighborhood safety events.

Frost Museum Field Trip: This past summer, ONS sponsored a field trip to the Phillip & Patricia Frost Museum of Science for youth participating in the Peace & Prosperity Fit2Lead summer program and the Lashawntay T. Howard Youth Offender Center. For many youth, it was their first time to the museum (or a museum). The field trip was an educational experience that fostered teamwork through hands-on-learning and encouraged an interest in science through numerous wildlife exhibits.



Office of New Americans

The Office of New Americans (ONA) leads, supports, and manages a range of programs that increase access to legal services, integration, and empowerment for Miami-Dade's immigrant communities. ONA's mission is to ensure immigrants are provided a welcoming environment as they become integrated in their community. Through program developments ONA has become a beacon for new arrivals to navigate through complex immigration laws, assisting over 1,200 individuals. Partnerships have been created across multiple sectors to provide these services:

- Free Immigration Legal Services
- Stakeholder convenings and information services
- Monthly Temporary Protective Status clinics
- Citizenship classes
- Continuing legal education trainings
- Know your rights presentations.
- Work Authorization Clinics





Psychological Services



DIVISION DIRECTOR
TIFFANY AMRICH

The Psychological Services Division (PSD) is comprised of an internship program that is accredited by the American Psychological Association. Doctoral level students provide direct mental health services, group and family therapy, psychological evaluations, case management, assessment, and consultation. PSD encompasses the training of students in psychology, social work, marriage, and family counseling.

HIGHLIGHTS

PSD interns successfully completed their 2,000-hour internship program as part of the process to enter the field as a health service psychologist. Seven practicum students served in the department obtaining clinical experience and training in the fields of social work and psychology. Additionally, therapeutic services were offered to the provision of the following:

- Individual therapy sessions (608)
- Group/Family therapy sessions (303)
- Trainings and consultations (546)
- Full psychological evaluations (31)



Rehabilitative Services

Rehabilitative Services Division (RSD) offers a variety of therapeutic interventions and recovery supports to help individuals enter and navigate systems of care, remove barriers to recovery, and stay engaged in the recovery process. RSD provides both outpatient and residential treatment services to individuals struggling with substance use disorders and addiction. Residential treatment is tailored to meet the needs of all and made available 24-hours-a-day, 7 days-a-week. Outpatient programs offer case management, counseling and care for individuals referred through Miami Dade County Drug Court, Veteran's Court, and volunteer clients.

BY THE NUMBERS

- 859 individuals received residential treatment services; 134 of the treated suffered from opioid addiction.
- 84% of the participants completed the program, resulting in 96% of clients being discharged into stable housing.
- 83,000 hours of individual and group counseling provided.
- 422 clients attended training resulting in an 82% employment success rate.

MEDICATION ASSISTED TREATMENT

RSD responded to the opioid epidemic by implementing and expanding the use of Medication Assisted Treatment (MAT), which has been shown to reduce the rate of fatal overdoses, increase treatment compliance, and reduce illicit opioid use. In partnership with Miami-Dade County Corrections and Rehabilitation Department- Comprehensive Opioid Abuse Site-Based Program (COAP grant), RSD worked to expand residential treatment for jail populations who misuse opioids.

- 1,713 MAT doses were administered to individuals with Opioid Use Disorder
- 101 Narcan Kits were distributed to opioid users in 2022 to counteract the effects of an opioid overdose: NARCAN (naloxone HCl) Nasal Spray is the first and only FDA-approved nasal form of naloxone for emergency treatment of a known or suspected opioid overdose.
- 1008 Central Intake Unit assessments were completed and referral treatment or case management services for substance use disorder.



Veterans Services

Launched in 2019 and led by CAHSD, the Miami-Dade County Veterans Services Coalition brings together a multi-disciplinary team of professionals representing organizations that serve Veterans in Miami-Dade County. The Committee meets bi-monthly to better coordinate the delivery of services, increase communications among service providers and raise awareness about the benefits and resources available to veterans in Miami Dade County. CAHSD assisted more than 3,200 Veterans and dependents with benefit claims and appeals by offering the services below:

- Pension and Compensation Claims
- Home Loan Guaranty Certificates
- Burial, Memorial and Life Insurance Benefit Applications
- VA Claim Appeals
- Military Medal and Records Application
- Social Services Referrals
- Enrollment in VA Healthcare System
- Veterans Educational Benefits



MIAMI-DADE COUNTY VETERANS SERVICES COALITION - MEMBERS

- Association of American Retired Persons (AARP)
- Advocate Program Inc.
- Borinquen Healthcare Services
- Cuban America Bar Association (CABA) Pro Bono Legal Services
- Camillus House
- City of Miami
- Clear Captions
- Equality Lab
- Florida International University
- Healing Hands Institute
- Marine Corps League (Miami)
- Miami Dade College
- Miami-Dade County CAHSD
- Miami-Dade County Military Affairs Board
- Miami-Dade County Parks, Recreation and Open Spaces
- Miami-Dade County Veterans Treatment Court
- Town of Miami Lakes
- Miami VA Healthcare System
- Miami-Vet Center
- United Way- Mission United
- Operation Sacred Trust-SSVP
- Project ID/Spread the Vote
- Providence Healthcare Services
- Salvation Army
- Small Business Administration
- Team Paradise Sailing, Inc.
- Tri-Rail
- U.S. Department of Housing and Urban Development
- U.S. Securities and Exchanges Commission
- Veterans Assistance Representative (VAREP)
- Veterans Ocean Adventures
- Veterans Upward Bound Program
- Vitas Healthcare
- Volunteers of America, Florida
- 211 (My FL Vet)



Violence Prevention and Intervention Services



DIVISION DIRECTOR
IVON MESA

The Violence Prevention and Intervention Division (VPID) is comprised of programs to assist victims of crime including domestic violence, sexual violence, dating violence, stalking, and human trafficking. The non-residential program is the Coordinated Victims Assistance Center (CVAC) and its units and projects. The residential programs are the Safespace Empowerment Center (a certified domestic violence center), its four locations, and the two transitional housing programs. VPID practices a comprehensive and holistic approach to supporting victims and their dependents by offering services such as crisis intervention, safety planning, advocacy and referrals, legal and court services, emergency financial assistance, emergency and transitional housing placement, counseling. The goal of the program is to increase the safety of victims and reduce the potential for further violence.

BY THE NUMBERS

- 3,793 victims sought the services of the CVAC.
- 856 victims received emergency shelter provided by the Safespace program.
- 2,488 victims and their dependents received transitional housing assistance.
- 1,762 victims received direct relief totaling \$3,101,971.
- 1,041 clients were served through the CVAC Injunction for Protection Project
- 667 victims were certified by VPID to receive relocation assistance.

HEALING TOGETHER PROJECT

CAHSD and Animal Services Department launched The Healing Together Project to further eliminate barriers that victims of domestic violence face when fleeing abuse. The Healing Together Project is funded through a grant from PetSmart charities and can provide supportive services to emergency sheltering for pets of survivors seeking safety or life changing alternatives. The project is rooted in a holistic coordinated care that promotes the implementation of a pet-inclusive shelter program in Miami-Dade County. The project includes on-site pet friendly crates and enclosures, as well as pet supplies that will allow victims and their children to care for their pets and keep them by their side during their journey of healing.

AWARDS/RECOGNITION:

- 2022 VPID's Human Trafficking Unit awarded The Housing Assistance Grant for victims of human trafficking to provide housing assistance.
- 2021 Survivors' Pathway Recognition and Appreciation Award Presented to: Miami-Dade County Coordinated Victims Assistance Center CVAC for outstanding leadership, service, commitment and changing efforts to empowering survivors of crime.
- 2022 NACo Award for the Healing Together Project



CAHSD Budget



CAHSD ASSISTANT DIRECTOR
RICHARD SIGNORI

- The Department's FY 2021-22 Adopted Budget and Multi-Year Capital Plan included the construction of the Casa Familia Community Center. The Center will offer a wide range of recreational activities, social opportunities, and educational programs for individuals in the community to promote self-sufficiency and self-determination. The Center is a part of a larger affordable housing development of 50 apartment units with a total development cost of approximately \$25 million (total project cost \$3.5 million)
- The FY 2021-22 Adopted Budget and Multi-Year Capital Plan included the continuation of the Countywide Infrastructure Investment Program (CIIP) for infrastructure improvements at all County-owned facilities including but not limited to furniture, fixtures, equipment, electrical, plumbing, air conditioning, elevator, roof and various other building infrastructure repairs and renovations as needed (total project cost \$8.683 million)
- In FY 2021-22 the renovation of the existing Culmer/Overtown Neighborhood Service Center was completed (total project cost \$8.394 million, \$468,000 in FY 2021-22)
- In FY 2021-22 the refurbishment of the Kendall Cottages Complex continued. The project includes but is not limited to, the demolition and refurbishment of cottages, sidewalk repairs, and the construction of a new parking facility (total project cost \$4 million, \$1 million in FY 2021-22)
- In FY 2021-22, the Department continued addressing renovation needs of the New Direction Residential Treatment and Rehabilitation facility. The Department is projecting that the facility overhaul will take three to four years for complete (total project cost \$23.351 million)
- The Department will continue to analyze the most cost-effective way to redevelop the Wynwood Regional Neighborhood Service Center this capital program is funded through the Building Better Communities Bond Program (total project cost \$15 million, \$500,000 in FY 2021-22)
- The Department's FY 2021-22 Adopted Budget and Multi-Year Capital Plan included the purchase of 10 vehicles (\$824,000) to replace its aging fleet. The fleet replacement plan provides operational savings to the Department in the long-term as it reduces maintenance costs, fuel consumption and overtime as a result of equipment failure; the County's fleet replacement plan is included under Non-Departmental capital program #2000000511
- CAHSD continued to positively leverage its assets with more than \$3.00 from outside funders for every \$1 dollar of local tax dollars spent

FY 2021-22 ADOPTED BUDGET AND MULTI-YEAR CAPITAL PLAN

Operating Financial Summary

(dollars in thousands)	Actual FY 18-19	Actual FY 19-20	Budget FY 20-21	Adopted FY 21-22
Revenue Summary				
General Fund Countywide	30,035	40,622	33,871	41,048
Interest Earnings	5	0	0	0
Miscellaneous Revenues	65	8	265	2
Donations	0	3	0	0
Fees for Services	65	25	75	75
Grants From Other Local Units	0	122	0	180
Other	0	16	0	0
Other Revenues	980	828	1,274	1,278
Rental Income	389	375	506	506
State Grants	2,017	1,477	2,171	2,450
Federal Grants	92,474	94,962	106,794	113,707
Interagency Transfers	2,174	4,847	3,993	1,525
Total Revenues	128,204	143,285	148,949	160,771
Operating Expenditures Summary				
Salary	30,742	28,466	35,897	41,499
Fringe Benefits	12,087	10,929	14,922	17,768
Court Costs	6	0	2	1
Contractual Services	8,082	11,005	9,122	8,660
Other Operating	6,766	5,819	7,777	8,826
Charges for County Services	3,274	2,971	3,103	2,846
Grants to Outside Organizations	66,954	71,626	78,075	81,119
Capital	245	343	31	39
Total Operating Expenditures	128,156	131,159	148,929	160,758
Non-Operating Expenditures Summary				
Transfers	0	0	0	0
Distribution of Funds In Trust	4	1	20	13
Debt Service	0	0	0	0
Depreciation, Amortizations and Depletion	0	0	0	0
Reserve	0	0	0	0
Total Non-Operating Expenditures	4	1	20	13

(dollars in thousands)	Total Funding		Total Positions	
Expenditure By Program	Budget FY 20-21	Adopted FY 21-22	Budget FY 20-21	Adopted FY 21-22
Strategic Area: Health and Society				
Administration	3,810	5,805	32	37
Head Start	79,386	88,763	99	102
Employment and Training	762	824	5	5
Rehabilitative Services	6,705	6,844	49	49
Elderly and Disability Services	17,341	18,510	168	168
Psychological Services	284	285	1	1
Energy Programs	5,874	5,459	26	26
Greater Miami Service Corps	3,395	3,365	10	10
Transportation	1,212	1,679	18	18
Family and Community Services	20,561	19,693	72	75
Violence Prevention and Intervention Services	9,599	9,531	87	127
Total Operating Expenditures	148,929	160,758	567	618

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Daniella Levine Cava

Mayor

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**COMMUNITY ACTION AND
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