



COMMUNITY ACTION & HUMAN SERVICES DEPARTMENT

2023

annual report

Message from the Mayor

As we reflect on another year of growth and service, I am honored to share the incredible impact of Miami-Dade County's Community Action and Human Services Department (CAHSD). CAHSD is a lifeline for our community, dedicated to supporting and empowering our residents. Through compassionate service and innovative programs, they help everyone in our community thrive.

Director Sonia Grice's exceptional leadership continues to uplift CAHSD's mission to serve our most vulnerable populations. This includes low-income families, veterans, youth, immigrants, and many others across our diverse county. Operating at more than 200 locations, the department's reach is vast, and the compassion of CAHSD's public servants truly make a difference in the lives of the people they touch.

This past year, CAHSD has once again proven its vital role in our community, as families navigate economic challenges. The department has been instrumental in helping families weather financial hardships, avoid wrongful evictions, and navigate the ongoing housing crisis. Their adaptation of our 'No Wrong Door' approach ensures that every resident seeking assistance, however they reach county government, is met with a helping hand and guided to the resources they need.

Through collaborative partnerships, CAHSD has continued to be a driving force for economic security, working hand in hand with communities to build safer, healthier neighborhoods. The department has remained steadfast in its mission to foster a stronger, more resilient Miami-Dade. CAHSD is an ally for families grappling with substance abuse, domestic violence, and mental health issues, demonstrating the depth and breadth of its commitment to our community.

I am deeply grateful to the entire CAHSD team for their hard work to ensure that our County remains a place where everyone can flourish. I invite you to explore the 2023 Annual Report to see the remarkable impact of CAHSD's work this past year.

Warmly,



Daniella Levine Cava
Mayor, Miami-Dade County





Letter from the Director

As the director of the Community Action and Human Services Department (CAHSD), it is my honor to present the 2023 Annual Report. This report underscores our department's commitment to serving the residents of Miami-Dade County and the progress we've made in enhancing the well-being of our community.

Over the past year, CAHSD has continued its mission to provide critical services that promote stability and growth. We have expanded housing support, strengthened childcare services, and championed initiatives fostering wellness. Our success is built on collaboration—with community partners, local organizations, and volunteers—who share our vision of creating a brighter future for everyone.

Our focus this year has also been on developing deeper connections within the community. We worked hand in hand with neighborhood leaders, businesses, and volunteers to launch programs and events that celebrate our diversity and build unity. These collective efforts have reinforced the spirit of resilience that defines our community.

The achievements we highlight in this report would not have been possible without the dedication and hard work of our remarkable staff. I am immensely grateful for their passion and tireless contributions, which have been the cornerstone of our success. It is a privilege to lead such a committed team whose impact is felt by individuals and families throughout Miami-Dade County.

As we look toward the future, CAHSD remains dedicated to growing and evolving with the needs of our community. We are excited to continue our work, ensuring that our services remain adaptable, inclusive, and aligned with the challenges and opportunities ahead.

Thank you for your continued partnership and trust in CAHSD.



Sonia J. Grice, Director



Greetings from the Chairperson

As Chairwoman of the Board for our Community Action Agency, it is my honor, on behalf of the Board, to present the 2023 Annual Report for the Community Action and Human Services Department. This report highlights the extensive services provided by CAHSD, all designed to empower marginalized individuals in our community.

The CAA Board stands as a diverse and representative body, encompassing members from sixteen target areas across the county, along with elected officials and private sector experts. Our commitment remains steadfast—not only in aiding our community but also in ensuring that our Board reflects the very communities we serve. The volunteers who join us bring a wealth of experiences, skills, and insights, working closely with the dedicated team at the Community Action and Human Services Department to make a meaningful impact.

Our responsibility continues to be advising and supporting CAHSD in managing essential grant-funded programs like Head Start and the Community Service Block Grant. Through our collective efforts, we advocate for the needs of our community, ensuring that services are accessible, relevant, and transformative.

We are committed to our engagement with government entities, community members, and fellow citizens to bridge gaps in service provision, foster self-reliance, and promote long-term sustainability. I hope this report will inspire you to join us in supporting the efforts of the Community Action and Human Services Department and fulfilling our mission to empower economically disadvantaged individuals, families and communities through advocacy, education, resource mobilization and service delivery.

Joyce Price

Dr. Joyce Price, Chairwoman of the CAA Board



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Overview

The Community Action and Human Services Department (CAHSD) is the largest provider of comprehensive social services in Miami-Dade County. CAHSD was formed in September 2011 from the merger between the Miami-Dade Community Action Agency and the Miami-Dade County Department of Human Services.

OUR MISSION:

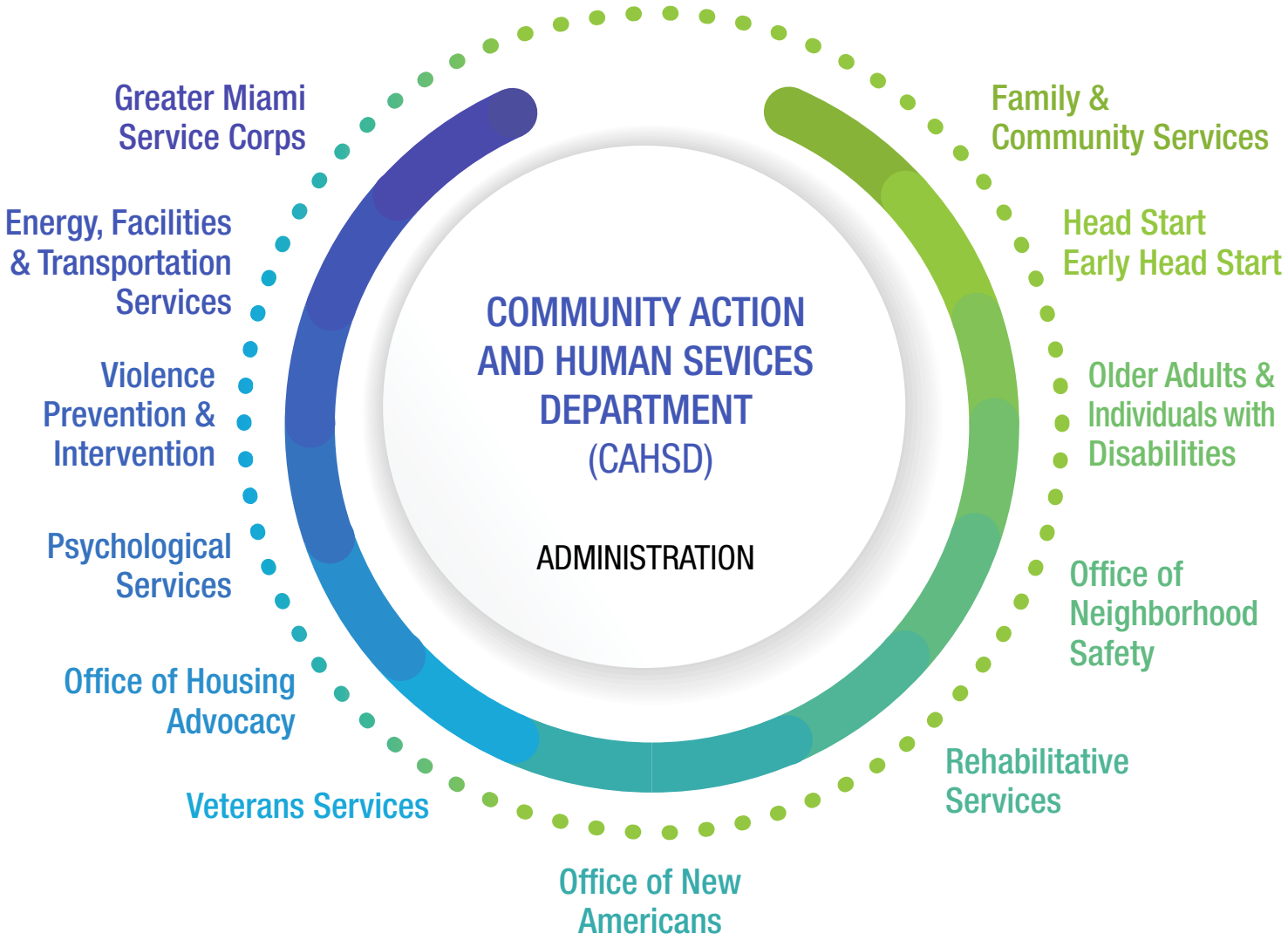
To empower individuals, families, and communities through the provision of comprehensive social services.

OUR STANDARDS:

CAHSD is a nationally accredited agency by the Council on Accreditation, the highest honor that can be bestowed upon a social services agency.

OUR FOCUS:

- Improve the quality of life for seniors
- Closing the achievement gaps
- Fighting the opioid epidemic and providing rehabilitative services to combat substance and alcohol addictions
- Reducing the energy burden on low-income families
- Supporting survivors of domestic violence and human trafficking
- Strengthening resiliency among low-income individuals, families, and communities
- Supporting economic development through job training and opportunities
- Empowering youth through training, education, and employment opportunities
- Creating safer and thriving neighborhoods
- Providing integration and empowerment for Miami-Dade's immigrant communities



Head Start / Early Head Start



DIVISION DIRECTOR
DR. MARIA "MAITE" RIESTRA

Head Start/Early Head Start (HS/EHS) centers provide high quality educational programs for children up to 5 years of age who qualify. As the largest program in the Southeastern United States, the HS/EHS has created 1,855 jobs in underserved communities. HS/EHS top priorities are to support children and families' positive social and emotional development and prepare them for academic success. Comprehensive family services include:

- Full-day educational programs
- Child development screening
- Health and nutrition services
- Free breakfast, lunch and snack
- Parent engagement opportunities
- Support services for all enrolled families
- Support services for children with special needs

HS/EHS provided services to 8,542 children and families across all programs. The program successfully met the 10% disability enrollment mandate for Head Start and Early Head Start, Early Head Start CCP, and Early Head Start expansion. Miami-Dade County's Head Start and Early Head Start programs provided:

- 4,684 evidence-based hearing and vision screenings for enrolled children
- 3,111,042 total meals across all programs
- **65%** of Head Start children and **78%** of Early Head Start children met/exceeded school readiness expectations
- Mental Health Consultants conducted **2,261** consultations with staff members, and **757** consultations with parents to provide support and strategies promoting children's social and emotional well-being



AWARDS/RECOGNITION:

National Head Start Association's Program of Excellence Designation

National Head Start Association Edward Zigler Innovation Award

Region IV and Florida Head Start Association Edward Zigler Innovation Award

NACo Achievement Award Winner (Category: Children & Youth)

Summer Meals

The CAHSD Summer Food Service Program, funded by the United States Department of Agriculture, is the largest sponsor in South Florida, classified as Tier 3 by the Florida Department of Agriculture and Consumer Services. The program provides free nutritionally balanced meals to children 18 years of age and under during summer recess when school breakfasts and lunches are not available. These hot and cold meals are served at participating sites via on site consumption, ensuring maximum compliance to health and safety standards. The Summer Food Service Program provided:

- Food service to 302 sites across Miami-Dade County, a 24% increase in sites compared to previous summers. Serving as the lead in the county for the United States Department of Agriculture Summer Food Service Program for over 20 years
- 847,803 meals were served, representing a 7.7% increase from the previous year.

The program engaged in strategic partnerships to support holistic child development, combining nutritional health with educational initiatives. The partnership with Books and Cooks, Institute of Food & Agricultural Sciences at the University of Florida, allowed the program to conduct visits to larger summer food service program sites, provided food demonstrations and complementary books for participating children, and enabled children to take the books home, promoting literacy and nutritional education. Through its continued partnership with Summer Break Spot's PALLEY, the program was able to promote Organized Reading Circles at select sites, conduct reading sessions for children, and distribute over 500 books for children to take home, further encouraging reading and literacy.



Family and Community Services



DIVISION DIRECTOR
LETAH M. PARRISH

The Family and Community Services Division (FCSD) is the self-sufficiency arm of CAHSD presenting a myriad of services to low-income families, offering them an opportunity to reach economic self-sufficiency. Through many initiatives like the Low-Income Home Energy Assistance (LIHEAP), Low-Income Household Water Assistance (LIHWAP), and Share Your Heart (Farm Share) FCSD creates a positive impact on the livelihoods of the individuals and their respective community. The services are accessible at the twelve Community Resource Centers (CRC) throughout Miami-Dade County.

Number of clients served: 53,601

DIVISION HIGHLIGHTS

Community Service Block Grant (CSBG) CARES Act Grant provided a one-time financial payment of rent up to \$10,000 and water assistance up to \$2,500. This grant assisted 1,437 residents.

The launch of the Low-Income Household Water Assistance Program assisted residents with up to \$1,000 towards a final notice/disconnected water bill. CAHSD established and hired 18 new county part-time positions for the LIHWAP program.

A total of 28 part-time positions within FCSD became full-time positions. These staff members started off as contracted temp employees, then became full-time county employees by the end of March.

During the 2023 tax season, 934 low-income individuals were provided with free tax preparation through the Volunteer Income Tax Assistance (VITA) Program. Approximately, \$1.9 million dollars were returned to stimulate the local economy.

FCSD and the Office of Neighborhood Safety (ONS) collaborated to offer fifty \$1,500 college scholarships and sixteen \$2,500 college scholarships to deserving students who met the eligibility criteria. To be eligible applicants live in Miami-Dade County and meet the 200% Federal Income Poverty Level. Forty ONS application packets were received from high school graduates and college students that reside within Miami-Dade County's sixteen targeted areas.

The Mortgage Relief Program (MRP) provided assistance to Miami-Dade County homeowners who were experiencing hardship to pay their mortgage, homeowners insurance, HOA fees and/or utility bills. Qualifying homeowners receive up to \$3,500 per household. MRP assisted 1,521 residents.

CAHSD collaborated with the Miami-Dade Public Library System, Florida Department of Agriculture and Consumer Services, and Catalyst Miami to develop a 6-week financial literacy pilot program. Classes were held at the following locations: North Dade Regional, Arcola Lakes Branch, and South Dade Regional libraries. Core components were resume building, scam prevention, taxes, mock interviews, and personal finance 101(financial goals, budgeting, & savings) person finance 102(credit building & repairing).

SHARE YOUR HEART

Utilizing partnership with Victory for Youth, Share Your Heart provides over 10,000 bags of non-perishable food items to Miami-Dade County residents. This organization provides over 300,000 pounds of food to the community monthly. Monday through Friday from 8am-5pm, CAHSD community resource centers provide food to its residents to help to alleviate food barriers.

- 13,053 low-income residents with non-perishable food and/or food vouchers at one of our 12 food distribution sites located in CAHSD Community Resource Centers, sponsored by Share Your Heart (Farm Share), at no cost to the Department. This is a 23% increase compared to the previous year.



EMPLOYMENT PREPARATION AND TRAINING

Miami-Dade County residents were provided with the following services:

- Employability Skills Training Workshops
- Job Development Assistance
- Computer Literacy
- Computer Maintenance /Repair

YOUTH DEVELOPMENT SERVICES – SPOTLIGHT YOUTH SUCCESS

FCSD engages youth in activities that support learning, build character, and develop leadership skills. Funded by the Children’s Trust, Youth Success is an afterschool program that addresses the social, financial, emotional, and educational barriers to high school graduation, post-secondary education, and the workforce faced by at-risk youth in the South Dade community. The program targets youth ages 15-22 enrolled in high school.

Core components are:

- Academic Support
- Civic Engagement
- Social Emotional Learning and Family Engagement
- Assessing and addressing the needs of their community

Program benefits include:

- Leadership Development
- Homework Assistance
- College and Career Preparation
- Community Engagement Opportunities
- Field Trips

Some of the components identified through the Youth Success participants:

Team Building and Leadership Skills: Facilitated by the Positive Action curriculum, participants engaged in daily activities to include icebreakers, homework assistance, table games, group projects and presentations. They learned how to cope with challenges, improve their confidence in public speaking and master listening skills through etiquette training. Participants

received interactive training through community partnerships with Kristi House, Ready4Life, Teen Talk-MDPD, Advocacy Network and the Florida Department of Health. Topics covered: How to Develop Healthy Lifestyles, Safe Teen Dating, Human Trafficking, Drug Trafficking, Drug Abuse and Coping with Mental Health.

Financial Literacy: Participants completed a six-week series of financial literacy with Chase Bank. They explored various aspects of banking: Types of Financial Institutions, Choosing a Bank and Bank Account, Opening and Maintaining Bank Accounts, Deposits, ATM and Debit Cards, Banking Services, Privacy Notices and Opting Out, Planning for College, Tour of Financial Institution, Identity Theft, Budgeting, Savings and Credit Management. Chase also provided training on Interviewing Techniques.

St. Anne Nursing Center: Part of Catholic Health Services, St. Anne Nursing Center, and Residence Assisted Living Facility (ALF), offers long-term care to patients who are unable to care for themselves, require supervision, and assistance of daily living activities. Participants assisted medical staff with patient feeding, storytelling, nature walks, and table games. Youth Success participants also supported ALF staff with switchboard operations, mail sorting and greeting family members/guests.

Creating Connections through Excursions: Participants attended Miami-Dade County Youth Fair, Museum of Illusion, Miami Heat Basketball Games, and Bird Bowling Alley. Through these guided excursions, participants had the opportunity to bond with their peers, and reflect on their true feelings. Verbal and written dialogue was exchanged to express understanding and feeling in an open environment as a point of these references. During Spring Break, participants took part in a local college tour and visited the following educational facilities: Florida Memorial University, Florida International University, Miami-Dade College, and Robert Morgan Technical College.

End-of-Year Recognition: Youth Success hosted a family engagement event at Princess Ballroom. Participants relived their journey together over dinner highlighted by guest speakers and uplifting presentations. Forty participants were offered academic support, social emotional learning, or civic and family engagement activities to enhance in becoming successful scholars in their community. Thirty-six participants successfully accomplished 150 program hours and were awarded a tablet at the end-of-year recognition ceremony.

AWARDS AND RECOGNITION

CAHSD was recognized by the Florida Department of Commerce (FDOC) as a Community Service Block Grant (CSBG) entity that is 100% in compliance with the CSBG Organizational Standards. CSBG dollars are the main funding for the Family and Community Services Division, it provides funding for the services offered at the 12 Community resource Centers. The CSBG Organizational Standards provide a fundamental foundation of organizational capacity for all CSBG entities across the United States. CAHSD met 100% of the 50 organizational standards for the past seven years.

SCHOLARSHIP RECOGNITION

FCSD and ONS presented forty-nine \$1,500 college scholarships totaling \$73,500 to deserving students who met the eligibility criteria, to attend colleges and universities of their choice.

Recipients were accepted into the following universities:

- Alabama State
- Albany State University
- Bethune Cookman University
- Davidson College
- Florida Agricultural & Mechanic University
- Florida Atlantic University
- Florida Gulf Coast University
- Florida International University
- Florida State University
- Howard University
- Miami-Dade College
- Morgan State University
- Palm Beach Atlantic University
- Sante Fe College
- Southern University and A&M College
- St. Thoms University
- Stern College for Women
- University of Central Florida
- University of Florida
- University of Mount Union
- University of North Florida
- University of South Florida
- University of Southern California



Energy, Facilities, and Transportation



DIVISION DIRECTOR
ADRIAN FRAZIER

The Energy, Facilities and Transportation Division (EFTD) provides renovation services designed to improve energy costs for low to moderate income households by increasing the efficiency of homes. EFTD manages all CAHSD facilities, real estate development, and coordinates transportation services for the department's clients.

TRANSPORTATION

EFTD was able to establish a comprehensive five-year vehicle purchase plan which resulted in twenty-four new vehicles being purchased. This led to two new offices in the City of Miami Gardens and Florida City which allowed the transportation unit to efficiently serve the community. EFTD provided transportation services for older adults to and from their local community resource centers, adult day cares, field trips, grocery stores, and local parks. Additionally, the transportation unit assisted Youth for Success high school students and Head Start kids. These services assisted 200 clients totaling 22,278 trips.

WEATHERIZATION ASSISTANCE PROGRAM

The Weatherization Assistance Program (WAP) reduces energy costs for low-income households. WAP's mission is to increase energy efficiency of homes, while ensuring health and safety. Weatherization helps revitalize communities by stimulating economic growth and reducing environmental impact while providing measures that improve health, safety, and comfort. Funding for WAP is received from the U.S. Department of Energy and is administered through the State of Florida Department of Economic Opportunity. The goal of the program is to assist eligible homeowners with service priorities given to persons who are vulnerable. These individuals include elderly, households with a high energy burden, persons with disabilities, and low-income households. WAP cost-effective improvements and installation measures:

- Energy recovery ventilators
- Bathroom and kitchen exhaust fans
- Air sealing techniques (weather stripping, thresholds, and caulking)
- Repairs to windows, doors, walls, ceilings, and floors
- Installation of attic insulation
- Installation of window solar films
- Repair or replace inefficient HVAC units and water heaters.



Greater Miami Services Corp



DIVISION DIRECTOR
DEBORAH DORSETT

Greater Miami Service Corps (GMSC) supports opportunity youth in Miami-Dade County through comprehensive services to break the cycle of poverty among young people. By providing intervention and reentry services for justice-involved participants, GMSC connects young people to service and education, providing a springboard for self-sufficiency. GMSC's core values are maintaining a C.L.E.A.R. Vision of Community, Leadership, Education, Accountability, and Respect. Young people referred to as "Members" "earn while they learn" through service-learning activities that improve their local community's aesthetics and infrastructure. Members receive a bi-weekly stipend and engage in academics, financial, and workforce development workshops as well as wrap-around services to ensure program participation and retention.

“EARN WHILE YOUR LEARN” EDUCATION PROGRAM

GMSC “Earn While You Learn” education program provides education and training services to young people, helping them develop valuable skills while earning credentials that enhance their employability. The program engages youth in a structured environment where they can achieve significant milestones in their professional journeys. Key achievements included:

- **Pre-Apprenticeship Designation:** GMSC achieved a significant milestone by successfully receiving designation from the State of Florida Department of Education as a registered pre-apprenticeship program in the construction pathway. This recognition underscores GMSC's commitment to youth development and credibility in the field.
- **Engagement:** The program engaged 127 young people aged 18-24 with education and training services.
- **High School Diplomas:** Five members successfully earned a high school diploma.
- **Pre-Apprenticeship Credentials:** Thirty-four members earned pre-apprenticeship credentials, preparing them for various skilled trades.
- **Aviation Industry Pathway:** Three members graduated from the aviation industry pathway, paving the way for careers in aviation.
- **Educational Scholarships:** The program awarded scholarships totaling \$220,354.42 to support further education and training.



The Safety Net Leadership Institute in collaboration with the Youth Success Program provides positive youth development after-school services. This

initiative has made a profound impact on younger participants, offering comprehensive services aimed at personal and professional growth. The Safety Net Leadership Institute served 40 participants between the ages of 15 and 22, providing them with the tools and resources needed to succeed in their personal and professional lives. Services provided included:

- **Tutoring:** Academic support to help participants improve their educational outcomes.
- **College and Career Exploration:** Guidance and resources to help participants plan their future education and career paths.
- **Youth Empowerment Workshops and Etiquette Training:** These workshops are designed to build confidence, leadership skills, and proper social conduct.
- **Workforce Development:** Training and resources to prepare participants for the workforce.
- **Financial Literacy:** Education in managing finances, budgeting, and financial planning.
- **Monthly Incentives:** Regular incentives to motivate and reward participants for their progress and achievements.
- **Summer Work Experience:** Opportunities for participants to gain practical work experience during the summer months.



IMPACTING OUR COMMUNITY

GMSC contributed to the community through service projects and events. These include home improvements for low-to-moderate-income residents, environmental maintenance, and beautification. Through partnership with Volunteer Florida, the program launched an energy efficiency initiative to address climate resilience. Their efforts focus on improving the quality of life for residents, focusing on individuals with low-to-moderate incomes, and fostering community engagement. Key contributions included:

- **Service Hours:** Participants contributed over 63,902 service hours, completing public benefit projects.
- **Home Improvements:** Painted and/or landscaped 55 homes for low-to-moderate income residents.
- **Land Maintenance:** Maintained over 249 acres of city, state, and county rights-of-way.
- **Litter and Debris Removal:** Removed 34.74 tons of litter and debris and canvassed over 6,578 miles.

NOTABLE COMMUNITY EVENTS

These activities highlight GMSC's dedication to community service and its impact on enhancing the lives of residents through volunteerism, public service projects, and collaborative community events.

- **Martin Luther King, Jr. Day of Service:** GMSC organized a service project in collaboration with the City of Miami. This concluded in recruitment of over 100 volunteers for the event which was featured on CBS4. The project involved beautifying 62nd Street from the corner of 5th Avenue to 32nd Avenue and Butterfly Garden east and west on 54th Street.
- **Celebrating Earth Month Service and Sustainability:** Removed invasive species and debris on Virginia Key Beach as part of Baynanza. This included landscaping and painting the home of an elderly caretaker for Arbor Day. In addition, the removal of invasive species on Sunny Isle Beach and planting 2,100 sea oats to protect beach dunes typically impacted during hurricane season.
- **Juneteenth Food, Health, and Community Resource Fair:** Collaborated with multiple organizations, including Feeding South Florida and the State of Florida Department of Health, to address services for residents in Allapattah and surrounding communities. Over 442 residents benefitted from the event.
- **Back-to-School Youth Summit:** Hosted at Miami Dade College Kendall Campus as part of the Mayor's Peace and Prosperity Initiative, with approximately 200 students attending. The event was a collaborative effort involving various partners, including Miami-Dade County Commissioner Kionne McGhee and the Miami-Dade County Police Department.



Office of Housing Advocacy



DIVISION DIRECTOR
DELORES HOLLEY

The Office of Housing Advocacy (OHA) is dedicated to serving the residents of Miami-Dade County, offering critical support in housing stability, tenant rights, and community resource navigation. OHA has significantly increased its efforts in policy advocacy, crisis response, and community partnerships to meet the growing demands of Miami-Dade residents.

KEY ACTIVITIES AND ACHIEVEMENTS

- **Policy Advocacy and Tenant Rights:** OHA has advocated for greater accessibility and clarity in housing rights through recommended revisions to the Notice of Tenant Rights, making it easier for tenants and landlords to understand their obligations. In partnership with the Parks, Recreation, and Open Spaces Department, OHA developed an outreach and education program aimed at raising awareness among tenants about their rights and resources. We are also coordinating with HOPE Florida to streamline referrals for residents needing assistance with public benefits, providing a new layer of support for community members facing economic hardship. OHA has been working with condominium associations, homeowners, and renters faced with housing conditions associated with a notice to vacate, unsafe structures and/or building code violations. It is important to note these inquiries are a direct result of new local and state laws.
- **Crisis Response and Community Assistance:** When a fire at New World Condominium Apartments displaced 80 residents, OHA established an onsite assistance hub to provide housing search, rental, and utility assistance in partnership with the City of Miami Gardens and key organizations like the American Red Cross, Miami-Dade County Homeless Trust, and Camillus House. OHA also engaged local programs to help affected residents access housing vouchers, utility support, and essential personal items lost during the fire. Similar responses were provided to other buildings deemed unsafe, ensuring that affected tenants could connect to emergency housing resources efficiently.



- **Community and Stakeholder Engagement:** OHA continues to work closely with community partners to monitor state-level legislation that will result in the creation and preservation of additional housing units. OHA is actively building community education by hosting workshops and convening local organizations, Public Housing and Community Development, and the Miami-Dade Economic Advocacy Trust. Together, we are setting goals to support affordable housing preservation and advocate for state and local housing legislation. OHA's engagement included training sessions with the Florida Housing Coalition on the Live Local Act, as well as resource fairs, symposiums, and legal clinics to promote tenant and landlord rights.
- **Housing Advocacy Hotline and Resident Support:** Through the Housing Advocacy Hotline managed by the 311 Call Center, OHA received an unprecedented number of inquiries related to rent increases, eviction threats, unsafe conditions, and more. Recognizing the need for improved tracking, we launched a more comprehensive case management system to categorize and address these inquiries more efficiently. This enhancement helps us prioritize assistance for residents in crisis, whether facing eviction, relocation, or financial hardship, enabling us to better understand and respond to specific community needs.

ENHANCING SERVICE ACCESS AND EFFICIENCY

- **New Case Management System:** OHA's new case management system, in collaboration with the Information Technology Department, is a milestone in improving service delivery and tracking housing assistance. With this system, residents can submit requests directly through our website, enabling us to expedite support and maintain a clear record of each inquiry. The case management portal also facilitates referrals to our external and internal partners, allowing us to coordinate resources seamlessly across Miami-Dade County.
- **Streamlining Appointments and Reducing Inquiry Backlog:** Due to the high volume of calls and requests, we initiated a more efficient appointment system, where residents are now offered online scheduling and resource guides. This strategy has allowed OHA to address backlogs effectively, ensuring that residents receive timely, personalized support and access to critical resources.



GRANT FUNDING AND PROGRAM EXPANSION

OHA's outreach and education have been bolstered by two significant Community Development Block Grant - CARES Act awards totaling \$400,000. This funding enables OHA to expand services to the community, focusing on tenant and landlord rights education, outreach, and resource connections. With this support, OHA aims to broaden our impact and enhance our ability to prevent housing insecurity and displacements.

EVICITION DIVERSION PROGRAM

In March 2023, the Eviction Diversion Pilot Program launched with \$2.9 million in funding, plus an additional \$259,000 to support residents facing eviction. In partnership with Legal Services of Greater Miami and the Miami Workers Center, OHA provides residents with legal assistance, Know Your Rights workshops, and other resources essential for housing stability. The pilot program has successfully supported over 1,400 cases to date, delivering vital resources to families facing the threat of eviction and underscoring the program's effectiveness.



COMMUNITY IMPACT

OHA is proud to support residents with a wide range of services and respond to crises affecting the housing community. Our office remains a central point for housing resources, working to assist tenants, homeowners, and landlords alike. OHA's dedication to housing advocacy is built on partnerships with community agencies, nonprofits, and County departments, aligning our efforts with the Mayor's vision for equitable housing access.

In addition to assisting displaced residents, addressing rental assistance inquiries, and providing crisis management, OHA has partnered in developing sustainable housing initiatives and resources to help residents facing economic hardship find lasting stability in Miami-Dade County.

Thank you to our community partners, donors, and constituents for your continued support and commitment. Together, we are making strides toward a future where housing is secure, stable, and accessible for all.

OHA Activities October 1, 2022 - September 30, 2023							
OHA Activity Month	Total # inquiries Received	Hotline (311 via call center)	Direct Email	*In-Person walk-ins	Direct Portal Applications	Other (elected officials, other agencies, etc.)	Eviction Prevention Related
October 2022	219	119	32	0	40	28	54
November 2022	309	207	25	0	49	28	95
December 2022	410	310	19	0	61	20	140
January 2023	509	211	179	44	49	26	123
February 2023	575	215	236	35	57	32	107
March 2023	777	229	407	60	50	31	100
April 2023	1233	241	365	67	520	40	156
May 2023	1187	219	754	73	106	35	187
June 2023	823	191	422	77	89	44	217
July 2023	677	163	304	78	89	43	235
August 2023	689	150	359	74	67	39	209
September 2023	803	309	330	51	75	38	303
Totals	8211	2564	3432	559	1252	404	1926
* The above referenced data reflects the total inquiries received in October, November, and December 2022, but do not account for the number of walk-in clients that OHA receives on a weekly basis.							

Office of Neighborhood Safety



DIVISION DIRECTOR
ANNIKA HOLDER

The Office of Neighborhood Safety (ONS) continues to bring together residents, community stakeholders, and county representatives, to provide sustainable solutions to critical public safety and quality of life issues. ONS engages directly with historically disenfranchised communities to ensure they help guide decision-making and deliver innovative solutions to address gun violence, revitalize public spaces, improve community infrastructure, and minimize the need for residents to interact with the justice system.

Vision: Every Miami-Dade County resident is safe, prosperous, and thriving

Mission: To advance community-driven solutions to build safe and prosperous neighborhoods

Mantra: Nothing about you without you

Values:

- Treat lived experience as data and community members as experts
- Convene and communicate with purpose, kindness, and respect
- Co-design all actions with those who will be impacted by them
- Everyone has a role in building neighborhood safety
- Be bold, transparent, and accountable
- Challenge the status quo wherever and whenever our community can be better served through change

HIGHLIGHTS

Peace & Prosperity Plan: The Miami-Dade County Peace & Prosperity Plan was adopted with unanimous support from the Board of County Commissioners. The Peace & Prosperity Plan is a comprehensive approach to strengthen the County’s community violence prevention and intervention infrastructure to reduce violence, promote safety and create thriving neighborhoods. It embodies the core values of a Miami-Dade County that is inclusive and equitable. ONS provides oversight of the Peace & Prosperity Plan and budget, leading mission-critical components including engagement, coalition building and grassroots community capacity building. Our County has invested more than \$8.5 million in prevention, intervention, and reentry strategies since the adoption of the inaugural plan.

Safe in the 305 Grant Program: Safe in the 305, a Peace & Prosperity Plan initiative, is a microgrant program designed to activate community participation in creating safer neighborhoods, amplify the voices of residents and community leaders against violence, build capacity in communities, and bridge gaps with neighborhood stakeholders and government to address quality of life issues.

Since the program's launch in summer 2022, it has supported 88 proposals to date with more than \$100,000 in grant funding.

Organized by Survivors Affected By Violence, mothers of victims of gun violence gathered in Liberty City to commemorate their loved ones through symbolic tree plantings, a dance recital, and a recognition of community volunteers.

Green Haven Project- Community Garden Learning (Round 1): With the growing season approaching, the Green Haven project expanded a community garden by creating 18 vegetable rows that will help address food insecurity in Overtown. The project provided a hands-on educational opportunity for families to grow healthy and fresh foods, further empowering the community to create innovative solutions for food deserts.

Be Seen, Be Safe in the 305 (Round 1): By providing free light reflectors for pedestrians and cyclists, Coral Gables Crime Watch ensured community members would stay safe while walking and cycling and reducing the risk of traffic incidents.

South Dade Beautification Project (Round 1): Organized by Mothers Fighting for Justice in collaboration with Moms Demand Justice, more than 50 volunteers from Perrine Gardens public housing gathered to beautify their community by planting flowers, painting gates, and collecting debris along the residential building and main streets.

Ready for Work: Providing IDs for a Second Chance of Employment (Round 2): The Safe in the 305 Grant Round 2 funded 36 projects accounting for over \$43,000 in grassroots initiatives. Most notably, the grant program awarded \$1,500 to Transition, Inc. for their proposed "Ready to Work" project. By investing in our community, the Safe in the 305-grant program facilitated 16 Florida Identification Card renewals, 2 Florida Driver's License renewals, and 4 Florida Driver's License reinstatements. Transition's initiative directly impacts individuals' everyday lives by removing obstacles to new opportunities.



ONS Scholars: To date, ONS has awarded \$135,000 in educational scholarships. For a second consecutive year, ONS partnered with the Family and Community Services Division of the Community Action and Human Services Department to provide \$1,500 scholarships to youth that live in communities disproportionately impacted by gun violence. 50 scholarships were awarded to young adults representing 26 universities/colleges. Of the 50 scholarship recipients:

- 20 are attending Miami-Dade College or Florida International University.
- 20 are first year students; and
- 4 are pursuing graduate degrees. The 26 colleges/universities that the 2023 ONS Scholars are attending is provided below:

Alabama State University (1)	Morgan State University (1)
Albany State University (1)	Palm Beach Atlantic University (1)
Bethune Cookman University (2)	Santa Fe College (1)
Broward Community College (1)	Southern University and A&M College (1)
Davidson College (1)	St. Thomas University (1)
Florida Agricultural and Mechanical University (2)	University of Central Florida (2)
Florida Atlantic University (1)	University of Florida (1)
Florida Gulf Coast University (1)	University of Miami (1)
Florida International University (3)	University of Mount Union (1)
Florida State University (5)	University of North Florida (1)
Florida State University College of Medicine (1)	University of South Florida (1)
Howard University (1)	University of Southern California (1)
Miami Dade College (16)	Yeshiva University (Stern College for Women) (1)



Miami-Dade County Community Violence Intervention Program: The Miami-Dade County Community Violence Intervention (“CVI”) Initiative is an \$8.9 million investment to address some of the root causes and impact of gun violence. CVI is a countywide and community-led strategy, managed by the Office of Neighborhood Safety and the Office of Management and Budget, that further builds upon and strengthens the County’s existing anti- gun violence infrastructure.

About CVI

- \$7,295,560 dedicated to build and strengthen the County’s CVI infrastructure through a competitive solicitation(s) for community organizations and grassroots groups to lead efforts in the following areas:
 1. reentry services,
 2. high-risk intervention work,
 3. mental health, trauma, and wellness, and
 4. capacity building and training and technical assistance
- \$65,000 designated to The Melissa Institute for Violence Prevention and Treatment to provide trauma informed care training to credible messengers, natural helpers, and volunteer youth sport coaches.
- \$400,000 designated to the Children’s Village, Inc., to hire natural helpers within communities impacted by gun violence and to coordinate the 130 organizations that make up the six neighborhood coalitions that are in the Together for Children network.
- \$375,000 to launch the Peace & Prosperity Scholarship Program; and
- \$100,000 to host and support anti-gun violence and neighborhood safety events.

Frost Museum Field Trip: This past summer, ONS sponsored a field trip to the Phillip & Patricia Frost Museum of Science for youth participating in the Peace & Prosperity Fit2Lead summer program and the Lashawntay T. Howard Youth Offender Center. For many youth, it was their first time to the museum (or a museum). The field trip was an educational experience that fostered teamwork through hands-on-learning and encouraged an interest in science through numerous wildlife exhibits.



Office of New Americans



DIVISION DIRECTOR
KATHY BIRD CARVAJAL

The Office of New Americans (ONA) leads, supports, and manages a wide range of initiatives aimed at improving access to legal services, fostering integration, and empowering immigrant communities. Miami-Dade County is a diverse, multicultural community and home to more than 1.45 million foreign-born residents, making up more than 53% of our county's population. ONA has become a vital resource for newcomers assisting 1,579 residents from various countries around the globe through our innovative programs.

The Office of New Americans has created partnerships across multiple sectors to provide access to these services. Legal service providers from Catholic Legal Services, Haitian Lawyers Association, Americans for Immigrant Justice, come to the Office of New Americans every week to provide direct immigration legal services and consultations to ONA customers.

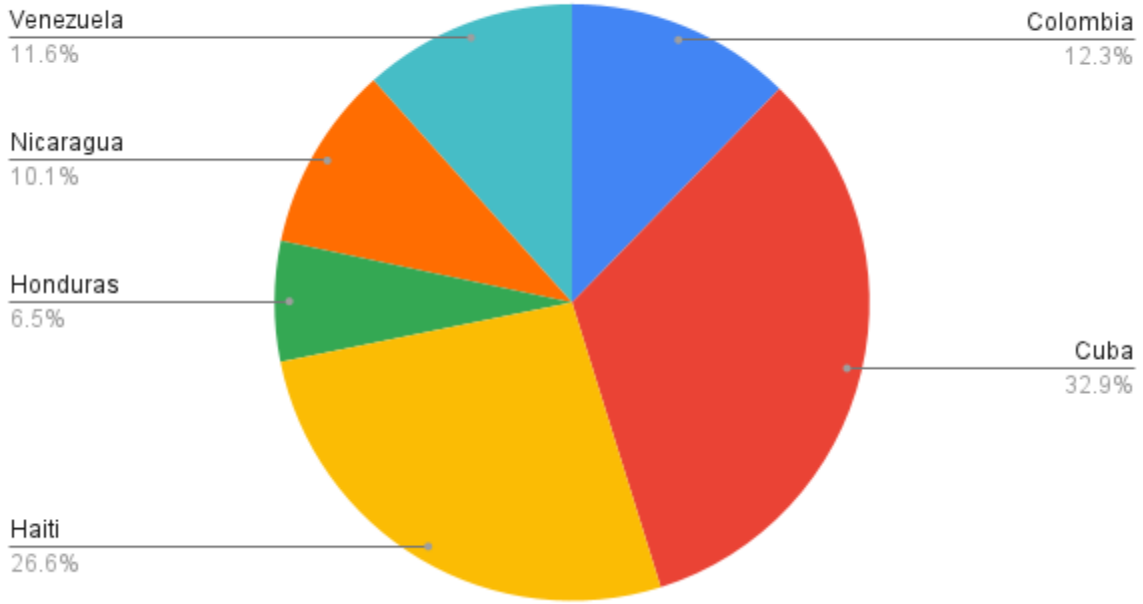
ONA helps immigrants at all stages of their journey to navigate the complexities of immigration law, connect to English language classes and educational programs. With monthly Know Your Rights Orientations, our efforts focused on offering access to legal assistance with immigration processes. Additionally, we advocated for inclusive immigration policies to protect immigrant rights and create a more welcoming and supportive community. ONA also participated in monthly legal service clinics to help immigrants apply for work permits, Temporary Protected Status, and for eligible legal permanent residents to apply for naturalization.

Office of New Americans is part of several national coalitions such as Welcoming America, Cities for Action, and National Partnership of New Americans. They provide ONA with a wide network of expertise as well as the latest immigration policy updates and best practices for implementation of legal and integration services.

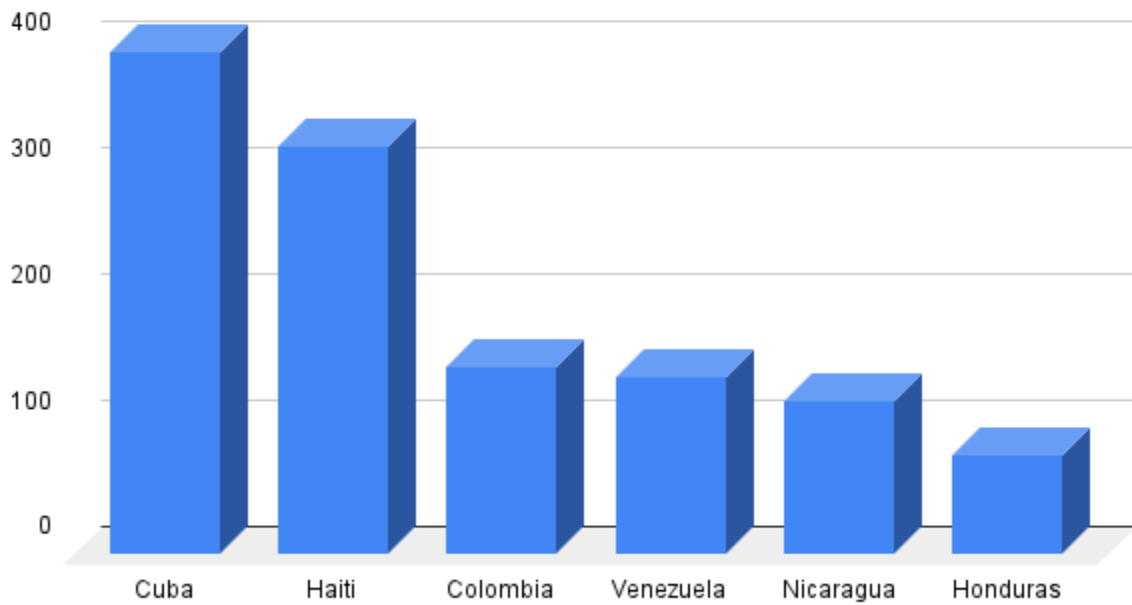
Individuals seeking services and information from ONA have come from Cuba, Haiti, Venezuela, Colombia, Honduras, El Salvador, Ukraine, Russia, Peru, Chile, Brazil, Bolivia, Argentina, Ecuador, Mexico, Israel, Morocco, Jamaica, Dominican Republic, Trinidad, United Kingdom, Tajikistan, Sudan, Moldova, Georgia, China, Spain, and United Arab Emirates and many more.



Top 5 Nationality Served FY 22- FY 23



Top 5 Nationalities Served FY 22-Fy 23



Older Adults and Individuals with Disabilities



DIVISION DIRECTOR
ELVIS CAINES

The Older Adults and Individuals with Disability Services Division (OAIDS) provides comprehensive case management and provides access to supportive services designed to promote independent living to seniors and adults with disabilities. OAIDS provides setting where older adults can participate in recreational activities, field trips, nutrition education and counseling. Adult Day Care Centers offer the opportunity to engage in social activities and provide medication management.

- Disability Services and Independent Living (DSAIL) provided services to 120 clients.
- Home Delivered Meals (Meals on Wheels) provided 191,698 meals to over 580 clients.
- The Care Planning Unit (CPU) provided 928 clients with services
- The Home Care Program provided home support services to more than 300 clients.
- Adult Day Care Centers aided 131 functional impaired older adults with disabilities.

VOLUNTEER PROGRAMS

To enrich the lives of older adults, OAIDS has volunteer opportunities through the Senior Companion Program, Foster Grandparent Program, Retired and Senior Volunteer Program (RSVP), and Respite for Elders Living in Everyday Families (R.E.L.I.E.F).

Foster Grandparent Program (FGB) is part of the AmeriCorps Seniors, a network of National and Community service programs that support the engagement of nearly 500,000 Americans aged 55 and older in service to meet the critical needs. The FGB served 126 children and afforded volunteer opportunities to 61 at risk youth providing a total of 31,821 hours of service.

RSVP offers individuals 55 and older an opportunity to utilize their unique abilities, expertise, and life experiences to enhance and support the well-being of others. RSVP is a national organization sponsored by AmeriCorps where volunteers choose how they would like to give back to their community. RSVP rendered 215 volunteers totaling in 11,088 hours of service at various public agencies, non-profit organizations or health care facilities.



Senior Companion Program's (SCP) goal is to provide friendship, education, and community resources to individuals aged 55 and older who qualify. Through regular visits the program reduces the need for institutional care for our seniors. SCP produced 96 volunteers which equated to 69,012 hours of supportive services to 159 older adults.

R.E.L.I.E.F. volunteers provided more than 7,400 hours of respite services through the Senior Companion program. This assisted in alleviating the demand and stress placed on caregivers.



Psychological Services



DIVISION DIRECTOR
TIFFANY AMRICH, PSY.D.

The mission of the Psychological Services Division is identification, assessment, and early intervention to maximize the optimal functioning of clients through the application of evidence-based interventions informed through science. Service delivery is implemented by doctoral level psychology interns and master level and undergraduate students within the field of mental health and social work. Interns and practicum students are supervised by licensed clinicians throughout the Department and work within a multi-disciplinary team approach.

CAHSD's Psychology Internship Program has been accredited by the American Psychological Association (APA) since 2002. The goal of the internship program is to train students in nine competency areas, so they are prepared to enter the field as health service psychologists. This training follows a Mentor/Practitioner model where interns are paired with senior mentor supervisors.

- Four interns completed 2,000 hours of internship providing clinical services to CAHSD's Head Start, Older Adults and Individuals with Disabilities, Violence Prevention and Intervention and Rehabilitative Services Divisions. Interns were from Nova Southeastern University; Boston University and Ponce Health Sciences University (Puerto Rico).
- Four practicum students from Nova Southeastern University served clients in Head Start and Rehabilitative Services.



HIGHLIGHTS INCLUDE THE PROVISION OF:

PSD interns successfully completed their 2,000-hour internship program as part of the process to enter the field as a health service psychologist. Seven practicum students served in the department obtaining clinical experience and training in the fields of social work and psychology. Additionally, therapeutic services were offered to the provision of the following:

- 634 individual therapy sessions
- 361 group/family therapy sessions
- 51 psychological evaluations
- 92 formal trainings provided to staff/parents
- 194 consultations on behalf of clients
- 3 Program Evaluations were conducted by interns to further enhance programming and to develop their competency in research. The program evaluations were based on the Logic Model and incorporated research and data to inform recommendations. The topics were: Addressing Challenging Behaviors in Head Start and Early Head Start; Programming at New Direction Residential Treatment Facility and Adult Day Care Program: Best Practices to Promote Participant Engagement.
- The five-year interim Report was submitted to the APA Commission on Accreditation and program continues to maintain accreditation status.



Rehabilitative Services



DIVISION DIRECTOR
LILLIAM ALAMO

Rehabilitative Services Division (RSD) offers a variety of therapeutic interventions and recovery supports to help individuals enter and navigate systems of care, remove barriers to recovery, and stay engaged in the recovery process. RSD provides both outpatient and residential treatment services to individuals struggling with substance use co-occurring disorders. Residential treatment is tailored to meet the needs of all individuals and made available 24-hours-a-day, 7 days-a-week. Outpatient programs offer case management, counseling and care for individuals referred through Miami Dade County Drug Court, Veteran's Court, and volunteer clients.

BY THE NUMBERS

- 1,187 individuals received residential treatment services; 176 of the treated suffered from opioid addiction.
- 70% of the participants completed the program, resulting in 75% of clients being discharged into stable housing.
- 98,000 hours of individual and group counseling provided.
- 576 clients attended training resulting in an 83% employment success rate.

MEDICATION ASSISTED TREATMENT

RRSD responded to the opioid epidemic by implementing and expanding the use of Medication Assisted Treatment (MAT), which has been shown to reduce the rate of fatal overdoses, increase treatment compliance, and reduce illicit opioid use. In 2023, under the State Opioid Response grant, services were increased 50% in comparison to 2022, and 90% in comparison to 2021 (servicing 89 individuals in 2023).

- 2,249 MAT doses were administered to individuals with Opioid Use Disorder
- 370 Narcan Kits were distributed to opioid users in 2023 to counteract the effects of an opioid overdose: NARCAN (naloxone HCl) Nasal Spray is the first and only FDA-approved nasal form of naloxone for emergency treatment of a known or suspected opioid overdose.
- 1,638 Central Intake Unit assessments were completed and referral treatment or case management services for substance use disorder compared to 1,008 in 2022.

AWARDS/RECOGNITION:

RSD received the 2023 Public Service Award presented by the Global Innovative Foundation, Inc. for providing unparalleled and essential rehabilitative services to women and men who are struggling with substance use disorder to lead them on a path of recovery and community integration.



Veterans Services

Launched in 2019 and led by CAHSD, the Miami-Dade County Veterans Services Coalition brings together a multi-disciplinary team of professionals representing organizations that serve Veterans in Miami-Dade County. The Committee meets bi-monthly to better coordinate the delivery of services, increase communications among service providers and raise awareness about the benefits and resources available to veterans in Miami Dade County. CAHSD assisted more than 3,200 Veterans and dependents with benefit claims and appeals by offering the services below:

- Pension and Compensation Claims
- Home Loan Guaranty Certificates
- Burial, Memorial and Life Insurance Benefit Applications
- VA Claim Appeals
- Military Medal and Records Application
- Social Services Referrals
- Enrollment in VA Healthcare System
- Veterans Educational Benefits



MIAMI-DADE COUNTY VETERANS SERVICES COALITION - MEMBERS

- Association of American Retired Persons (AARP)
- Advocate Program Inc.
- Borinquen Healthcare Services
- Cuban America Bar Association (CABA) Pro Bono Legal Services
- Camillus House
- City of Miami
- Clear Captions
- Equality Lab
- Florida International University
- Healing Hands Institute
- Marine Corps League (Miami)
- Miami Dade College
- Miami-Dade County CAHSD
- Miami-Dade County Military Affairs Board
- Miami-Dade County Parks, Recreation and Open Spaces
- Miami-Dade County Veterans Treatment Court
- Town of Miami Lakes
- Miami VA Healthcare System
- Miami-Vet Center
- United Way- Mission United
- Operation Sacred Trust-SSVP
- Project ID/Spread the Vote
- Providence Healthcare Services
- Salvation Army
- Small Business Administration
- Team Paradise Sailing, Inc.
- Tri-Rail
- U.S. Department of Housing and Urban Development
- U.S. Securities and Exchanges Commission
- Veterans Assistance Representative (VAREP)
- Veterans Ocean Adventures
- Veterans Upward Bound Program
- Vitas Healthcare
- Volunteers of America, Florida
- 211 (My FL Vet)



Violence Prevention and Intervention Services



DIVISION DIRECTOR
SHAREEFAH ROBINSON

The Violence Prevention and Intervention Division (VPID) operates a range of specialized programs designed to support victims of various crimes, including domestic violence, sexual violence, dating violence, stalking, and human trafficking. Among its initiatives, the non-residential program is the Coordinated Victims Assistance Center (CVAC), the only Family Justice Center in Miami-Dade County. It is a central hub where victims can find all the required resources and support in one location. Additionally, for those in need of residential assistance, VPID offers 24-hour certified emergency domestic violence shelters known as SafeSpace North, SafeSpace South, SafeSpace Central, SafeSpace Empowerment Center, and a transitional housing program that provides clustered site units for up to 12 months and a twelve-month rapid rehousing program.

VPID employs a comprehensive and holistic approach to aiding victims and their dependents, providing various support services such as crisis intervention, safety planning, counseling, housing assistance, advocacy, legal assistance, and court assistance. The goal of these programs is to enhance victim safety, mitigate the risk of further violence, and ensure that individuals and their dependents receive trauma-informed advocacy and support to navigate their recovery and legal processes effectively.

THE COURT ADVOCACY PROJECT

The Court Advocacy Project (CAP) collaborates with the Domestic Violence Intake Unit as part of a joint initiative between the Clerk of Courts and CAHSD. The Intake Unit comprises intake counselors, court advocates from CAHSD, and support staff committed to delivering efficient and responsive services to the court and the community. The court advocates offer support in completing all necessary documentation for obtaining an injunction for protection against domestic, repeat, dating, and sexual violence. Additionally, they conduct on-site enrollments for the CVAC program. The Court Advocacy Project operates in five courthouses: North Dade Justice Center, Joseph Caleb District Courthouse, Richard E. Gerstein Justice Building, South Dade Justice Center, and Hialeah Courthouse. CAHSD also manages Miami-Dade County's Domestic Violence Hotline, which operates 24 hours daily.

ACHIEVEMENTS

- **1,714** victims sought the services of the CVAC, and a total 4,045 services were provided.
- In the past year, the Court Advocacy Project extended its services to 536 victims.
- **931** victims received emergency shelter provided by the SafeSpace Certified Domestic Violence Shelters.
- Inn Transition South provided transitional housing assistance to **145** victims and their dependents. Additionally, the INN Transition South offered **18,252** supportive services to individuals in need.
- **135** individuals received financial rental assistance and supportive services as part of the Victim Housing Assistance Program.
- The VPID, Training and Educational Committee, participated in **32** events to bring awareness and information on domestic violence, sexual assault and teen dating violence, and human trafficking to residents and community agencies.
- **1,033** victims received direct relief totaling **\$2,608,206.00**
- **935** victims were served through the CVAC Injunction for Protection Project
- **609** victims were certified by VPID advocates to receive Victim Compensation Relocation Assistance from the Office of the Attorney General.



Budget



ASSISTANT DIRECTOR
RICHARD SIGNORI

- The Department's Adopted Budget and Multi-Year Capital Plan included the construction of the Casa Familia Community Center. The Center will offer a wide range of recreational activities, social opportunities, and educational programs for individuals in the community to promote self-sufficiency and self-determination. The Center is a part of a larger affordable housing development of 50 apartment units with a total development cost of approximately \$25 million (total project cost \$3.5 million)
- The continuation of the Countywide Infrastructure Investment Program (CIIP) for infrastructure improvements at all County-owned facilities including but not limited to furniture, fixtures, equipment, electrical, plumbing, air conditioning, elevator, roof and various other building infrastructure repairs and renovations as needed (total project cost \$8.6 million)
- In the renovation of the existing Culmer/Overtown Neighborhood Service Center was completed (total project cost \$9.1 million)
- The refurbishment of the Kendall Cottages Complex continued. The project includes but is not limited to, the demolition and refurbishment of cottages, sidewalk repairs, and the construction of a new parking facility (total project cost \$4 million, \$2.4 million)
- The Department continued addressing renovation needs of the New Direction Residential Treatment and Rehabilitation facility. The Department is projecting that the facility overhaul will take two to three years to complete (total project cost \$23.3 million)
- The Department will continue to analyze the most cost-effective way to redevelop the Wynwood Regional Neighborhood Service Center this capital program is funded through the Building Better Communities Bond Program (total project cost \$15 million, \$3.5 million)
- The Department's adopted budget and multi-year Capital Plan included the purchase of 10 vehicles (\$824,000) to replace its aging fleet. The fleet replacement plan provides operational savings to the Department in the long-term as it reduces maintenance costs, fuel consumption and overtime as a result of equipment failure; the County's fleet replacement plan is included under Non-Departmental capital program #2000000511
- CAHSD continued to positively leverage its assets with approximately \$3.00 from outside funders for every \$1 dollar of local tax dollars spent

FY 2022-23 ADOPTED BUDGET AND MULTI-YEAR CAPITAL PLAN

Operating Financial Summary

(dollars in thousands)	Actual	Actual	Budget	Adopted	(dollars in thousands)	Total Funding		Total Positions	
	FY 20-21	FY 21-22	FY 22-23	FY 23-24		Budget	Adopted	Budget	Adopted
Revenue Summary					Expenditure By Program				
Court-Related Revenues	0	67	0	0	Strategic Area: Health and Society				
General Fund Countywide	35,763	25,183	46,511	49,928	Administration	5,688	6,238	41	43
Interest Earnings	0	7	0	0	Office of Neighborhood	1,456	1,458	5	5
Miscellaneous Revenues	18	3	2	2	Safety				
Carryover	0	0	0	10	Office of New Americans	800	793	4	4
Fees for Services	35	2	75	75	Head Start	90,190	91,799	102	102
Grants From Other Local					Rehabilitative Services	7,446	7,548	50	50
Units	64	108	126	126	Elderly and Disability	19,700	18,929	168	167
Other Charges For Services	70	26	15	15	Services				
Other Revenues	346	16,802	1,405	1,278	Psychological Services	302	344	1	1
Rental Income	105	13	506	506	Energy and Facility Services	6,226	10,854	24	23
State Grants	2,326	1,680	2,426	2,195	Greater Miami Service	3,843	3,008	10	10
Federal Grants	121,908	150,802	118,771	123,776	Corps				
Interagency Transfers	488	2,744	861	2,069	Transportation	1,857	1,947	18	18
Miami-Dade Rescue Plan					Family and Community	22,372	39,022	109	109
Fund	0	0	0	13,750	Services				
Total Revenues	161,123	197,437	170,698	193,730	Violence Prevention and	10,121	11,016	127	127
Operating Expenditures					Intervention Services				
Summary					Office of Housing Advocacy	694	774	7	7
Salary	33,477	35,362	45,320	45,063	Total Operating Expenditures	170,695	193,730	666	666
Fringe Benefits	14,088	14,426	18,703	19,731					
Court Costs	10	0	1	0					
Contractual Services	11,480	14,355	10,420	26,460					
Other Operating	8,430	11,892	9,696	9,454					
Charges for County Services	3,139	4,107	3,184	3,190					
Grants to Outside	88,785	116,985	83,186	89,595					
Organizations									
Capital	955	734	185	237					
Total Operating Expenditures	160,364	197,861	170,695	193,730					
Non-Operating Expenditures									
Summary									
Transfers	4	0	0	0					
Distribution of Funds In Trust	3	17	3	0					
Debt Service	0	0	0	0					
Depreciation, Amortizations	0	0	0	0					
and Depletion									
Reserve	0	0	0	0					
Total Non-Operating	7	17	3	0					
Expenditures									

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- Dr. William Zubkoff- District 9
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Daniella Levine Cava

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**COMMUNITY ACTION AND
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